

align



# APAC Go To Market Strategy

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# Forward Looking Statement

During this presentation and corresponding commentary we may make forward-looking statements, including statements regarding Align's strategy for future growth, plans related to global expansion of operational presence, our expectations regarding our ability to develop and commercialize new products, planned geographic expansion and anticipated impact on our growth, our expectations related to sales force coverage on, among other things, customer adoption, as well as statements related to Align's business outlook for 2018 and beyond. Any such forward-looking statements contained in this presentation and corresponding commentary are based upon information available to Align as of the date hereof. These forward-looking statements are only predictions and are subject to risks, uncertainties and assumptions that are difficult to predict. As a result, actual results may differ materially and adversely from those expressed in any forward-looking statement. Factors that may cause such a difference include, but are not limited to, the factors that are discussed in more detail in Align Technology's Forms 10-K and 10-Q, as well as in other reports and documents filed from time to time with the Securities and Exchange Commission. Align undertakes no obligation to revise or update publicly any forward-looking statements for any reason.



TEEN POTENTIAL

3M



1M

ADULT POTENTIAL

APAC

100

MILLION



# 2016

## Investor Day I said...

By 2020,  
Our APAC  
Business Will...

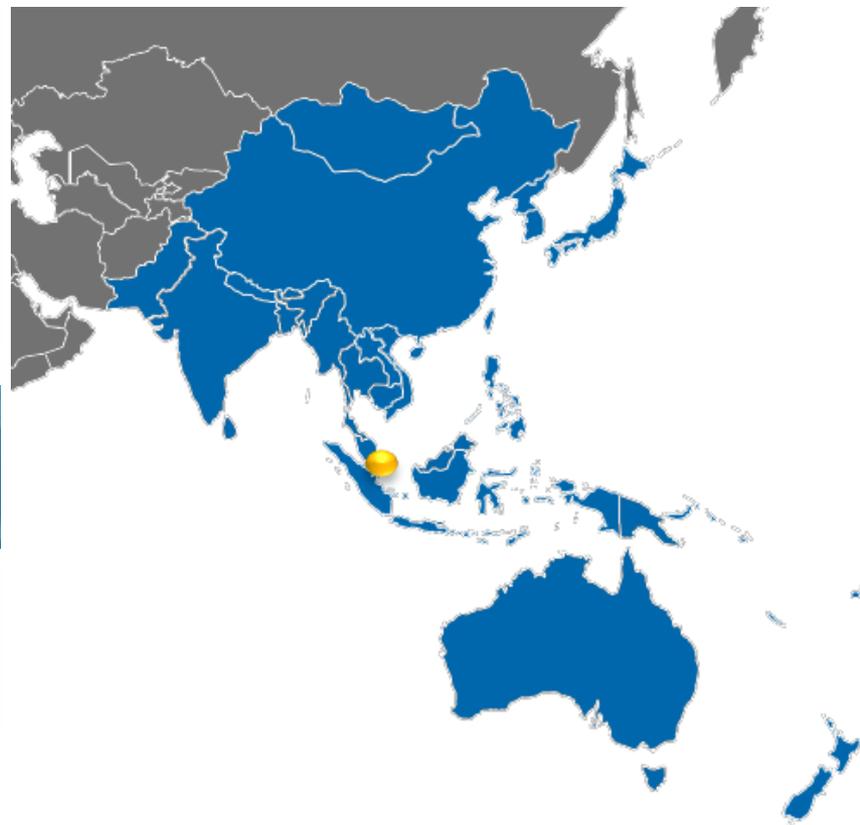
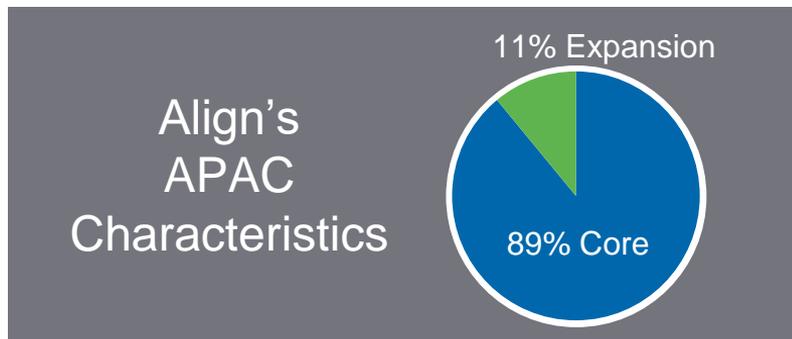
- We will have the best trained and most valuable team
- We will be an indispensable partner to our customers
- We will be a leading player in the Teenage Market
- Significant increase in treatments from GPs
- China will be the second largest market for Invisalign globally
- Become significant percentage of total worldwide revenues

# 2018

## Since then...

- In 2017, our sales were ~ 5X 2013, ~14% of global revenue
- China is #2 global market
- GPs 30+% of total APAC sales, more than 50% growth
- Teenage 26+% of volume, growing 75%
- Critical investments ... full digital workflow now possible in China, regionalized Treatment Planning and Manufacturing
- Employee engagement score of 82% in 2017

# Business and Market Dynamics



**Record  
2017**

**+53%**

**GROWTH**

**14%**

Of WW Volume

**+5K**

New Invisalign  
Trained Doctors

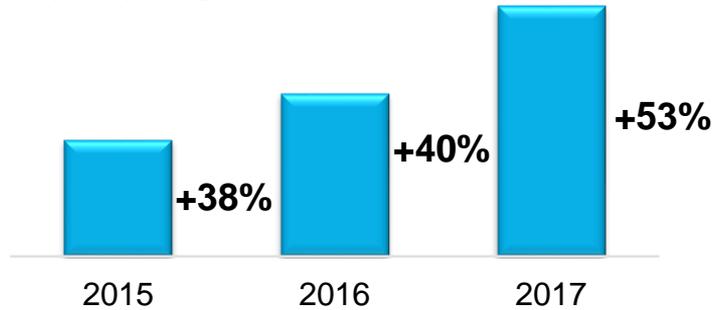
**12**

Invisalign Cases  
Per Doctor

# APAC Invisalign Key Metrics

## Invisalign Volume

*year/year growth*

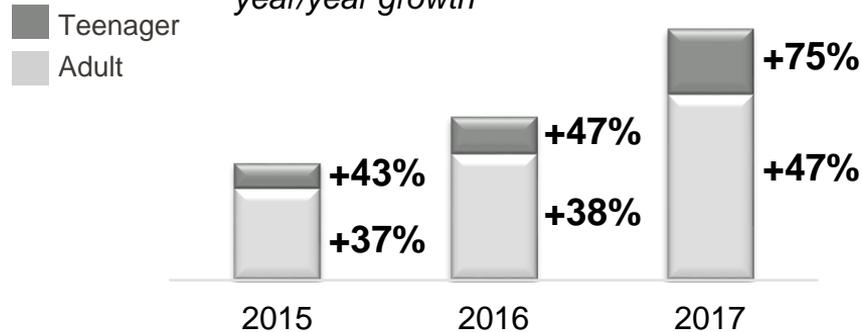


## Cases/Doctor



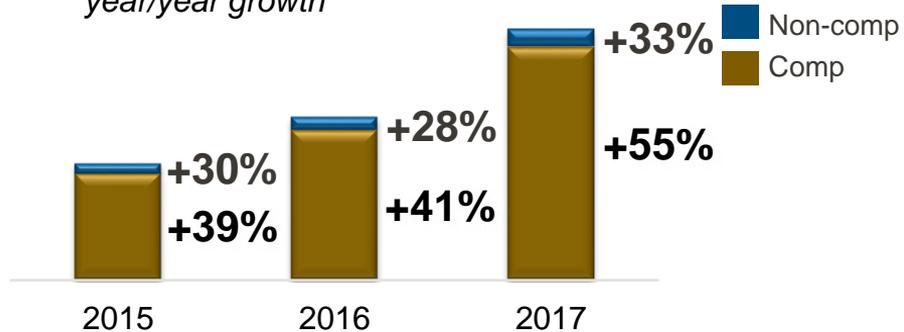
## Teenager vs. Adult

*year/year growth*



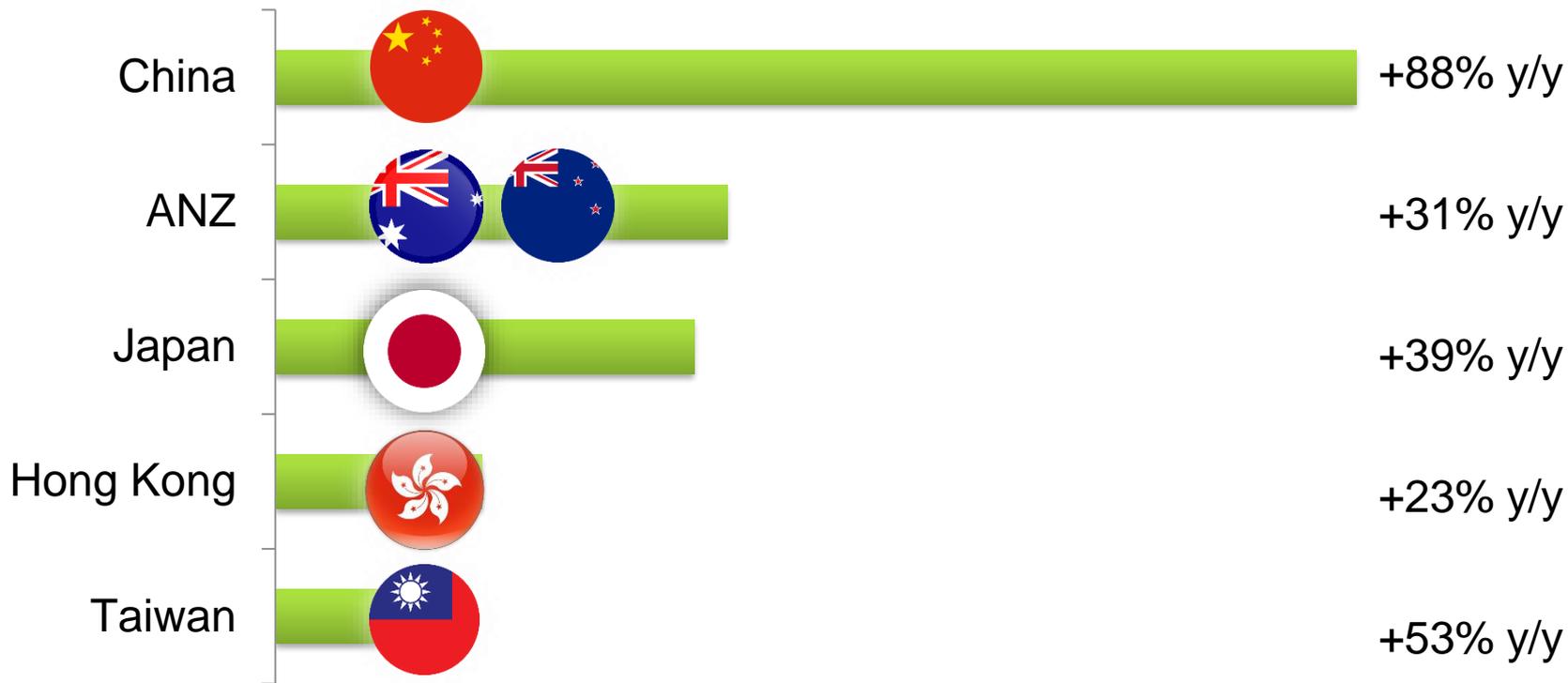
## Comprehensive vs. Non-C

*year/year growth*



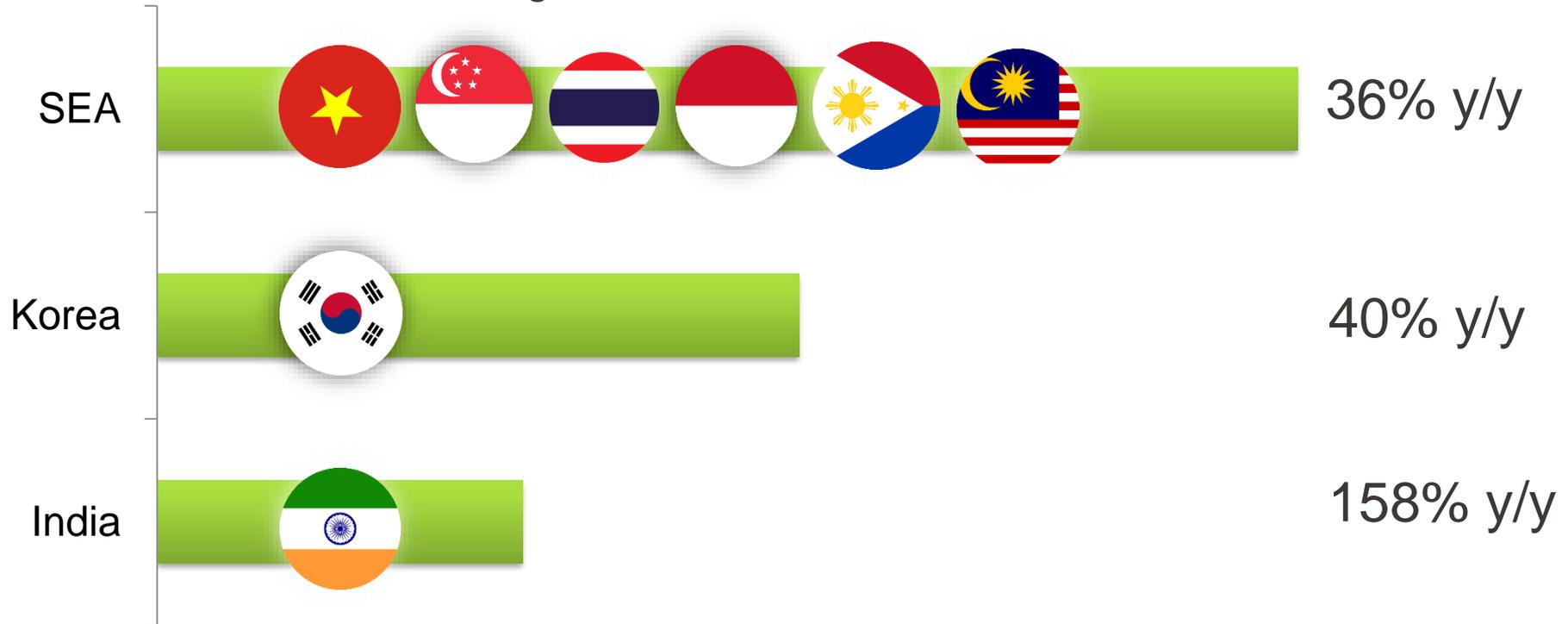
# Strong Growth Across All Core APAC Markets

2017 Invisalign volume



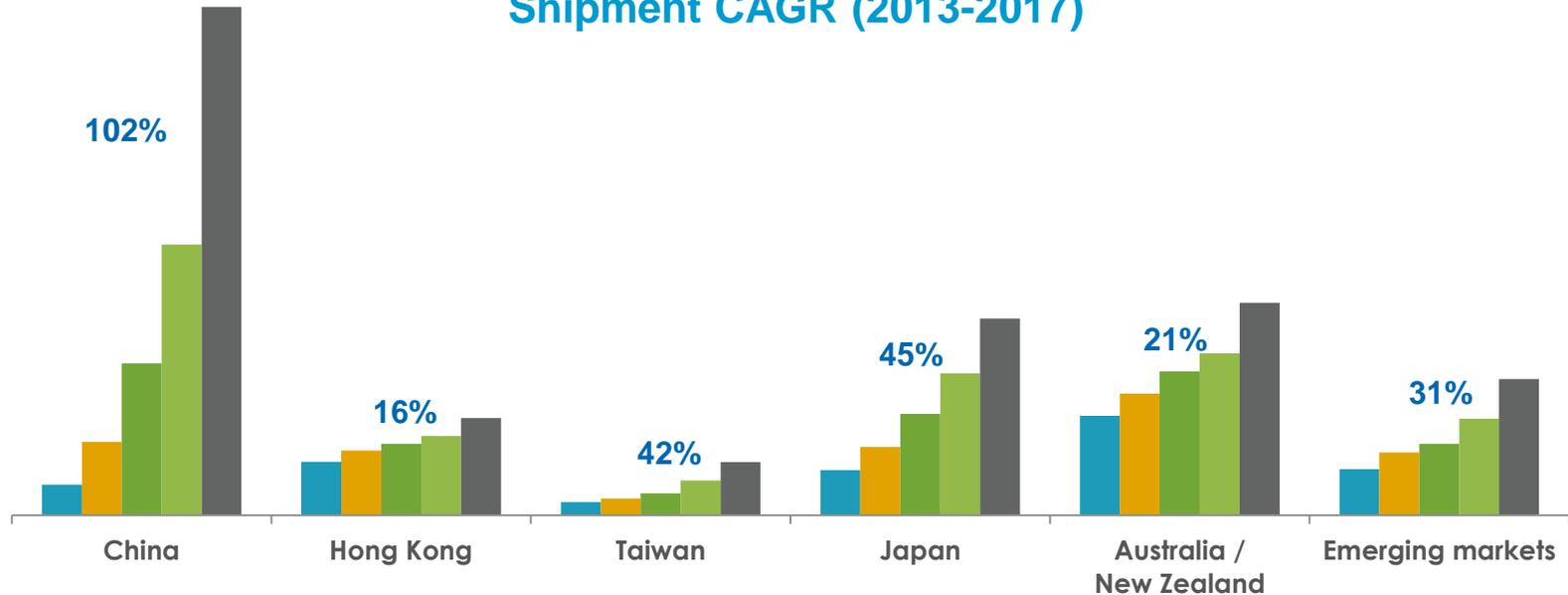
# Rapid Growth in Emerging Markets

*2017 Invisalign volume*



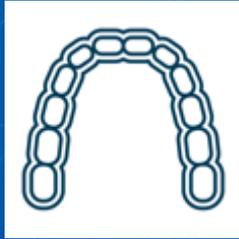
# APAC Shipments by Markets 2013 to 2017

## Shipment CAGR (2013-2017)



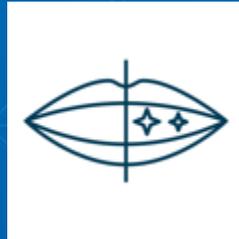
*Emerging markets include Southeast Asia, India & Korea*

# Invisalign Pro Performance



**138%**

Q118 Invisalign Pro  
vs. Non-iPro  
+53% y/y



**37%**

of 2017  
Invisalign Growth



**6K**

Invisalign Pro  
Doctors Enrolled

# Invisalign Pro Goes Beyond Products

## 01 Masterclass & Study Clubs



Experienced doctors who have done Invisalign cases share with other new doctors on their Invisalign journey and case studies, training up all new potential doctors.

## 02 Staff Training



Training in progress for the clinic staff and assistants on What is Invisalign, Why Invisalign, the process, and how to communicate with the patients.

## 03 Open Day



Hosted by clinics to recruit Invisalign patients. The conversion rate can be as high as 90% for the clinics.

## 04 Global Meets



Online webinar for doctors adds value to educational component of Invisalign Pro. Highest number of attendees in 1 global meet can reach up to 70+ with terrific engagement and Q&A.

# Key Focus for APAC



**Integrated Market Development Approach  
Adapted to Each Country's Dynamics**

# China Strategy - Channel Segmentation



## Ortho

### Go Deep

- Extensive coverage & activation
- Acquire GP-Ortho aggressively in T1 & T2 cities

### Increase Utilization

- Grow Teen
- Increase applicability in indications
- Improve CX for high performance practice



## Non Ortho

### Go Wide

- Expand to other GP specialty
- Aggressively grow in T3 cities
- Target 10,000 doc by 2020

### Increase Utilization

- Restorative relevance
- Leverage iTero
- Improve CX for high performance practice

# iTero Scanner Launch in China, April 2018



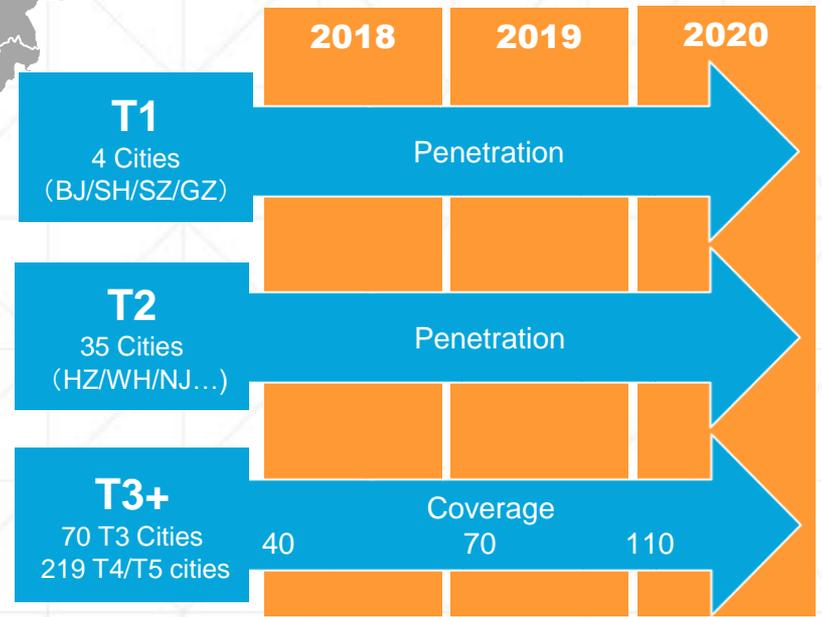
- Launched to 1,200 customers in Hangzhou, China
- 1<sup>st</sup> units installed early May
- 1<sup>st</sup> to create fully digital workflow for doctors in China
- Rapid localization of commercial and operations capabilities in China

# Geographic Expansion in China



 Before the 2018  
 After the 2018

## 3-Year Coverage Plan



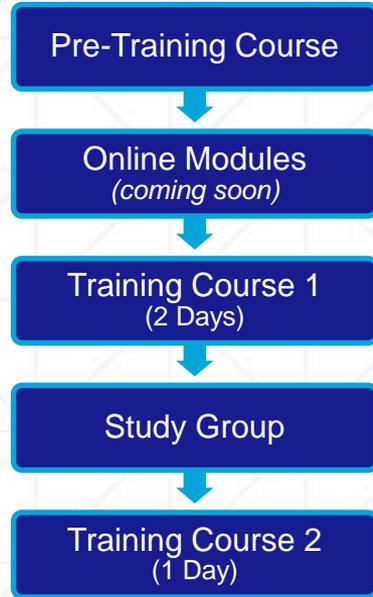
# Align's 1st Treatment Planning Centre in Chengdu, China



- Established May, 2017
- Migrated 90% of all Chinese doc
- More than 150+ Treat technicians
- Benefits are clear – same time zone, same language, closer communications

# New Doctor Fundamental Training Program

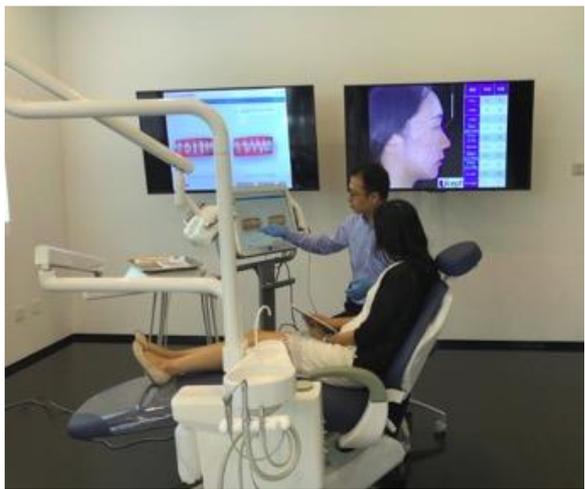
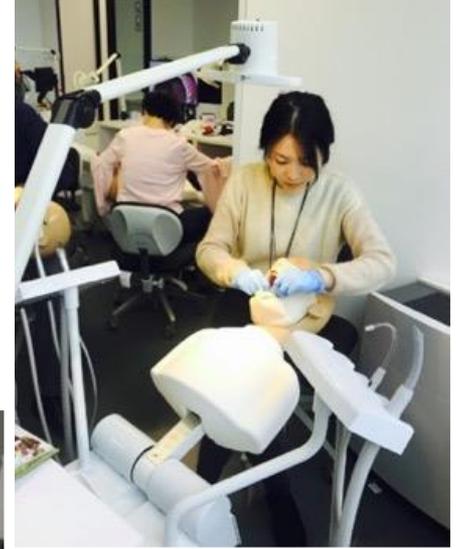
## New Training Structure



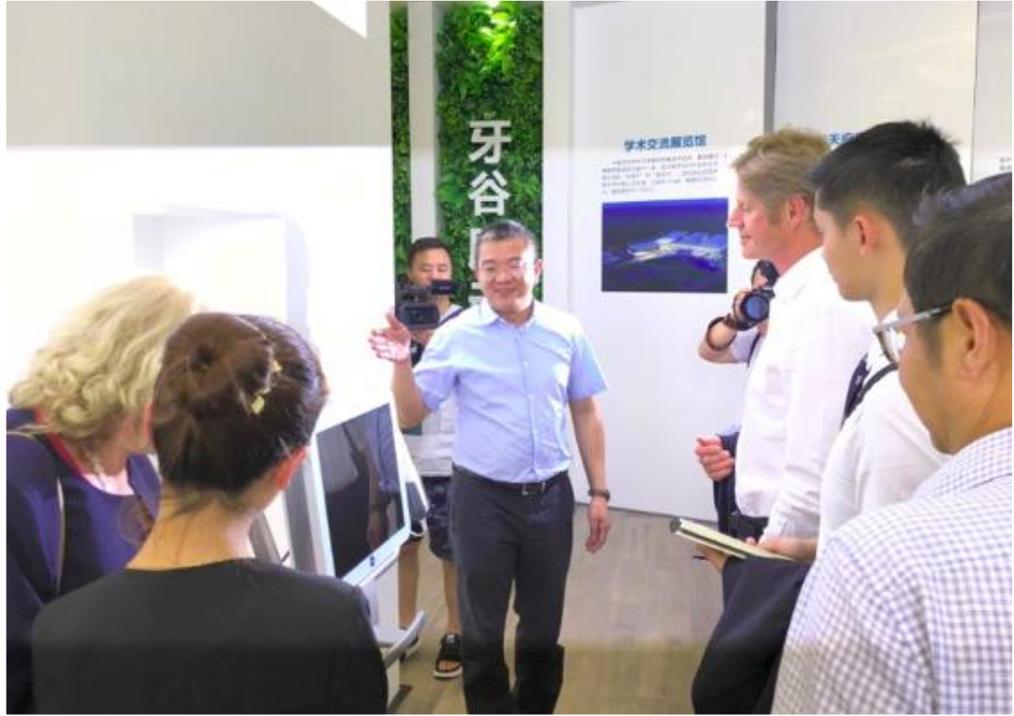
- Modular program
- Hands on practice using real cases
- Interactive Learning
- Comprehensive content
- Online + Offline

**Over 900 APAC doctors went through new program to become Invisalign trained with 16% YOY increase in doctors submitting cases within the first 60 days post training**

# First Invisalign Training Centre, Chengdu



# Align's 1st Manufacturing Facility in Ziyang, China



# Japan Strategy

- Drive utilization among orthos with Mandibular Advancement, Phase 1
- Penetrate GP-Ortho segment with direct team
- Develop restorative workflow for GP-Orthos
- Build highly competitive and well trained team, full integration of iTero to Invisalign team



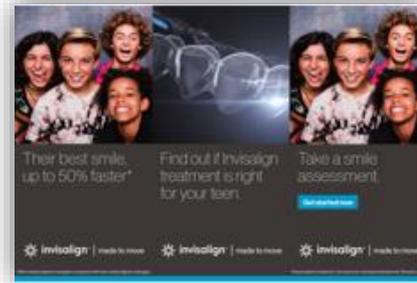
# ANZ Teen Consumer Marketing – Relevance to Market



Technology Campaign



Mouths of Mums Partnership



Always On Social Media Amplification & Programmatic Display



Micro Influencer Posts

# iTero Scanner APAC Strategy



- Available in all major APAC markets
- Accelerate investment in commercial and operations capabilities
- Drive penetration into Invisalign accounts
- Build restorative eco-system for restorative segment

# In the Next 3 Years, Asia Pacific will...

Increased momentum

China is strong #2 globally,  
add 2nd Asian market to top 5 largest markets globally

70%+ of submissions will come from iTero scanner

50%+ of APAC volume will be manufactured in Asia

Be an indispensable partner to doctors

# align

 invisalign® | iTero®