|  |  | $\begin{gathered} \text { Q1 } \\ 2007 \end{gathered}$ |  | $\begin{gathered} \mathrm{Q}_{2007}^{2007} \end{gathered}$ |  | $\begin{gathered} \text { Q3 } \\ 2007 \end{gathered}$ |  | $\begin{gathered} \mathrm{Q}_{20} 007 \end{gathered}$ |  | $\begin{aligned} & \text { FYY } \\ & 2007 \end{aligned}$ |  | $\begin{gathered} \text { Q1 } \\ 2008 \end{gathered}$ |  | $\begin{gathered} Q^{2008} \end{gathered}$ |  | $\begin{gathered} \text { Q3 } \\ 2008 \end{gathered}$ |  | $\begin{gathered} \mathrm{Q}_{20} \\ 2008 \end{gathered}$ |  | $\begin{aligned} & \text { FY } \\ & \end{aligned}$ |  | Q1 2009 | $\begin{gathered} \text { Q2 } \\ \text { 2009 } \end{gathered}$ |  | $\begin{aligned} & \text { YTD } \\ & 2009 \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| N.A. Ortho Revenue | \$ | 21,323 235\% 23, | \$ | ${ }^{24,733}$ | \$ | 22,257 3729 | \$ | 21,204 |  | 89,517 | \$ | 22,551 | \$ | 22,994 | \$ | ${ }_{\text {21, }}^{\text {-1496\% }}$ | \$ | 20,826 |  | 88,322 | \$ | $\underset{\substack{\text { 21, }-6.5 \% \\ \hline}}{ }$ | \$ 21,574 | \$ | 42,661 |
| Yor \% growth |  | 23.5\% $22.3 \%$ |  | $39.8 \%$ <br> $16.0 \%$ |  | 377.2\% $-10.0 \%$ |  | 21.6\% |  | 30.5\% |  | $5.8 \%$ $6.4 \%$ |  | $-7.0 \%$ 2.0\% |  | $-1.4 \%$ <br> $-4.5 \%$ |  | -$-1.8 \%$ <br> $-5.1 \%$ |  | -1.3\% |  | -$-6.5 \%$ <br> $1.3 \%$ | -6.2\% 2.3\% |  |  |
| QOQ \% growth N.A GP Revenue |  | 22.3\% |  | 16.0\% |  | -10.0\% |  | -4.7\% |  |  |  | ${ }^{6.4 \%}$ |  | 2.0\% |  | -4.5\% |  | -5.1\% |  |  |  | ${ }^{1.3 \%}$ | ${ }^{2.3 \%}$ |  |  |
| N.A GP Revenue Yor\% growth |  | 29,248 $29.7 \%$ |  | ${ }^{35,727}{ }^{88.2 \%}$ |  | 34,129 $50.4 \%$ |  | $\underset{32,39 \%}{32,694}$ |  | $\begin{array}{r}131,798 \\ 40.4 \% \\ \hline\end{array}$ |  | $\begin{array}{r} 33,935 \\ 16.0 \% \end{array}$ |  | ${ }_{\text {35,5.0.4\% }}$ |  | ${ }_{\substack{33,861 \\-0.8 \%}}$ |  | $\underset{-1.8 \%}{32,0.5}$ |  | $\begin{array}{r}135,468 \\ 2.8 \% \\ \hline\end{array}$ |  | ${ }^{30,916}$ | $\begin{gathered} 31,7566 \\ -10.7 \% \\ \hline \end{gathered}$ |  | 62,672 |
| QOQ\% growth |  | 19.2\% |  | 22.2\% |  | -4.5\% |  | -4.7\% |  |  |  | 3.8\% |  | 4.8\% |  | -4.8\% |  | -5.2\% |  |  |  | -3.7\% | 2.7\% |  |  |
| International |  | 9,178 |  | 11,635 |  | 11,539 |  | 14,202 |  | 46,554 |  | 14,196 |  | 16,436 |  | 15,128 |  | 16,248 |  | 62,008 |  | 14,267 | 18,058 |  | 32,325 |
| Non-case Revenue* |  | 4,012 |  | 4,508 |  | 3,526 |  | 4,417 |  | 16,463 |  | 4,094 |  | 4,895 |  | 4,233 |  | 4,956 |  | 18,178 |  | 3,862 | 4,928 |  | 8,790 |
| Revenues |  | 63,761 |  | 76,603 |  | 71,451 |  | 72,517 |  | , 4,332 |  | 74,776 |  | 79,902 |  | 75,173 |  | 74,125 |  | 303,976 |  | 70,132 | 76,316 |  | 146,448 |
| Yoy\% growth |  |  |  | 43.9\% |  | 45.7\% |  |  |  | 37.8\% |  | 17.3\% |  |  |  | 5.2\% |  | 2.2\% |  |  |  | -6.2\% |  |  |  |
| QOQ \% growth |  | 15.5\% |  | 20.1\% |  | -6.7\% |  | 1.5 |  |  |  | 3.1\% |  | 6.9\% |  | -5.9\% |  | 1.4\% |  |  |  | -5.4\% | 8.8 |  |  |
| Cost of revenues |  | 17,529 |  | 20,247 |  | 18,132 |  | 19,127 |  | 75,035 |  | 19,608 |  | 20,243 |  | 18,766 |  | 20,233 |  | 78,850 |  | 17,425 | 18,338 |  | 35,763 |
| Gross Profit |  | 46,232 |  | 56,356 |  | 53,319 |  | 53,390 |  | 209,297 |  | 55,168 |  | 59,659 |  | 56,407 |  | 53,892 |  | 225,126 |  | 52,707 | 57,978 |  | 110,685 |
| Operating Expenses: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sales and marketing |  | 23,150 |  | 24,353 |  | 24,226 |  | 26,502 |  | 98,231 |  | 28,059 |  | 32,464 |  | 28,214 |  | 26,325 |  | 115,062 |  | 27,854 | 29,108 |  | 56,962 |
| General and administrative |  | 12,185 |  | 11,880 |  | 13,949 |  | 15,266 |  | 53,280 |  | 15,188 |  | 16,322 |  | 14,395 |  | 16,249 |  | 62,154 |  | 13,468 | 16,539 |  | 30,007 |
| Research and development |  | 5,693 |  | 6,675 |  | 6,749 |  | 6,610 |  | 25,727 |  | 7,295 |  | 7,001 |  | 5,918 |  | 5,951 |  | 26,165 |  | 5,191 | 5,669 |  | 10,860 |
| Restructuring Charges |  |  |  | - |  | - |  | - |  |  |  |  |  |  |  | 2,189 |  | 4,042 |  | 6,231 |  | 910 | 409 |  | 1,319 |
| Patient first program and settlement costs |  | $(1,796)$ |  |  |  |  |  |  |  | (1,796) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total operating expenses |  | 39,232 |  | 42,908 |  | 44,924 |  | 48,378 |  | 175,442 |  | 50,542 |  | 55,787 |  | 50,716 |  | 52,567 |  | 209,612 |  | 47,423 | 51,725 |  | 99,148 |
| Profit (loss) from operations |  | 7,000 |  | 13,448 |  | 8,395 |  | 5,012 |  | 33,855 |  | 4,626 |  | 3,872 |  | 5,691 |  | 1,325 |  | 15,514 |  | 5,284 | 6,253 |  | 11,537 |
| Interest and other income (expense), net |  | 455 |  | 680 |  | 1,108 |  | 852 |  | 3,095 |  | 9596 |  | 443 |  | 264 |  | (111) |  | 1,562 |  | 148 | 557 |  |  |
| Profit (loss) before provision for income taxes |  | 7,455 |  | 14,128 |  | 9,503 |  | 5,864 |  | 36,950 |  | 5,592 |  | 4,315 |  | 5,955 |  | ${ }^{1,214}$ |  | 17,076 |  | 5,432 | ${ }^{6,810}$ |  | 12,242 |
| Provision for (benefit) from income taxes Net profit (loss) |  | $\begin{array}{r} 477 \\ \hline 6,978 \end{array}$ |  | $\underline{13,610}$ |  | $\underline{93}$ |  | 5.668 |  | $\begin{array}{r}1,226 \\ 35.724 \\ \hline\end{array}$ |  | $\begin{array}{r} 288 \\ 5.304 \\ \hline \end{array}$ |  | $\begin{array}{r} 285 \\ \hline 4.030 \end{array}$ |  | 5.158 |  | $\begin{aligned} & (64,282) \\ & 65,496 \\ & \hline \hline \end{aligned}$ |  | $\begin{array}{r}\text { (62,911) } \\ 79,987 \\ \hline\end{array}$ |  | 2,796 <br> 2.636 | $\begin{aligned} & \frac{2,265}{4.545} \\ & \hline \end{aligned}$ |  | 5,061 7.181 |
| Net profit (loss) per share |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| - basic |  | 0.11 | \$ | 0.20 | \$ |  | \$ |  |  | 0.53 |  | 0.08 | \$ | 0.06 | \$ | 0.08 | \$ | 0.99 |  | 1.20 | \$ | 0.04 | 0.07 |  | 11 |
| - diluted |  | 0.10 | $\stackrel{ }{\$}$ | 0.19 | S | 0.13 |  | 0.08 |  | 0.50 |  | 0.07 | $\stackrel{ }{\text { S }}$ | 0.06 | \$ | 0.08 | \$ | 0.98 |  | \$ 1.18 | \$ | 0.04 | \$ 0.07 |  | 0.11 |
| Shares used in computing net profit (loss) per share |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  | 67.176 |  | 69,053 |  | 68.581 |  | 67,367 |  | 66.440 |  | 66.812 |  | 65.983 | 66.285 |  | 66.135 |
| - diluted |  | 69,331 |  | 71,207 |  | 72,230 |  | 71.864 |  | 71,444 |  | 70,860 |  | 69.916 |  | 68.704 |  | 66,816 |  | 68.064 |  | 66.447 | 67,373 |  | 66,941 |
| Margin Analysis: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Gross Margin |  | 72.5\% |  | 73.6\% |  | 74.6\% |  | 73.6\% |  | 73.6\% |  | 73.8\% |  | 74.7\% |  | 75.0\% |  | 72.7\% |  | 74.1\% |  | 75.2\% | 76.0\% |  | 75.6\% |
| Sales and Marketing |  | 36.3\% |  | 31.8\% |  | 33.9\% |  | 36.5\% |  | 34.5\% |  | 37.5\% |  | 40.6\% |  | 37.5\% |  | 35.5\% |  | 37.9\% |  | 39.7\% | 38.1\% |  | 38.9\% |
| General and administrative |  | 19.1\% |  | 15.5\% |  | 19.5\% |  | 21.1\% |  | 18.7\% |  | 20.3\% |  | 20.4\% |  | 19.1\% |  | 21.9\% |  | 20.4\% |  | 19.2\% | 21.7\% |  | 20.5\% |
| Research and development |  | 8.9\% |  | 8.7\% |  | 9.4\% |  | 9.1\% |  | 9.0\% |  | 9.8\% |  | 8.8\% |  | 7.9\% |  | 8.0\% |  | 8.6\% |  | 7.4\% | 7.4\% |  | 7.4\% |
| Restructuring |  | 0.0\% |  | 0.0\% |  | 0.0\% |  | 0.0\% |  | 0.0\% |  | 0.0\% |  | 0.0\% |  | 2.9\% |  | 5.5\% |  | 2.0\% |  | 1.3\% | 0.5\% |  | 0.9\% |
| Patients First Program and Settlement Costs (credits) |  | -2.8\% |  | 0.0\% |  | 0.0\% |  | 0.0\% |  | -0.6\% |  | 0.0\% |  | 0.0\% |  | 0.0\% |  | 0.0\% |  | 0.0\% |  | 0.0\% | 0.0\% |  | 0.0\% |
| Operating Margin |  | 11.0\% |  | 17.6\% |  | 11.7\% |  | 6.9\% |  | 11.9\% |  | 6.2\% |  | 4.8\% |  | 7.6\% |  | 1.8\% |  | 5.1\% |  | 7.5\% $3.8 \%$ | - |  | 7.9\% |
| Net Margin |  | 10.9\% |  | 17.8\% |  | 13.2\% |  | 7.8\% |  | 12.6\% |  | 7.1\% |  | 5.0\% |  | 6.9\% |  | 88.4\% |  | 26.3\% |  | 3.8\% | 6.0\% |  | 4.9\% |
| Year Over Year Analysis |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Revenue |  | 30.4\% |  | 43.9\% |  | 45.7\% |  | 31.4\% |  | 37.8\% |  | 17.3\% |  | 4.3\% |  | 5.2\% |  | 2.2\% |  | 6.9\% |  | -6.2\% | -4.5\% |  |  |
| Profit (Loss) from Operations |  | -234.3\% |  | -508.6\% |  | -176.6\% |  | -127.7\% |  | -190.2\% |  | -33.9\% |  | -71.2\% |  | -32.2\% |  | ${ }^{-73.6 \%}$ |  | -54.2\% |  | 14.2\% | 61.5\% $-7.3 \%$ |  |  |
| Operating Expense |  | -1.5\% |  | 7.2\% |  | 4.0\% |  | -13.7\% |  | -2.1\% |  | 28.8\% |  | 30.0\% |  | 12.9\% |  | 8.7\% |  | 19.5\% |  | -6.2\% | -7.3\% |  |  |
| Net Profit (Loss) |  | -246.5\% |  | -621.7\% |  | -191.7\% |  | -132.8\% |  | -202.2\% |  | -24.0\% |  | -70.4\% |  | -45.5\% |  | 1055.5\% |  | 123.9\% |  | -50.3\% | 12.8\% |  |  |
| Quarter Over Quarter Analysis (Sequential) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Revenue |  | 15.5\% |  | 20.1\% |  | -6.7\% |  | 1.5\% |  |  |  | 3.1\% |  | 6.9\% |  | -5.9\% |  | -1.4\% |  |  |  | -5.4\% | 8.8\% |  |  |
| Profit (Loss) from Operations |  | -138.7\% |  | 92.1\% |  | -37.6\% |  | -40.3\% |  |  |  | -7.7\% |  | -16.3\% |  | 47.0\% |  | -76.7\% |  |  |  | 298.8\% | 18.3\% |  |  |
| Operating Expense |  | -30.0\% |  | 9.4\% |  | 4.7\% |  | 7.7\% |  |  |  | 4.5\% |  | 10.4\% |  | -9.1\% |  | ${ }^{3.6 \%}$ |  |  |  | -9.8\% | 9.1\% |  |  |
| Net Profit (Loss) |  | -140.4\% |  | 95.2\% |  | -30.5\% |  | -40.1\% |  |  |  | $-6.4 \%$ |  | -24.0\% |  | 28.0\% |  | 1170.0\% |  |  |  | -96.0\% | 72.4\% |  |  |

* Non-case revenue includes the retainer business,
training revenues, and ancillary offerings


