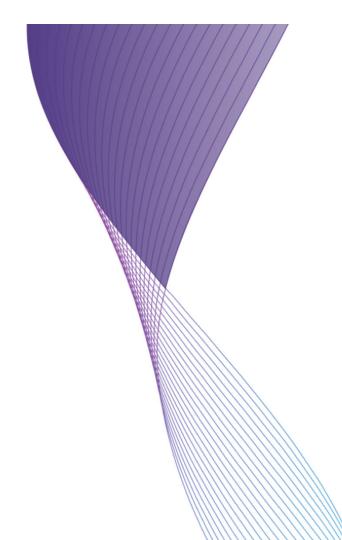


align



### Align Technology 2021 Investor Day

Shirley Stacy
Vice President, Global Communications



## Welcome and Reminder

- Meeting presentation is being livestreamed with link on Investor Relations page on aligntech.com. You can submit a question via Chat
- Presentation soft copies will be posted on our website after today's meeting
- Meeting recording with Q&A will be posted on our website after today's meeting

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#### Safe Harbor and Forward-Looking Statements

This presentation and each of the presentations related to the 2021 Align Technology, Inc. ("Align") Investor Day as well as the corresponding commentaries regarding the presentations do, or may, contain forward-looking statements, including statements that address activities, events, and developments that Align believes or anticipates will or may occur in the future. These statements may include estimates, predictions, beliefs and other expectations regarding Align's business momentum, business strategies and strategic priorities, market developments and trends, competition, anticipated costs and expenditures, the development of new products and the timing for certifications and launches of new products or product enhancements, future opportunities for growth and expansion, marketing initiatives, new product and service offerings, as well as statements regarding Align's anticipated GAAP and non-GAAP financial performance, results of operations and outlooks for 2021, 2022 and beyond. Any such forward-looking statements contained in this presentation and any corresponding commentary are based upon the Align's experience and perception of conditions, trends, anticipated future developments and other factors it believes under the circumstances and information available to Align as of the date hereof. These forward-looking statements are only predictions based upon information available to Align as of the date hereof. Readers are cautioned that these forward-looking statements reflect Align's best judgment based on these currently known facts and circumstances and are subject to risks, uncertainties and assumptions that are difficult to predict. As a result, actual results may differ materially and adversely from those expressed in any forward-looking statement. Factors that may cause such a difference include, but are not limited to, those discussed in more detail in Align's Annual Report on Form 10-K for the year ended December 31, 2020, which was filed with the Securities and Exchange Commission (SEC) on February 26, 2021 and its latest Quarterly Report on Form 10-Q for the quarter ended June 30, 2021, which was filed with the SEC on August 4, 2021, as well as in other reports and documents filed from time to time with the SEC. Align does not guarantee any forward-looking statements and undertakes no obligation to revise or update any forward-looking statements for any reason.

The presentations, including any financial reconciliations, have been made available on our website at investor.aligntech.com

#### About Non-GAAP Financial Measures

To supplement our condensed consolidated financial statements, which are prepared and presented in accordance with generally accepted accounting principles in the United States ("GAAP"), we may provide investors with certain non-GAAP financial measures which may include gross profit, gross margin, operating expenses, income from operations, operating margin, interest income and other income (expense), net, net income before provision for (benefit from) income taxes, effective tax rate, net income and/or diluted net income per share, which exclude certain items that may not be indicative of our fundamental operating performance including discrete cash and non-cash charges or gains that are included in the most directly comparable GAAP measure. Unless otherwise indicated, when we refer to non-GAAP financial measures they will exclude the effects of stock-based compensation, amortization of certain acquired intangibles, non-cash deferred tax assets and associated amortization related to the intra-entity transfer of non-inventory assets, acquisition-related costs, and arbitration award gain, and, if applicable, any associated tax impacts.

We use non-GAAP financial measures for financial and operational decision-making and as a means to evaluate period-to-period comparisons. Our management believes that the use of certain non-GAAP financial measures provide meaningful supplemental information regarding our recurring core operating performance. We believe that both management and investors benefit from referring to these non-GAAP financial measures in assessing our performance and when planning, forecasting, and analyzing future periods. These non-GAAP financial measures also facilitate management's internal evaluation of period-to-period comparisons. We believe these non-GAAP financial measures are useful to investors both because (1) they allow for greater transparency with respect to key metrics used by management in its financial and operational decision-making and (2) they will be provided to and used by our institutional investors and the analyst community to help them analyze the performance of our business.

There are limitations to using non-GAAP financial measures, though, because they are not prepared in accordance with GAAP and may be different from non-GAAP financial measures used by other companies. The non-GAAP financial measures are limited in value because they exclude certain items that may have a material impact upon our reported financial results. In addition, they are subject to inherent limitations as they reflect the exercise of judgments by management about which charges are excluded from the non-GAAP financial measures. We compensate for these limitations by analyzing current and future results on a GAAP as well as a non-GAAP basis and also by providing GAAP measures in our public disclosures. The presentation of non-GAAP financial information is meant to be considered in addition to, not as a substitute for or in isolation from, the directly comparable financial measures prepared in accordance with GAAP. We urge investors to review the reconciliation of our GAAP financial measures to the comparable Non-GAAP financial measures included in this presentation and not to rely on any single financial measure to evaluate our business. For more information on these non-GAAP financial measures, please see the table captioned "Unaudited GAAP to Non-GAAP Reconciliation" and other historical reconciliations which are available in the presentations and/or at aligntechnology.com.

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#### Agenda

TIME	PRESENTATION	SPEAKER
1:00 PM	Welcome/Safe Harbor	Shirley Stacy, VP Global Communications
1:05 PM	Align Digital Platform - Foundation for Growth	Joe Hogan, CEO
1:25 PM	Discover the Align Digital Platform	Zelko Relic, SVP and Chief Technology Officer
1:40 PM	Digital Products & Services	Sree Kolli, SVP and Chief Digital Officer
1:55 PM	exocad	Tillmann Steinbrecher, CEO, exocad
2:10 PM	Accelerating the Adoption of Digital Orthodontics and Dentistry	Yuval Shaked, SVP and MD, iTero Scanner and Services Business
2:25 PM	Invisalign Clear Aligners - highly differentiated value	Srini Kaza, SVP Product Research and Development
2:40 PM – 2:55 PM	BREAK	
2:55 PM	Strategy and Go-To-Market Plans	Raj Pudipeddi, Chief Product & Marketing Officer, SVP & Managing Director, APAC Region
3:10 PM	AMERICAS	Simon Beard, SVP and MD Americas
3:25 PM	EMEA	Markus Sebastian, SVP and MD EMEA
3:40 PM	APAC	Raj Pudipeddi, Chief Product & Marketing Officer, SVP & Managing Director, APAC Region
3:55 PM	Customer Success Update	Jennifer Olson, SVP and MD Customer Success
4:10 PM	Delivering Superior Long-Term Returns	John Morici, CFO
4:25 PM – 4:35 PM	BREAK	
4:35 PM	EMC Panel / Q&A	
5:00 PM	End of Program	

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## Align Digital Platform Foundation for Growth

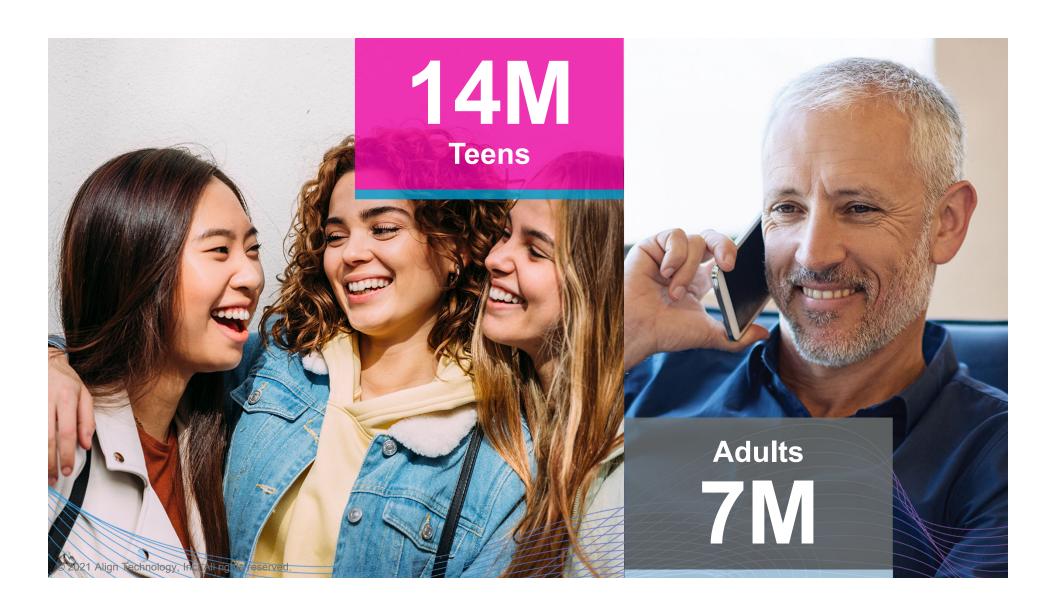
Joe Hogan

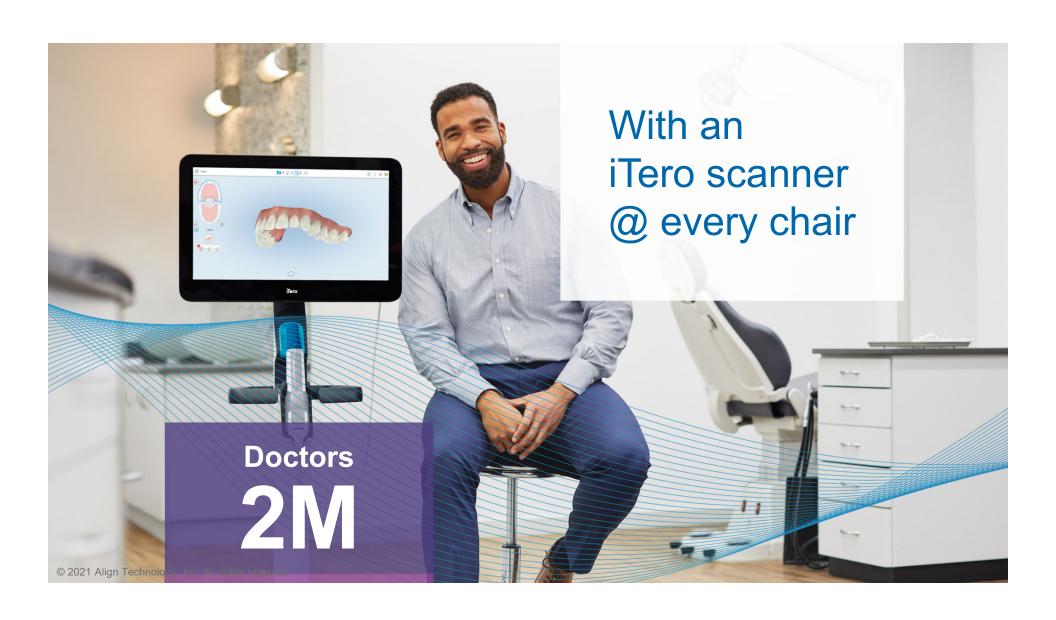
President and CEO

Making clear aligner treatment available for everyone through doctors







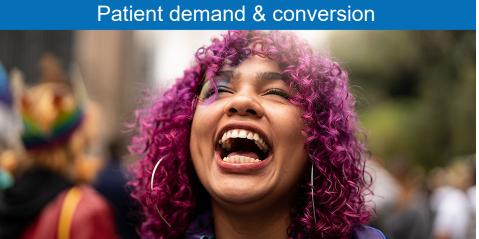




## Our digital technology is expanding the orthodontic market globally ~10% share of 21M ortho starts







Relentless focus and execution on our strategic priorities





#### 25 years – From appliance to platform

2013 - 2016

**G-Series** 

SmartTechnology

SmartTrack

**SmartForce** 

SmartStage

ClinCheck Pro

Biteramps

Mandibular advancement

iTero Element

Invisalign Outcome

Simulator

2017 - 2022

**G-Series** 

ClinCheckPro 6

iTero 5D imaging system NIRI

**Invisalign First** 

Mylnvisalign App

**SmileArchitect** 

VirtualCare

exocad lab software

Retention

Subscription

E-Commerce

Diagnostics

**Invisalign Practice** 

App

Professional Whitening

2007 - 2012

Force system biomechanics

G-Series

Attachments

PowerRidge

Vivera retainers

SmartForce

iTero intraoral scanners

3D Printing SLA

aligners

1997 - 2006

ClinCheck software

Invisalign clear

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#### Align Digital Platform

#### **Doctors**

iTero Scanner, ClinCheck Software, Smile Architect, Virtual Care, Vivera, e-Commerce





Plan







Monitor



#### **Dental Labs**

MyiTero Portal ĎentalCAD, exoplan, dentalshare, Smile Creator



#### Consumers **Patients**

Marketing Invisalign Doctor Locator, Patient Financing, Online Scheduling, SmileView, Virtual Care, Vivera





Scan



exocad



## Digital technology, expertise & critical mass

Doctors, patients, labs, digital data & IP

45K+ exocad installations



1,000+ Patents .8M aligners/day 3D Print SLA



1M My Invisalign App

50K+ iTero scanners



55M+ iTero scans

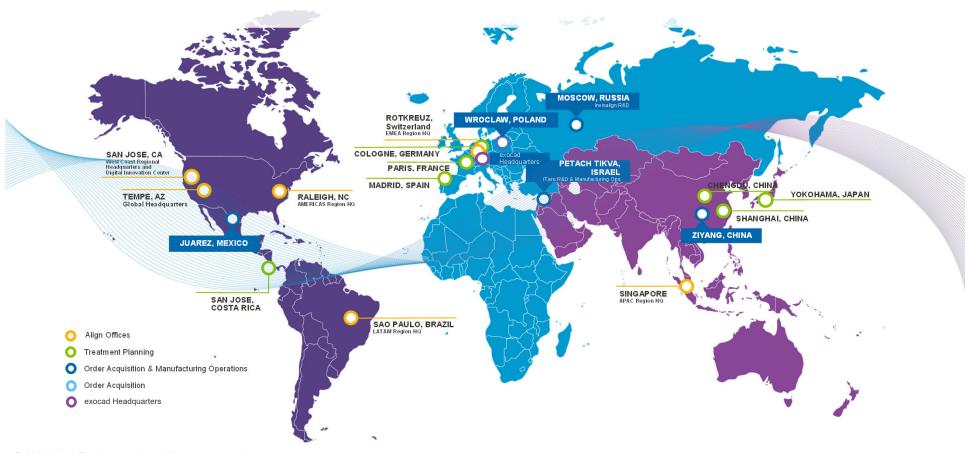
210K+ Invisalign trained doctors



11M+ Invisalign patients

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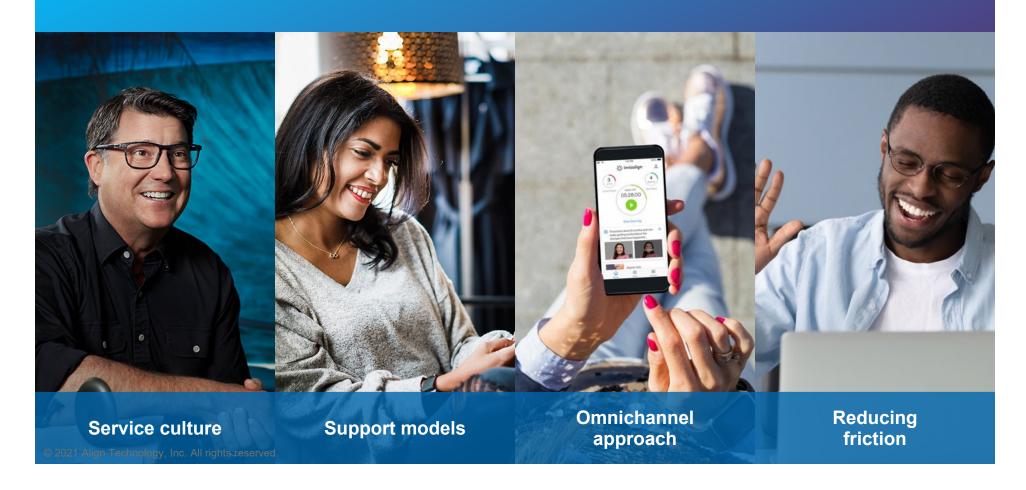
#### Integrated global operations and capabilities



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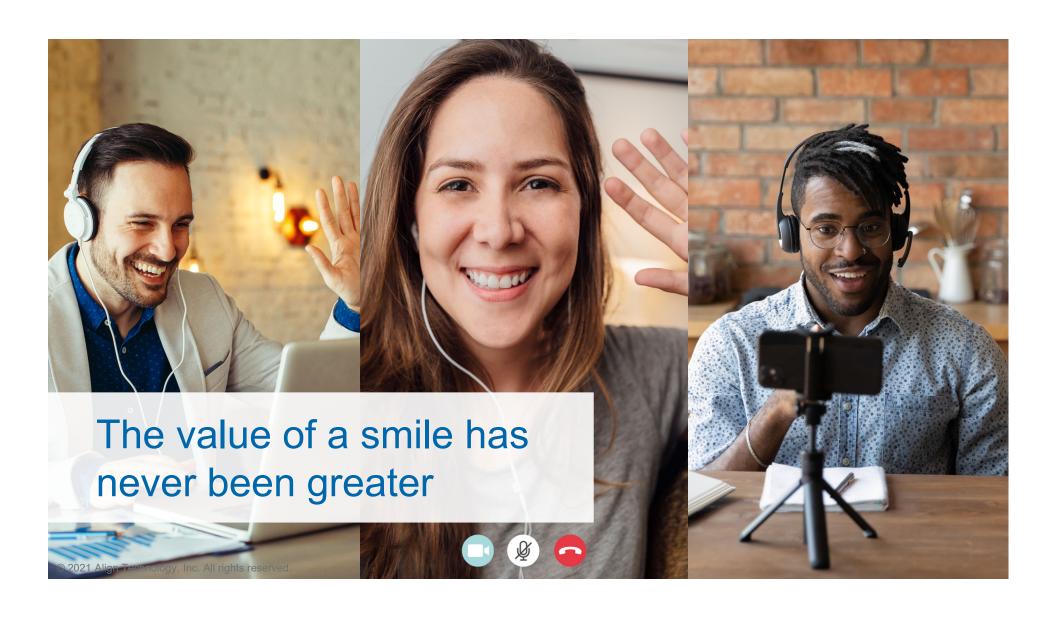


#### Delivering exceptional customer experience



#### Most recognized & demanded consumer brand in dentistry





#### align



# Transforming (Changing lives)

align



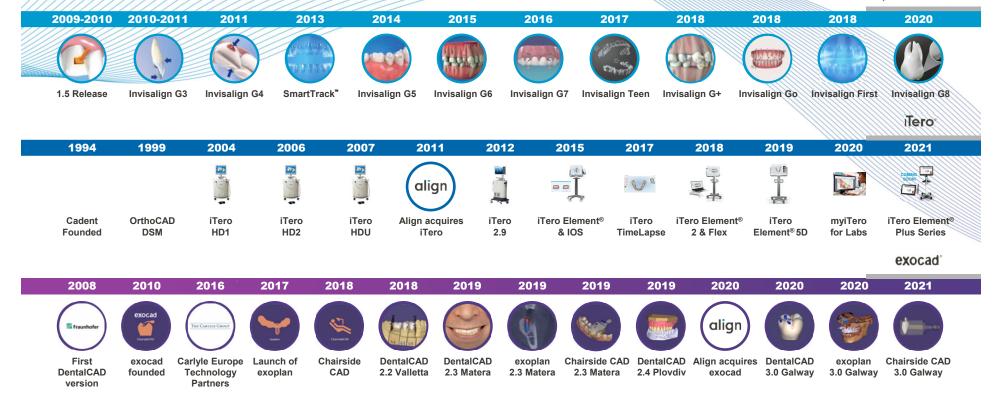
# Discover the Align Digital Platform

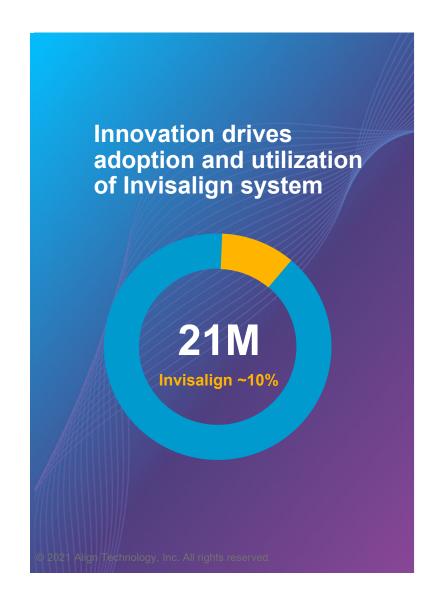
Zelko Relic

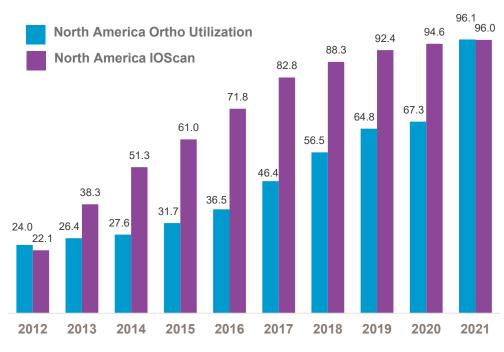
**Chief Technology Officer** 

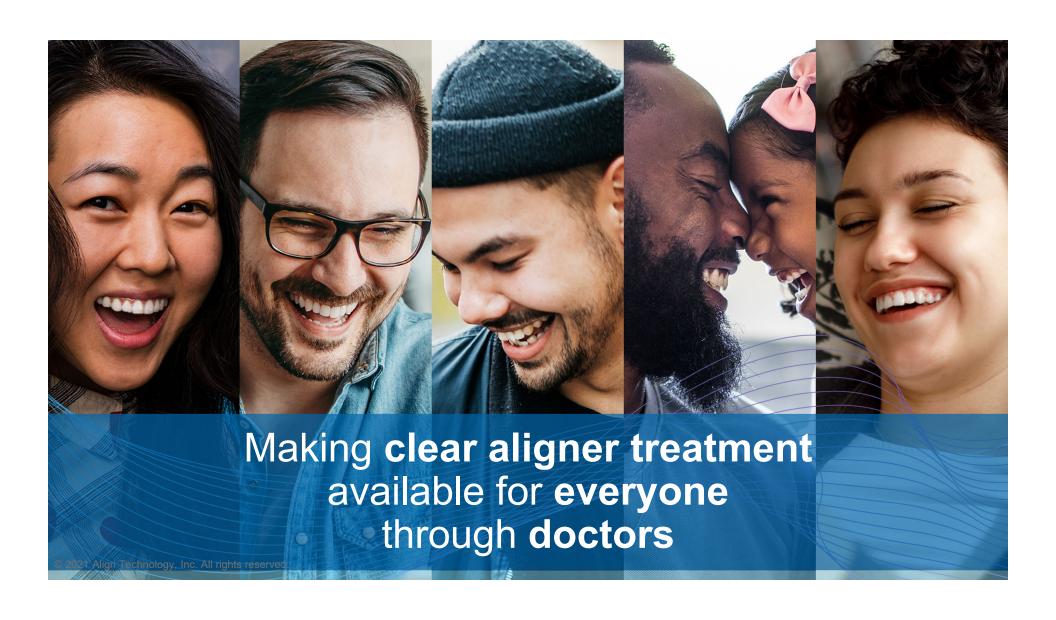
#### Continuous innovation - the science behind the Invisalign smile











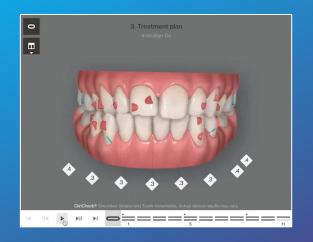


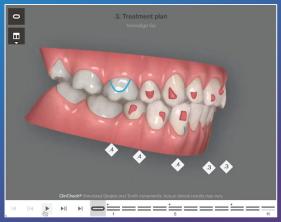


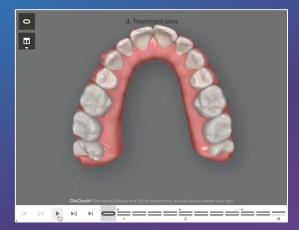
"I am committed to providing top quality as well as ethical dental services to all of my patients."

**Dr. Millie Morrison** 















Tooth alignment achieved





Final restoration without any tooth preparation and damage





Before treatment

After treatment















Before treatment



After Invisalign





ClinCheck treatment plan





Invisalign treatment result

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Final restoration without any tooth preparation and damage

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Bringing all digital dentistry solutions together to achieve superior patient outcomes

iТего<sup>®</sup>







**exocad**°







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## Align Digital Platform

#### **Doctors**

iTero Scanner, ClinCheck Software, Smile Architect, Virtual Care, Vivera, e-Commerce





Plan





Monitor





MyiTero Portal DentalCAD, exoplan, dentalshare, Smile Creator



Marketing Invisalign Doctor Locator, Patient Financing, Online Scheduling, SmileView, Virtual Care, Vivera



Scan





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# Digital Products & Services

Sreelakshmi Kolli

Senior Vice President, Chief Digital Officer

### **Align Digital Platform**

Ecosystem to enable all stakeholders

#### **Doctors**

iTero Scanner, ClinCheck Software, Smile Architect, Virtual Care, Vivera, e-Commerce











MyiTero Portal DentalCAD, exoplan, dentalshare, Smile Creator



Marketing Invisalign Doctor Locator, Patient Financing, Online Scheduling, SmileView, Virtual Care, Vivera



Scan





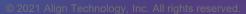


exocad



Retain





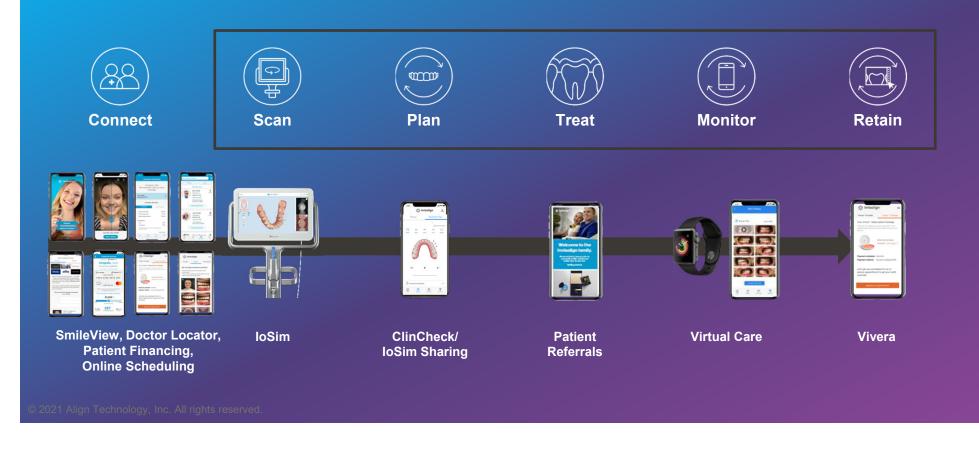
## Consumer demand generation and conversion

Turning consumers into patients with Invisalign.com and Mylnvisalign app



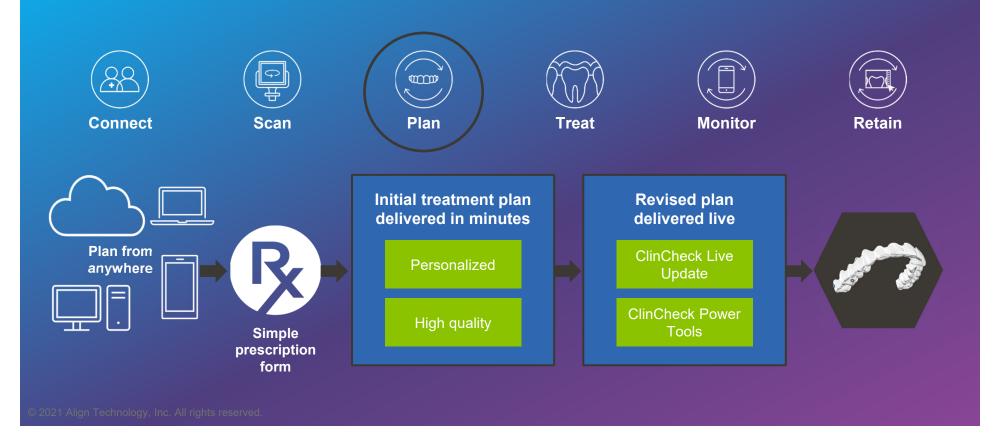
## **Patients – Digital Experiences**

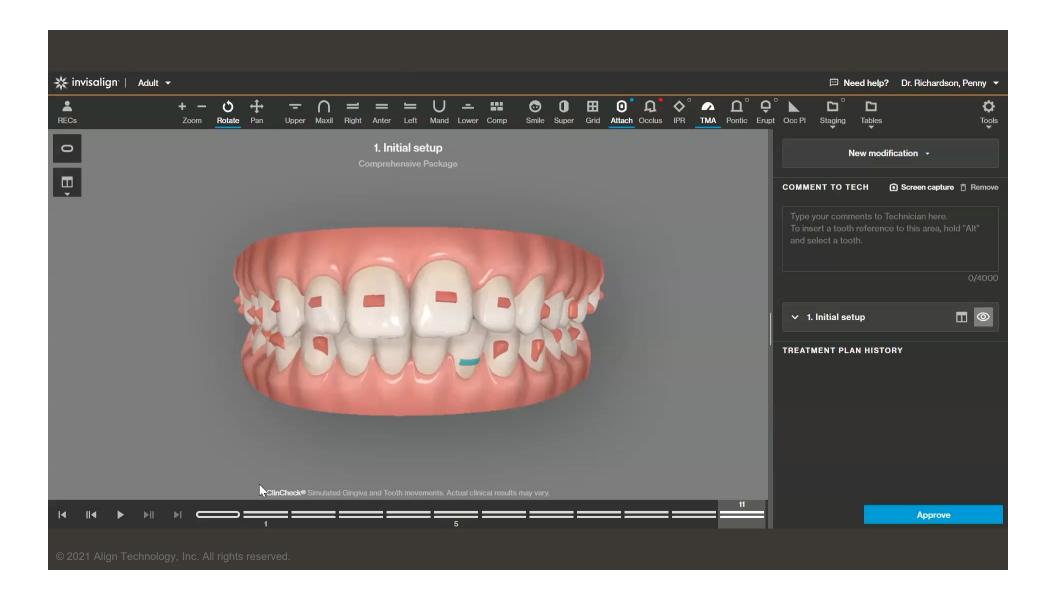
The Consumer – Patient journey is unique in dentistry



### **Invisalign treatment planning**

Transforming doctor's treatment planning experience





## **Live Update - New**

### Generate Modified Treatment plan Real-time

01

Scanner data fidelity and Auto-Segmentation

02

Automation of a system with almost infinite degrees of freedom 03

Platform
architecture and
computing power
to enable usability
and large-scale
high-speed
computations

04

Manufacturability with Quality

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## **Invisalign Virtual Care**

### Enhancing patient care







Scan

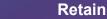


Plan



**Treat** 





#### **Image Capture**

- Al powered "Photo Buddy"
- Integrated with Invisalign app & doctor site





#### **Assessment**

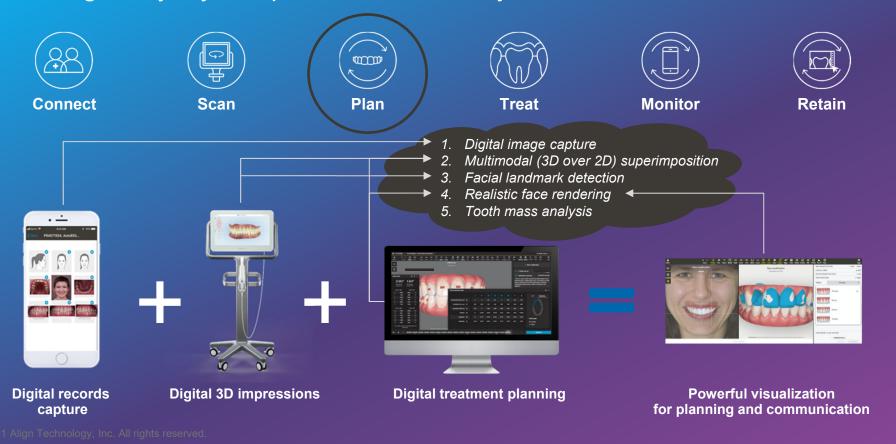
- Al powered Aligner Fit assessment
- Doctor patient communication



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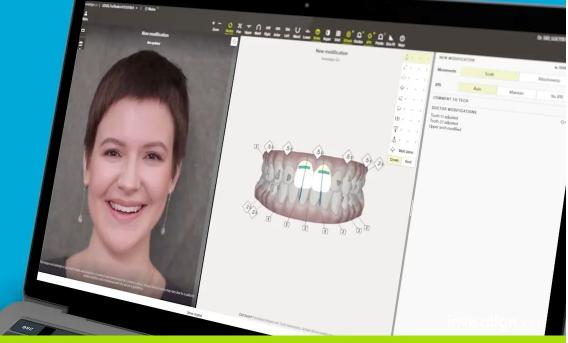
### **Smile Architect - New**

### Enabling everyday comprehensive dentistry



Designed to improve restorative and orthodontic

outcomes
with integrated
Invisalign
treatment



### **Align Digital Platform**

World class technology team and infrastructure



#### Consumers **Patients**

Marketing Invisalign Doctor Locator, Patient Financing, Online Scheduling, SmileView, Virtual Care, Vivera



#### **Doctors**

iTero Scanner, ClinCheck Software, Smile Architect, Virtual Care, Vivera, e-Commerce







**Treat** 



Monitor



#### **Dental Labs**

MyiTero Portal DentalCAD, exoplan, dentalshare. Smile Creator



Scan





exocad







# exocad

Tillmann Steinbrecher CEO, exocad

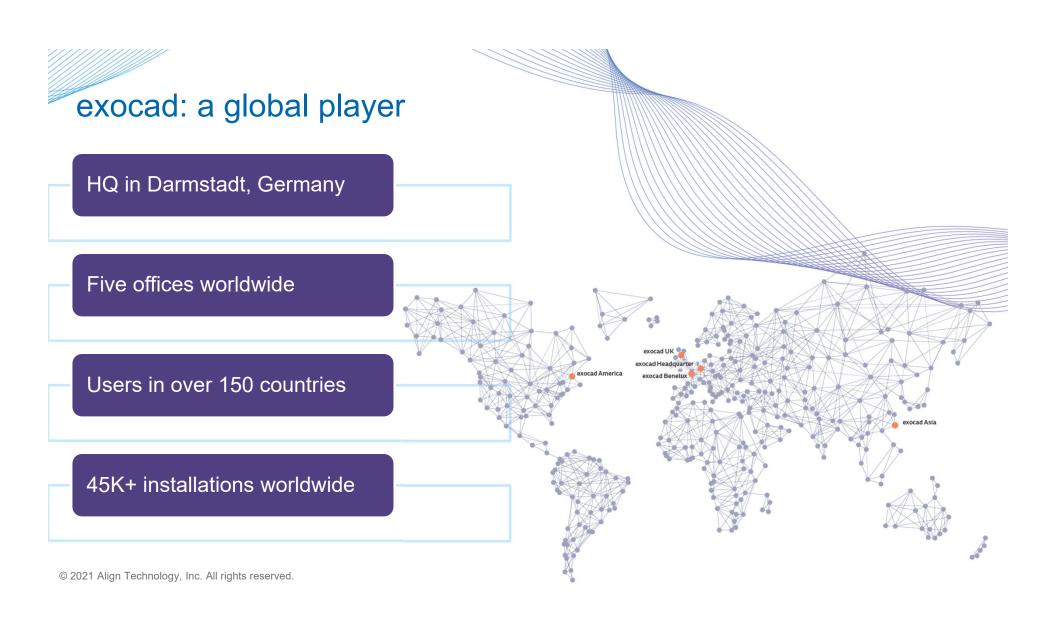
- Co-founder, Managing Director and CEO at exocad
- 15 years of experience in development of CAD/CAM technologies; 10 years at exocad
- Previous experience: Research Associate at Fraunhofer IGD



## exocad Technology

- Leading dental CAD/CAM software
- Dedicated products for dental labs and clinicians
- Software sold only via manufacturers and distributors
- 10+ years proven track record of innovation



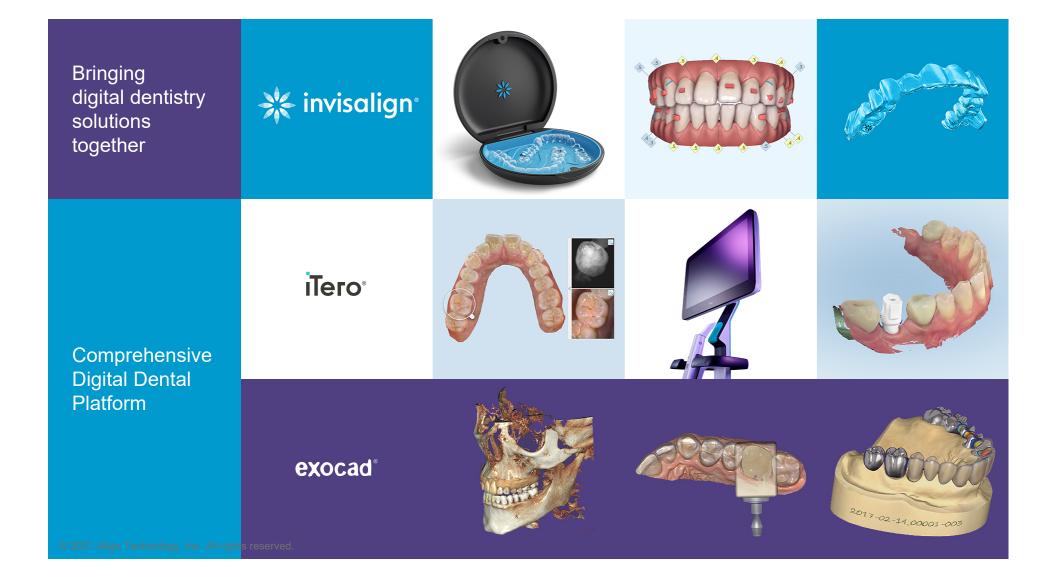




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## Ortho planning ClinCheck software



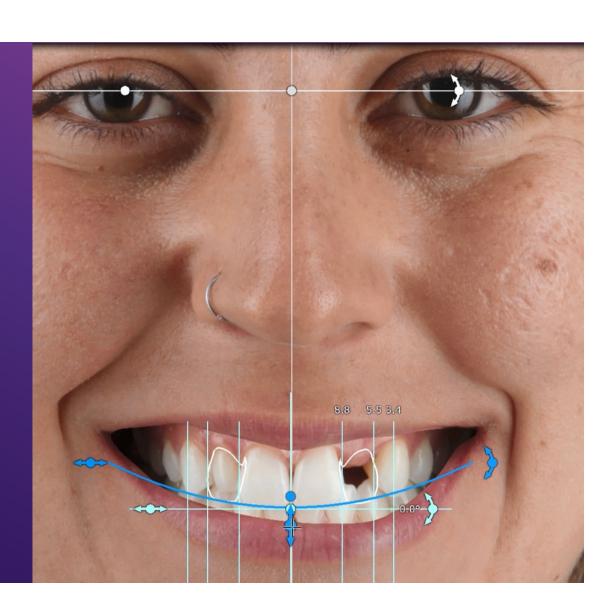




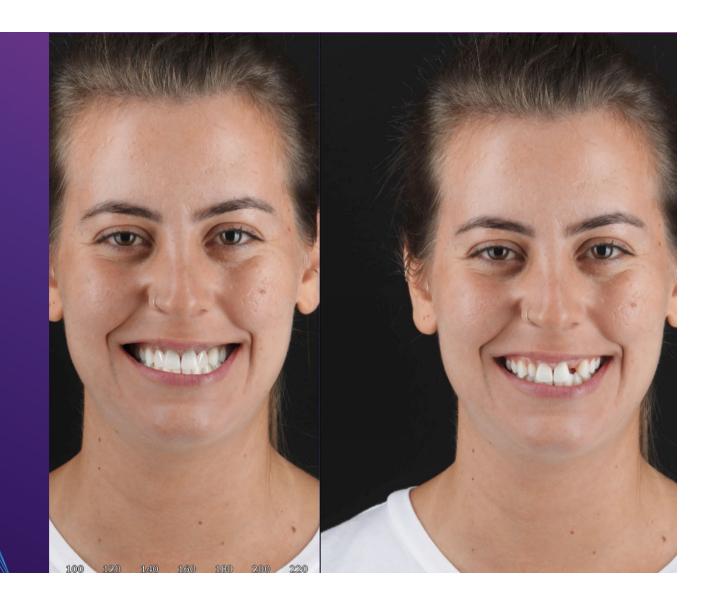


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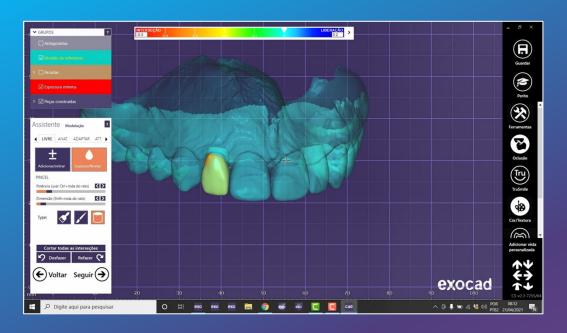








Implant planning & drill guide design - exocad







Finalize restorative design, produce and insert



Place implant





Place restorations



Result

### Align Digital Platform

#### **Doctors**

iTero Scanner, ClinCheck Software, Smile Architect, Virtual Care, Vivera, e-Commerce





Plan





Monitor





Marketing
Invisalign Doctor Locator
Patient Financing,
Online Scheduling,
SmileView,
Virtual Care,
Vivera



Scan



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#### **Dental Labs**

MyiTero Portal DentalCAD, exoplan, dentalshare, Smile Creator



# Accelerating the Adoption of Digital Orthodontics and Dentistry

Yuval Shaked

Senior Vice President and Managing Director, iTero Scanner and Services Business

#### **Doctors**

iTero Scanner, ClinCheck Software, Smile Architect, Virtual Care, Vivera, e-Commerce

Plan





#### Consumers **Patients**

Marketing Invisalign Doctor Locator, Patient Financing, Online Scheduling, SmileView. Virtual Care, Vivera











Тего

**Treat** 

exocad Retain

**Monitor** 

## Align Digital Platform



#### **Dental Labs**

MyiTero Portal DentalCAD, exoplan, dentalshare, Smile Creator

### The move to digital dentistry is accelerating



It all starts with iTero

80%+

Invisalign cases submitted with a digital scanner

2018

11.5M orthodontic scans and 3.2M restorative

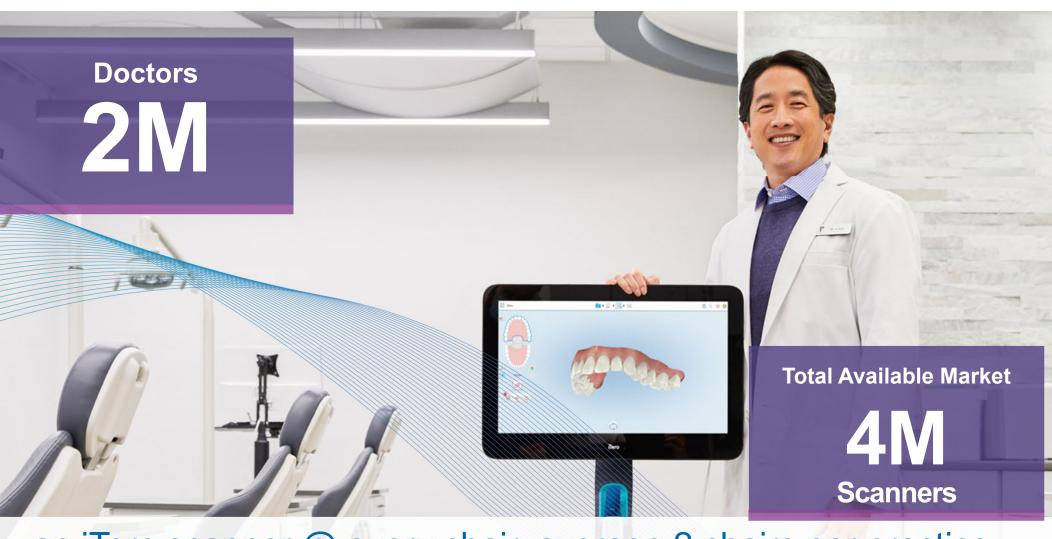
2020 31.4 M orthodontic scans and 6.7 M

restorative scans

44.9 M orthodontic scans and 9.3 M restorative scans

2021

Numbers as of Q3 2021

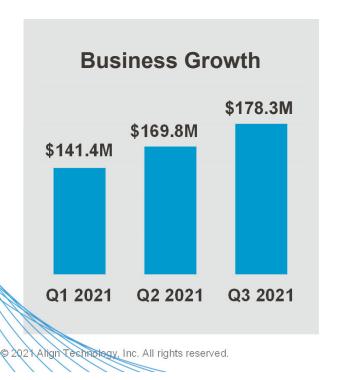


an iTero scanner @ every chair, average 2 chairs per practice

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# 2021 Imaging

**Systems & Services** 



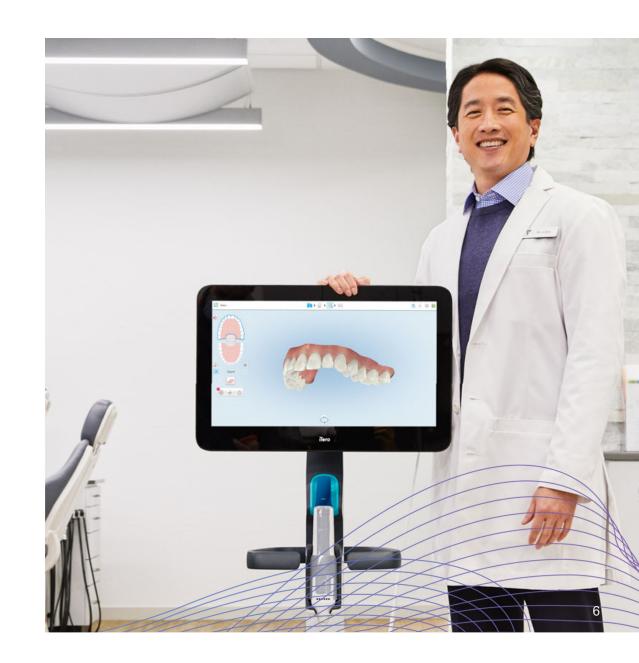


# 2021

# Imaging Systems & Services

#### **Portfolio Innovation**

- iTero Element Plus Series
- New software workflows
  - iTero Element 5D Auto-Upload
  - iTero Workflow 2.0
  - iTero exocad Connector
  - WeChat feature integration



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## Core iTero innovation pillars for Align's Digital Platform



**Data Acquisition** 

Patient Communication & Decision Support Tools

**Seamless Workflows** 

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### 4 Main growth drivers

#### **Invisalign** Doctors



iTero Installed Base



**GP** Segment



Services Business

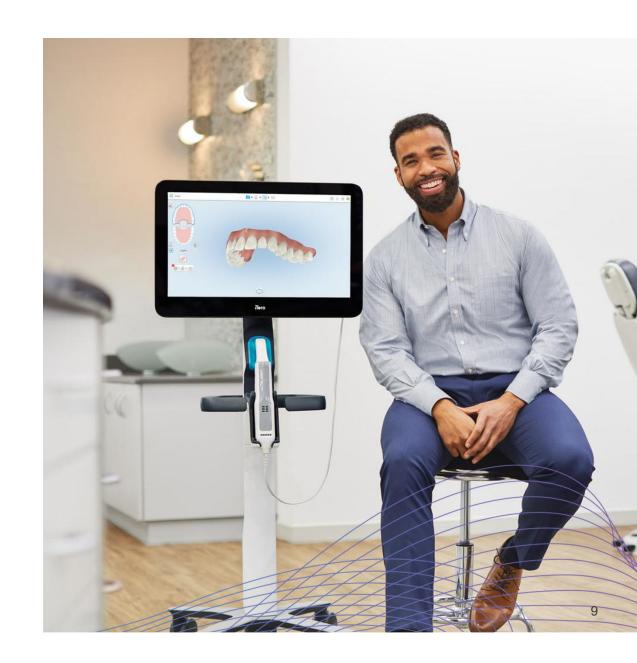


# Invisalign +iTero

More reasons to go digital

## **Opportunity with Existing Invisalign Doctors**

- ~ 50% Invisalign doctors not submitting with iTero<sup>®</sup> scanner
- Great opportunity with 2+ scanner
- 1,000s of new doctors every quarter



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## Invisalign +iTero

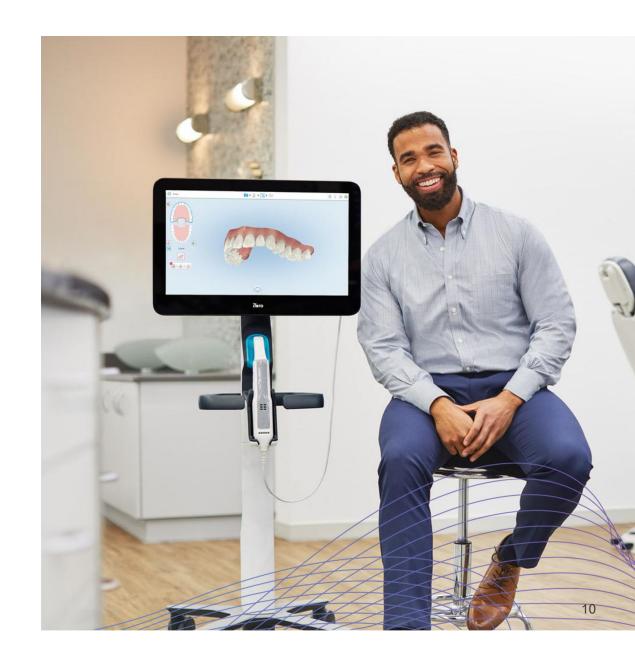
More reasons to go digital

#### **Accelerating Digitization**

- iTero Element 5D Plus Auto-Upload
- Go Digital "Try & Buy"
- Deeper integration into newly certified doctors

"We are really enjoying the new upload feature! Now I will have to convert all the Element 2 scanners to 5D!!"

-- Dr. Sandra Tai, Canada





iTero Element<sup>†</sup>

iTero Element Flex™

iTero Element® 2

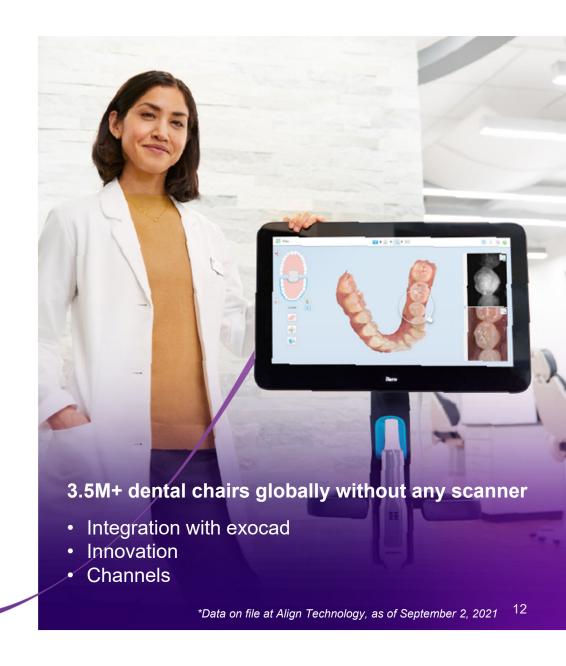
iTero Element® 5D

iTero Element® Plus Series

# Accelerating penetration in the GP market: it starts with iTero

iTero NIRI technology, an interproximal caries detection tool doctors can trust<sup>1</sup>

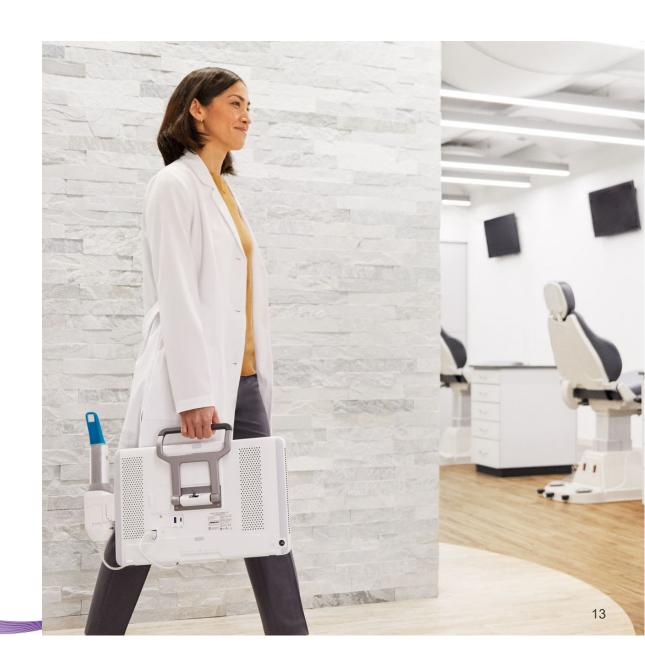
When compared against the clinical evaluation of posterior proximal lesions observed during caries debridement, the iTero NIRI technology of the iTero Element 5D imaging system was 66% more sensitive than bite-wing X-ray\*

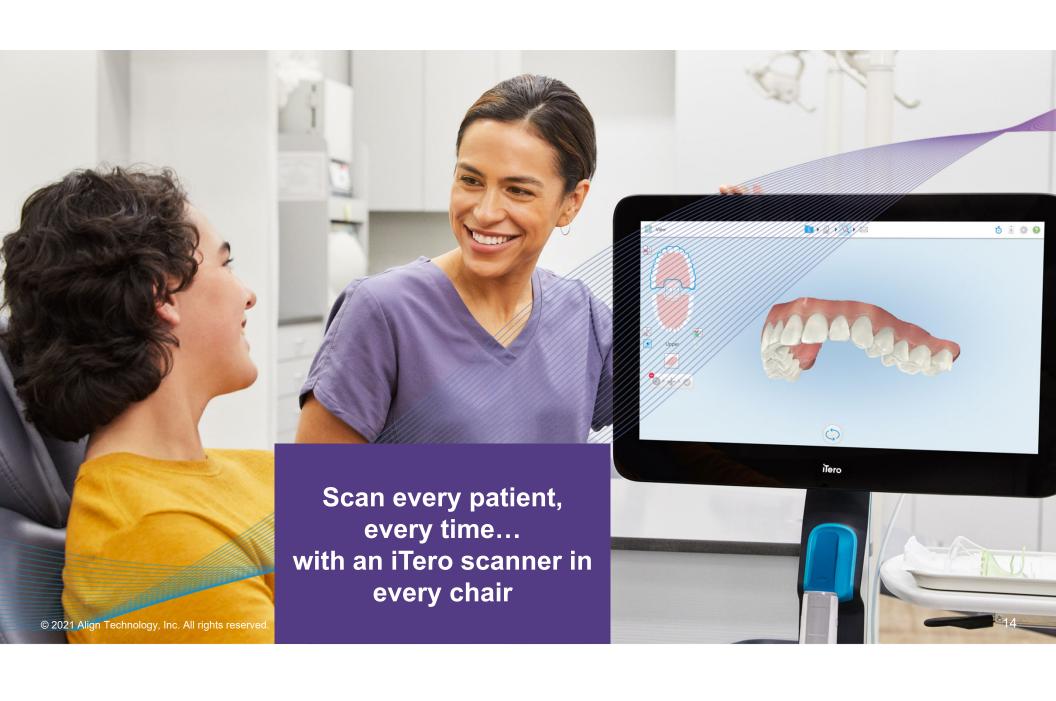


### **Services:**

Consistent, Recurring Revenue Streams

- Subscription software model
- Disposables
- Pay per scan
- Rental





# Invisalign Clear Aligners highly differentiated value

Srini Kaza

Senior Vice President, Product Research & Development

### Align Digital Platform

#### **Doctors**

iTero Scanner, ClinCheck Software, Smile Architect, Virtual Care, Vivera, e-Commerce





Plan





Monitor



#### Consumers **Patients**

Marketing Invisalign Doctor Locator, Patient Financing, Online Scheduling, SmileView, Virtual Care, Vivera





Scan



Тего°

exocad

#### **Dental Labs**

MyiTero Portal ĎentalCAD, exoplan, dentalshare, Smile Creator

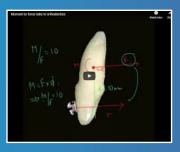




### The science behind the Invisalign smile



**Doctor prescription** 



Force system vs. displacement



SmartTechnology



iTero digital scanner



ClinCheck® software



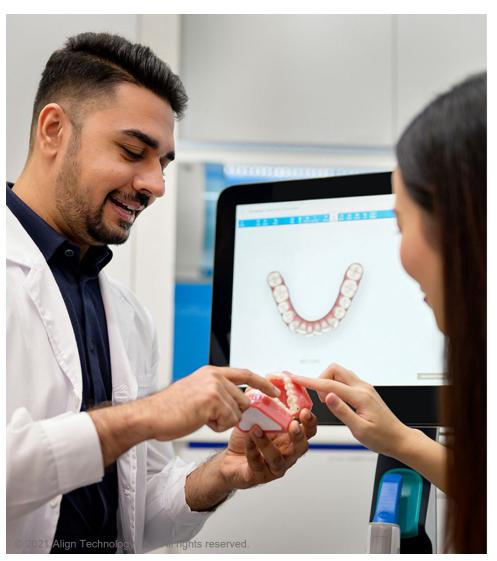
Mass customization data & Al



Clinical effectiveness

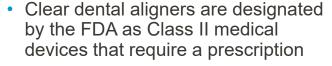


Customer experience



# Invisalign clear aligners are doctor prescribed: proven, safe, effective





 The requirement for a prescription protects consumers by ensuring that the aligners are being used safely and for their intended purposes



 Definition of prescription: a written direction for a therapeutic or corrective agent specifically: one for the preparation and use of a medicine

## iTero Scanner: Better inputs = better outcomes



#### Best scanner with advanced capabilities





Jaw Motion Import
Import jaw measurement
from devices.



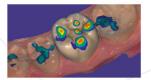


Visualize voxel CT data during the design





Simulate jaw movement and analyze dynamic occlusion.





Automatically simulate jaw movements for accurate dynamic occlusion.

exocad DentalCAD lab software

#### Force driven system, not displacement driven

...it is the force that moves the tooth



**Displacement driven:** The next tooth position is fabricated in the aligner and the tooth moves (is displaced) to that next position

**Force driven:** The next aligner is shaped so that when inserted, the aligner stretches and applies the desired forces to the surface of the tooth, resulting in the desired tooth movement



# The Invisalign® system is the most advanced clear aligner system in the world

Our proprietary clinical innovations help doctors achieve more predictable clinical results.

SmartForce® features



How Invisalign clear aligners precisely control movement

- SmartForce Optimized attachments
- Power Ridge feature, Pressure Area
- SmartForce® aligner activation

SmartTrack® material



What Invisalign clear aligners are made of

Gentle, more constant force to improve control of tooth movements.

- Higher elasticity
- Better aligner fit

SmartStage® technology



How Invisalign clear aligners stage movement

Optimized progression of tooth movements developed to increase predictability and reduce unwanted interferences.

• Example: Molar move first staging pattern



### ClinCheck® software - the digital road map to a new smile

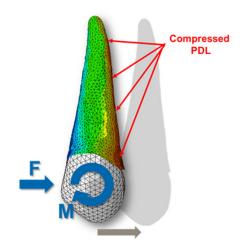
- Doctors use proprietary ClinCheck software to map out each Invisalign treatment plan
- The 3D visual interface lets doctors customize Invisalign treatment
- The algorithm helps calculate the right amount of force for every tooth movement
- ClinCheck software, with input from the doctor, helps ensure every tooth moves in the right order and at the right time

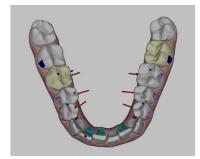


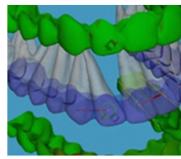


#### ClinCheck® treatment planning software evolution

- Foundation of Invisalign system tooth movement
- Increasing predictability (optimized staging, velocity) through algorithm innovation
- Enables new Live Update and more customization of preferences by using both our algorithms and doctors' preferences
- Provides more tools for treatment planning and measurement
- Expanding our platform to integrate the facial smile for smile design and ortho-restorative
- Driving analytical capabilities through progress tracking based on data from 11M+ cases



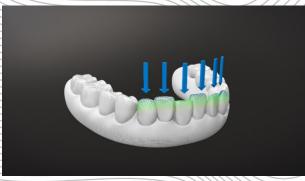




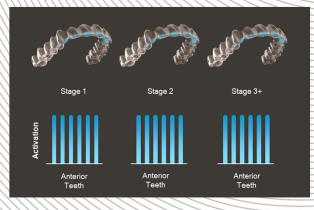


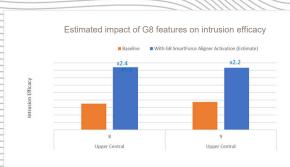
### Data driven solution development

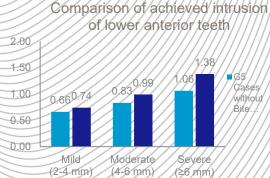










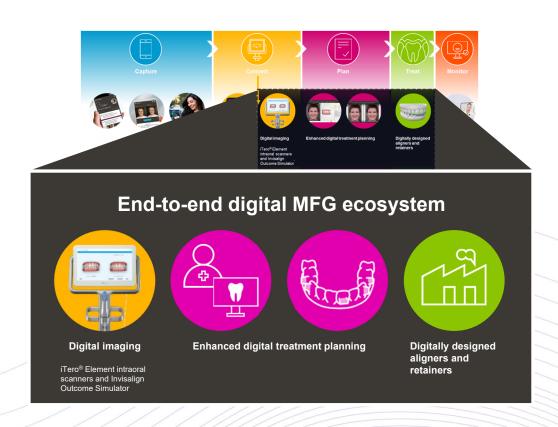


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### Scale requires significant integration and control

# Systems integration and coordination required to meet daily demand

- 36 terabytes of data
- 380M transactions
- 2.1M treatment preferences
- 61K+ treatment plans
- 10T computations
- 0.8M+ aligners





Continuously deliver innovation while supporting

20-30% growth Y/Y

Enabling significant improvements in performance, throughput, and savings

No competitor can do what we do at scale

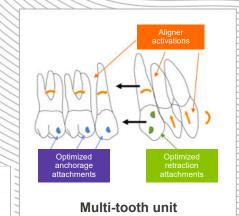


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### Clinically proven – complex treatments

0 (no unwanted angulation)

- Invisalign G6 Extraction space closure
- Root movements



Invisalign® with mandibular advancement

Class II skeletal and dental





Variables (n=40) (means)	Units	Initial	End of MA phase	Change	p-value
Overjet (CO)	mm	5.10 ± 3.01	3.27 ± 1.51	-1.83 ± 2.49	<0.0001
1st Molar (Rt)	mm	4.65 ± 2.26	1.75 ± 1.75	-2.9 ± 2.58	<0.0001
1st Molar (L)	mm	4.61 ± 2.29	1.35 ± 1.97	-3.26 ± 2.49	<0.0001
From Cephalometric Analysis (	1=42)				
ANB	degrees	5.99	4.64	-1.35	<0.0001
Wits Appraisal	mm	4.77	2.68	-2.09	<0.0001
Convexity	degrees	10.71	7.58	-3.13	<0.0001
Mandibular Length	mm	103.67	106.93	3.26	<0.0001
MP - SN	degrees	31.65	31.56	-0.09	0.315797
FMA (MP-FH)	degrees	21.57	21.36	-0.21	0.167432
SNA	degrees	81.95	81.3	-0.65	<0.0001
SNB	degrees	75.96	76.66	0.70	0.0011
Interincisal Ang. (U1-L1)	degrees	126.27	127.94	1.67	0.045465
IMPA	degrees	100.01	99.76	-0.25	0.326528
	1111		/////	//////	////

**Indications for use:** The Invisalign system is indicated for the orthodontic treatment of malocelusion.

Amount of unwanted tipping (deg)

Mean (EX30) Mean (SmartTrack)

Canine, 1st & 2nd molar, 2nd premolar

Better tip control

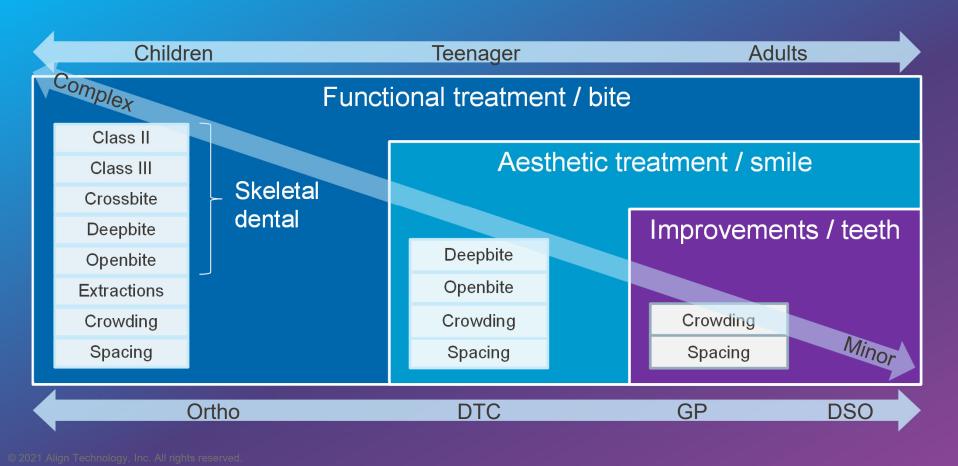
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### Technology needs - children and teens

- Treatment goals
- Tooth movement different
  - Force systems
  - Staging patterns
  - Bone biology
- Manage eruption
  - Advanced proprietary algorithm
  - Machine learning
- Retention and fit



#### Clinical spectrum





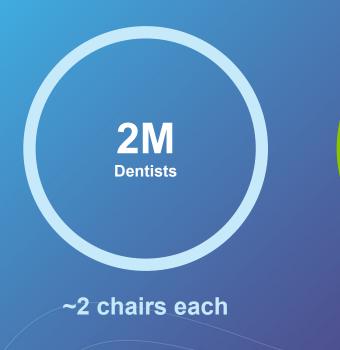
# Strategy and Go-To-Market Plans

Raj Pudipeddi

Chief Product & Marketing Officer, SVP & Managing Director, APAC Region



## Exponential market opportunity through GP dentists







Scan every patient

**Potential patients** 

# iTero scanners accelerate digital orthodontics and dentistry

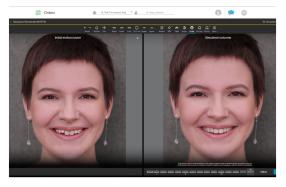


# Data acquisition

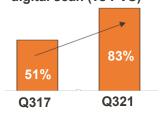




# Patient communication & decision support tools



Invisalign cases submitted by intral oral digital scan (vs PVS)





# Seamless workflows







Align's growth strategies and progress



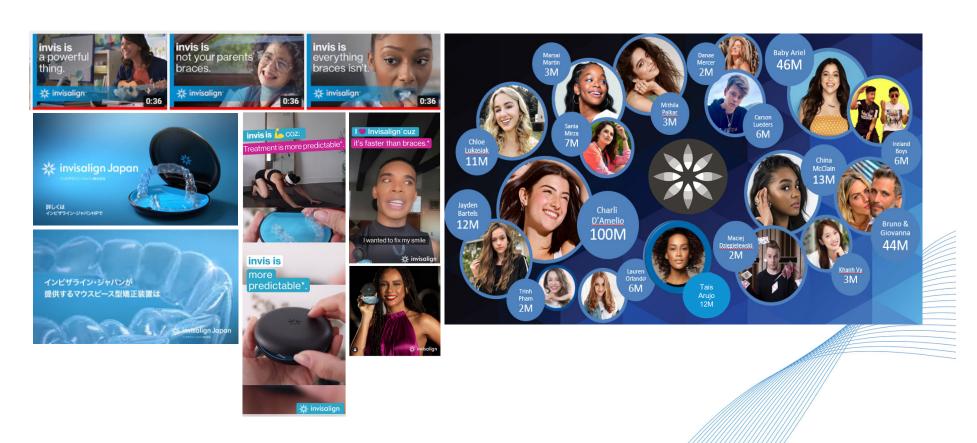


Relentless focus and execution on strategic priorities





# 2 – Patient demand & conversion: 20B+ impressions in 2021



# Consumer engagement has never been better

# Americas EMEA APAC 31.4M 2.7M 13.0M 2.2M 20.9M 787K Website visitors Doc locator searches Website visitors Doc locator searches Website visitors Doc locator searches

- Social media and influencer marketing
- · Teen, adult and moms of teens
- · Increased spend in Canada, Brazil



Social media and influencer marketing across UK, Germany, France



 Social media and influencer marketing across ANZ, Japan, China



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# Invisalign app and relief rolled out globally

My Invisalign app available in 60 markets with 1.2M downloads

# Consumer website in 34 markets



# 3, 4 – GP & Ortho: Customer segmentation

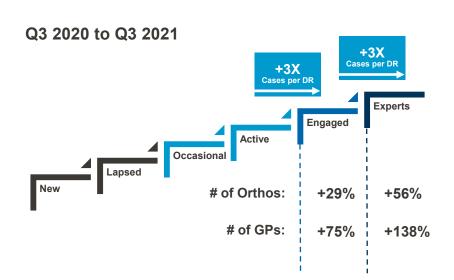
# **Approach** Results

## Ortho journey



### **GP** journey





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<sup>\*</sup>Excluding APAC GP

# 3 - Orthodontic utilization



# **Opportunity**

Progress



### Results

~10% Share

# **+21 M**TAM

### **Become better partners**

- Invisalign personalized plans
- Plan Editor & Live Update

### **Prove platform value**

- Globalizing ADAPT
- iTero 5D Auto-upload

### **Become standard of care**

- G8 Predictability improvements
- ClinCheck 6.0

### **Drive younger patients**

- Education on teen cases
- Mandibular advancement: Enhanced Precision Wings

### North America Ortho Metrics\*



\* number of cases shipped / number of doctors to whom cases were shipped

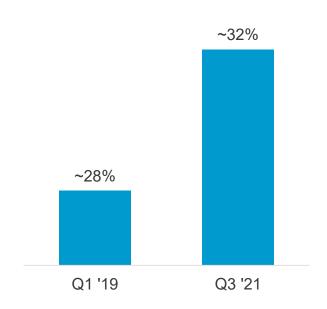
### **International Metrics\***



<sup>\*</sup> number of cases shipped / number of doctors to whom cases were shipped

# The teen opportunity: Clear progress over time

## Teen as % of WW Business

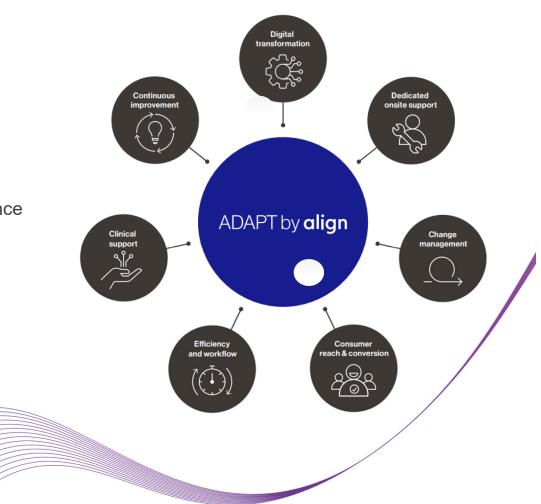


ETWORK SMILE WORTHY MOMENTS All-new Invisalign\*

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# ADAPT - Align Digital and Practice Transformation

- Good adoption of the ADAPT program
- Expert and independent fee- based business consulting service to optimize clinics' operational workflow and processes to enhance patient experience and customer and staff satisfaction
- Translates into higher growth and greater efficiencies for orthodontic practices.
- ADAPT service improves profitability significantly after implementation



# 1 – International expansion

# **High growth & geo-diversity**

### 39%+ growth outside of AMS



# de la constanta

Market & operational expansion

### **New markets**

- Entered directly: Ghana
- Entered via distributor: Serbia, Uzbekistan, Georgia, Nigeria, Kenya, Egypt
- Took over from distributor: Vietnam, Romania, Morocco

### **New operations**

- Treat France
- Treat Poland (expanded)
- AFAB China (replaced first facility)
- AFAB Poland (in progress)

# 4 – GP dentist adoption



## 02

# 03

## **Opportunity**

# **Progress**

### Results



### **Drive segmentation**

- GP focused sales teams
- Growth programs
- · iTero success with non-Invisalign GPs

### Lead in comprehensive dentistry

- Smile Architect
- Lead with iTero
- exocad / iTero commercial programs

### Clinical confidence & relevance

- Treatment planning services, tailored education
- Invisalign Go

### **Grow critical partnerships**

Labs, DSD, Restorative KOLs

### North America GP Metrics\*



\* number of cases shipped / number of doctors to whom cases were shipped

### **International Metrics\***



<sup>\*</sup> number of cases shipped / number of doctors to whom cases were shipped

+500M Patients

# Professional marketing – global campaign & consistency

Indispensable patter for treatment, demand creation and practice transformation



SmartTrack material that straightons teeth more predictably



Customized treatment based on years of research and intelligence from millions of patients







World leader in orthodontics/





# iTero - New "Expand" campaign and focus on superiority

Just one scan enables preventive, restorative and orthodontic workflows



### Preventive

Go beyond just digital impressions and add value to every patient visit.

### iTero intraoral scanners deliver

Efficiency
Complete a scan in as few as 60 seconds!
Keep patients' scan history to complement your patient oral health monitoring

### agnostic and monitoring tools

- Aid in Interproximal caries detection with NIRI technology Occlusion assessment with Occlusogram function Hygiene evaluation with integrated

### Restorative

treatment easy and effective, offering proven accuracy to aid in your clinical restorative needs.<sup>2</sup>

### iTero intraoral scanners give you:

Accurate marginal fit scans
 Accurate full-arch scans



Al<sup>3</sup> scan assistance

- Auto-margin marking

- Auto-trimming of excess tissue

- Open and Seamless connectivity

  Dental laboratories

  oxocad suite of software for treatment planning and production
  Chair side milling workflows

One scan. That's all it takes with iTero intraoral scanners to discover interproximal One scan. That's all it takes with ifero intraoral scanners to discover interproxim caries, run a simulation of your patients' future smiles with Invisaling Outcome Simulator, compare scans to review patient progress, and view occlusal contact points. Seamless connectivity with exocad applications, labs, and restorative

### Orthodontic

# Full treatment scope Fixed, removable, and implant prosthetics from single crowns to fully edentulous

Unique restorative services for a reliable and predictable experience

Proven to increase practice revenue & Invisalign practice volume

partners lets you accomplish so much more. All with one scan

Ortho-Restorative

iTero intraoral scanners enable you to combine

Orthodontic and restorative treatment by

iTero intraoral scanners provide seamless integration for invisalign treatment with optimized digital workflows from pre-case acceptance to life-long patient monitoring.

### With iTero intraoral scanners, you can:

- Utilize a highly integrated and comprehensive Invisalign workflow
   Track Progress with the Invisalign progress

### Plan faster with ClinCheck treatment planning.

### An iTero digital practice is a growing practice.





Scan, Show. Amaze. miter with behinds

### Intuitive use and visualization capabilities offer outstanding user experience



A Flecturity Seat reducts for flecturity in list i.
The Element 50 with NRB technology gives you and your pat
which to start treatment.
- Caries detection prior to treatment
- Potential same day starts
- Time servings and patient securement
- Insurance implications
- Additional reasons for peer collaboration

Patients who say "yes." Right there. Right then. The Element 5D makes patients feel like part of their own solution, insp them about treatment.

it starts





iTero Intraoral Scanner April 29 at 4:22 PM · 👀 Create unforgettable chairside moments for your patients thanks to smoother scanning with the new iTero Element Plus Series. Discover the difference at iTero.com. #iTeroElementPlusSeries



00 n Like Comment Share





 Translating the Align digital platform to go-to-market plans

# Align Digital Platform

## **Doctors**

iTero Scanner, ClinCheck Software, Smile Architect, Virtual Care, Vivera, e-Commerce





Plan











# **Dental Labs**

MyiTero Portal DentalCAD, exoplan, dentalshare, Smile Creator



# Consumers **Patients**

Marketing Invisalign Doctor Locator, Patient Financing, Online Scheduling, SmileView, Virtual Care, Vivera







Scan



exocad

invisalign\*

# Align digital workflow



Connect

Drive consumer demand and connect with your practice



Scan

Capture patient data and diagnose need



Plan

Digitally visualize and plan your ortho and restorative treatments



**Treat** 

Delivery of customized, digitally designed aligners



**Monitor** 

Virtual tx tracking for ongoing patient care



Retain

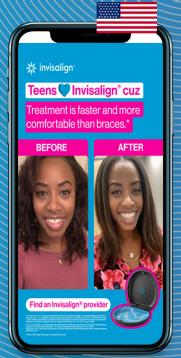
Maintain your beautiful teeth for life

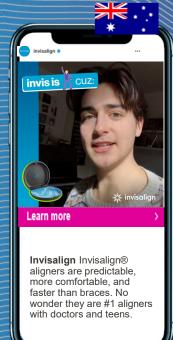
# Consumer marketing: Social content















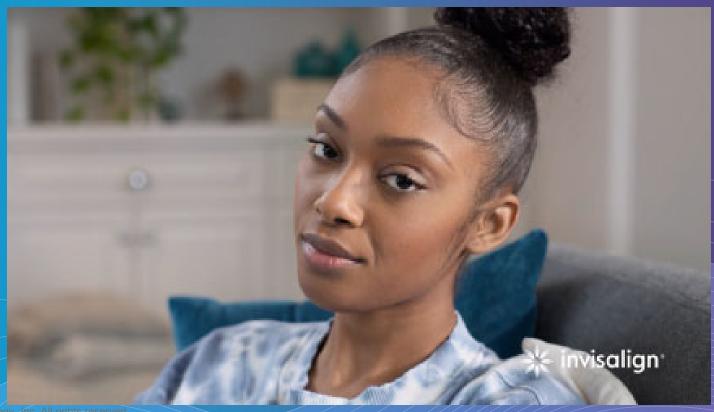


**Mom: Hand Crank** 





Teen: Girl Don't Do It





**Teacher Zoom** 



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**China: Picnic** 





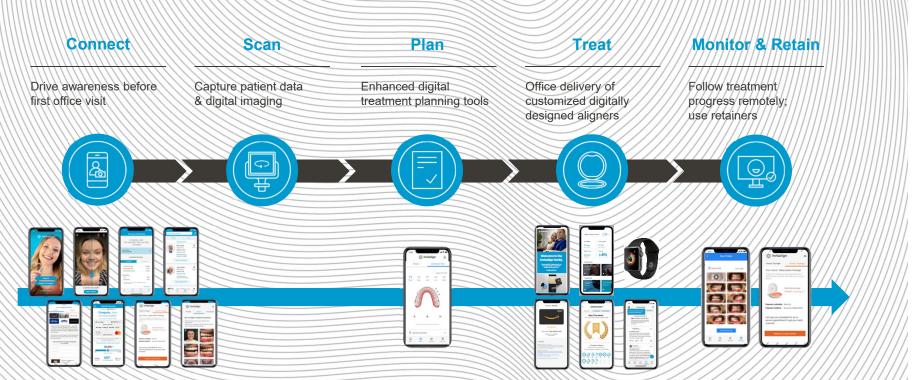
**Brazil: Tais** 



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# The Align digital experience is unique in dentistry





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# Redesigning the consumer and patient experience

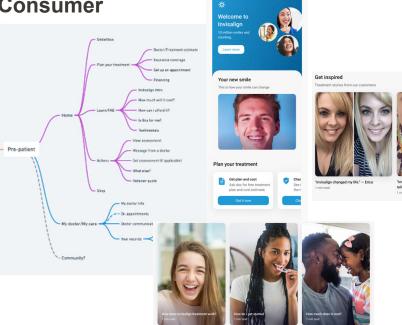


Leveraging a user-insight drive approach to the My Invisalign app redesign

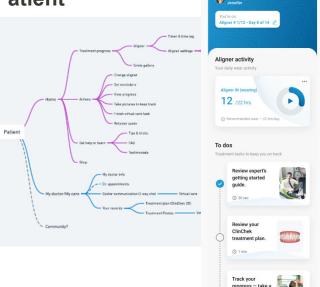
User insights to drive architecture → New design to elevate the experience



# Consumer



# **Patient**



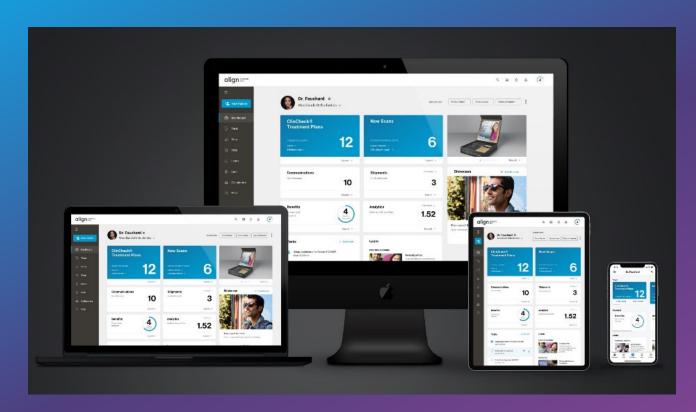


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# Invisalign Practice app vision

Seamless and personalized digital experience for every Align doctor





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# "Practice at your fingertips"- Invisalign Practice app





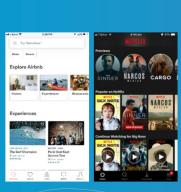
**Industry standard navigation** 



**Clinical activities prioritized** 

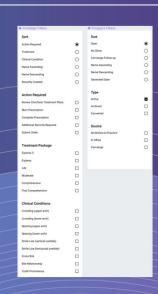


**User-driven customization** 

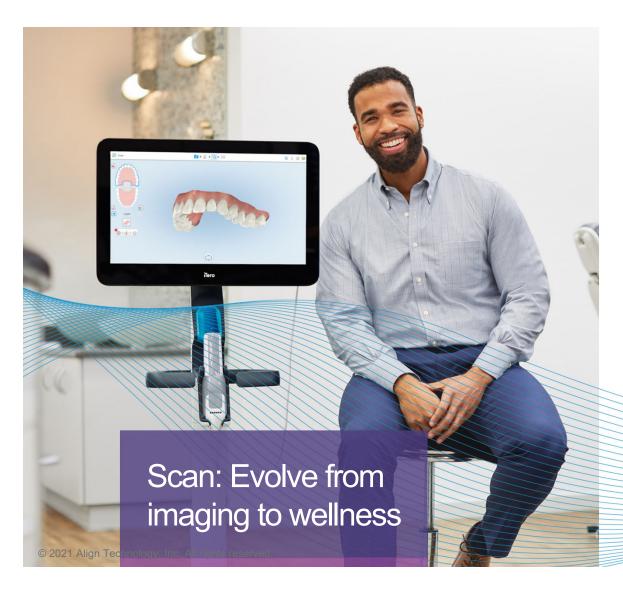








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# New clinical study

New clinical study conducted in private practices, published in the peer-reviewed Journal of Dentistry (Oct. 24, 2021).

Validates the significant benefits of the iTero Element 5D imaging system as an aid in detection and monitoring of interproximal caries lesions above the gingiva without harmful radiation.\*

\*Data on file at Align Technology

# Plan: Transform treatment planning



Plan











Start from anywhere

Available via cloud, PC, Mac, tablet (ClinCheck 6.0)



Simplified prescription form

Treatment plan delivered in minutes

Personalized protocols, improved set-up

Ortho-restorative planning

Revised plan delivered in minutes

Multiple clinical and treatment option views

Tools to make real-time changes (Live Update) Aligners within days

Improved quality, experience and efficiency

# Treat: Improved patient outcomes

**Treat** 

- Invisalign G8: More predictable posterior arch expansion and incisor intrusion (GA)
- Improved Mandibular wings (LMR)



**Crowding and Crossbite cases** 





Deep bite correction

advancement: Enhanced precision









Initial

Old FiPos

**NEW FiPos** 

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# Monitor: Building doctor directed patient care



Today Future

### Manual review

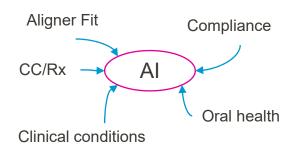


# Aligner fit





# Intelligent automation



On Track Minor Off Adjustments

Off Track

Note: Timing and markets TBD. This is just a vision and will be executed as per local laws and regulation © 2021 Align Technology, Inc. All rights reserved.

# Retain: 500M consumers + annuity



**Opportunities:** 



Increase attach to Invisalign patients



Attach to non-Invisalign Ortho patients



**Retainer reorders** 

### **Strategies**

- Patients: Make Vivera an indispensable part of protecting their beautiful smile for life
- **2. Orthos:** Build relevance to improve attach rate.
- **3. GPs:** 'Every patient, all the time'
- **4. Int'l Expansion:**Train sales teams and faculty

You finally have the smile of your dreams. Keep it dreamy with Vivera: vivera retainers





# Innovation across our digital workflow



Connect

Marketing expansion & new campaign, new features in Mylnvisalign app



Scan

Improved visualization, expansion of 5D



Plan

Personalized protocols, Live Update, Orthorestorative planning



**Treat** 

Improved mandibular advancement Whitening



**Monitor** 

New features for virtual care in Mylnvisalign app



Retain

Accelerate growth

**Invisalign Practice app** 

# Strategic opportunities: professional whitening

## \$1.4 billion global opportunity

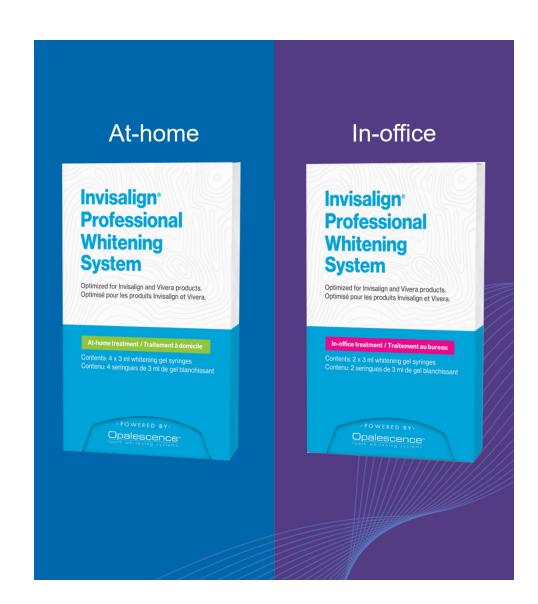
- 88% of US GPs offer whitening
- 54% of GP Invisalign treatments include whitening

### **Partnered with Ultradent**

- "Powered by Opalescence"
- Industry leading chemistry, optimized for aligner use; exclusive to Align
- Better for Doctors and Patients

## **Currently in pilot in NA**

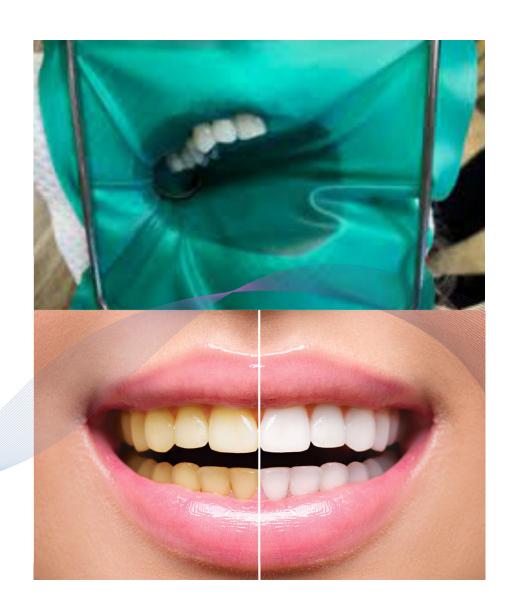
Global expansion in 2022



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# Why Invisalign Professional whitening?

- Doctors don't need to use Rubber dam, gingival barrier or special lights, and hence save significant time
- Great efficacy
- Less sensitivity
- Formulation customized for Invisalign aligners and Vivera retainers



# Strategic opportunities: eCommerce

# **Opportunity**

Large global oral care market

- Huge size: Billions \$
- Commoditized product with many established players
- Niche areas opportunity for disruptive players

Brand of choice for Ortho patients

- Increase accessory penetration rate among 11M+ Invisalign patients
- · Improve user experience

# Why Align?



- √ 11M+ Invisalign smiles & growing
- ✓ Low accessory attach rates
- ✓ Doctor network Trusted brand for 210K+ doctors in 100+ countries









Deepen Align's relationships with doctors and consumers

### Strategic opportunities

## **Doctor subscription for low stage** & retention

- Drive volume commitment for attractive pricing
- Simple and seamless digital journey
- Patient subscription model
- Value-added services



### Align Digital Platform

#### **Doctors**

iTero Scanner, ClinCheck Software, Smile Architect, Virtual Care, Vivera, e-Commerce





Plan











#### **Dental Labs**

MyiTero Portal DentalCAD, exoplan, dentalshare, Smile Creator



#### Consumers **Patients**

Marketing Invisalign Doctor Locator, Patient Financing, Online Scheduling, SmileView, Virtual Care, Vivera







Scan



exocad

invisalign\*

## align



## Americas

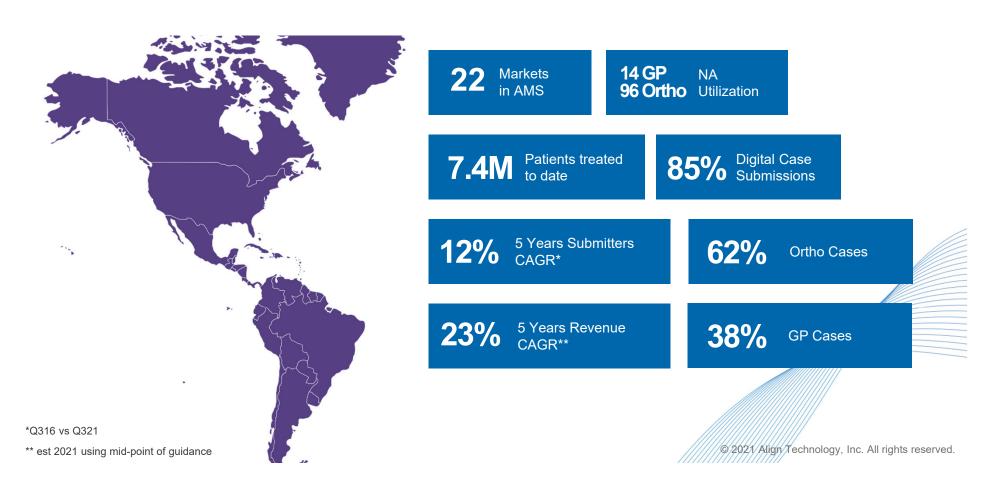
**Simon Beard** 

Senior Vice President and Managing Director, Americas

### The Americas at a glance

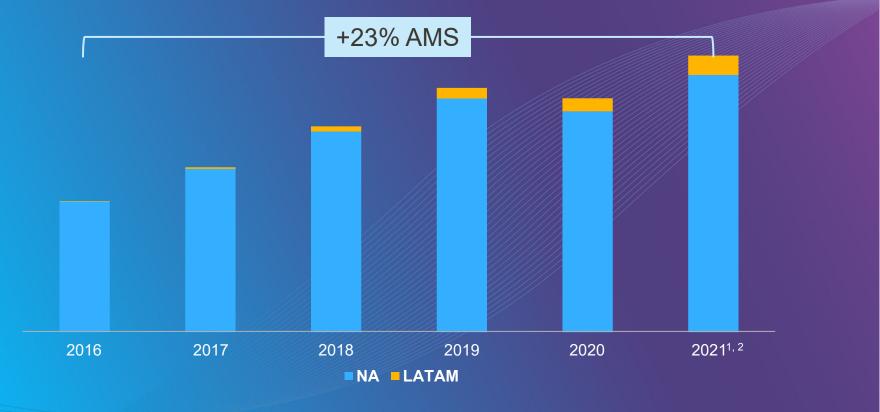


### Continued strong growth and adoption









<sup>1.</sup> Based on 2016 actuals and mid-point of guidance for the full year 2021, as of Oct 27th, 2021

<sup>2.</sup> CAGR based on mid-point of guidance for full year 2021 on Revenue



Relentless focus and execution on strategic priorities

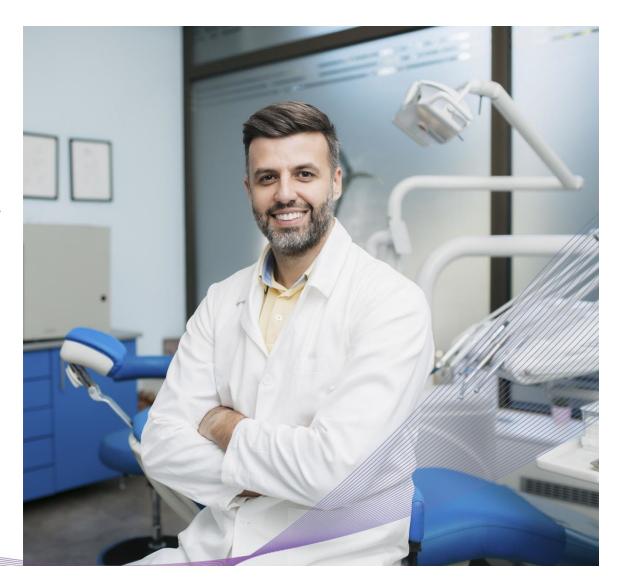


### **2022 Focus**



# Channel focus, localization and segmentation

- Invest and organize around local business – "we need to feel smaller to get bigger"
- Dedicated GP, Ortho & DSO teams
- Increasing segmentation sophistication
- Maximize value of targeted education, programs and peer to peer learning



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### Strategic opportunities

- Invisalign Professional Whitening System – powered by Opalescence
- ADAPT digital practice transformation
- eCommerce



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## Doctor Subscription Program (DSP)

- Addresses unmet patient demand for retention or "touch up" cases
- Limited pilot program in US & Canada
- Available to experienced Invisalign trained doctors not regularly using Align low stage or retention products
- Monthly subscription at fixed-price based on needs

Retention
Vivera® retainers (4 sets)
Invisalign® retainers (1 set)





Simplified solution for retention Invisalign retainers now available for new and existing patients Low-stage (3-10)
Invisalign® Touch Up



Capture treatment demand

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### Teen opportunity

- Teen treatment is critical to digital practice transformation
- Higher lead conversion among teens
- 360 approach to teen commercialization

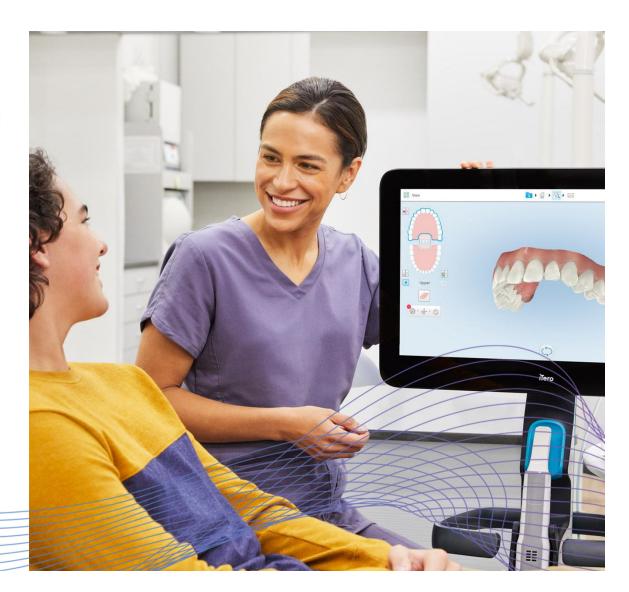
75%

Non-adult ortho case starts



### iTero scanner adoption

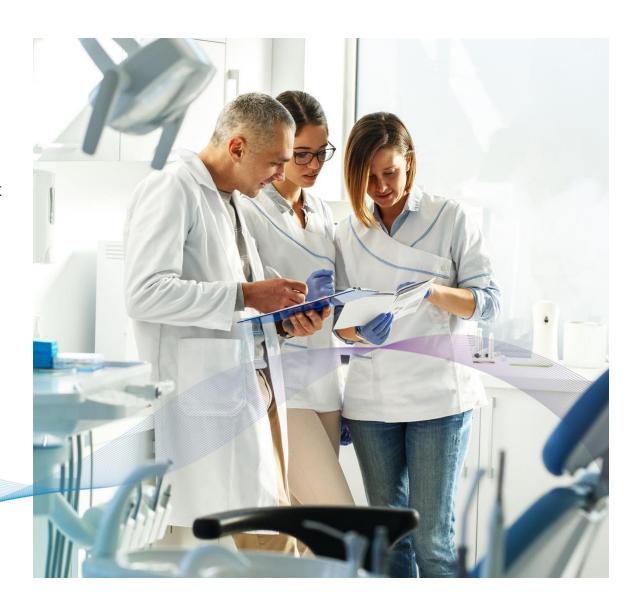
- iTero 5D Plus launch
- iTero 5D & Image Auto uploader
- Increasing adoption of digital dentistry



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### DSO growth

- Focused on partnership and support
- Business model and workflow development
- Delivering consistency and quality at scale



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### Americas **growth** drivers



## Localized infrastructure

- Channel Teams
- Segment Focus
- Localized resources



Ortho, GP and DSO



- Teen focus
- Pre-restorative care
- Targeted education
- Continued dental market consolidation



## Consumer awareness & conversion



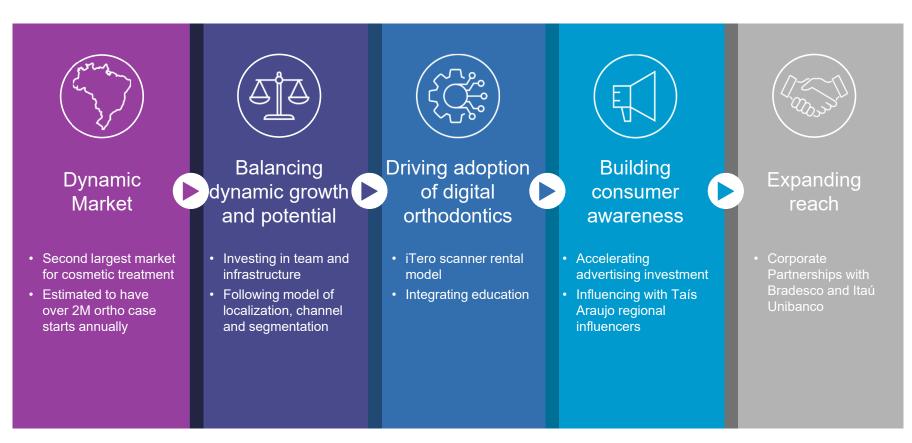
- Invis Is consumer campaign
- NFL and sports sponsorships
- Building influence with the Smile Squad
- Consumer Apps



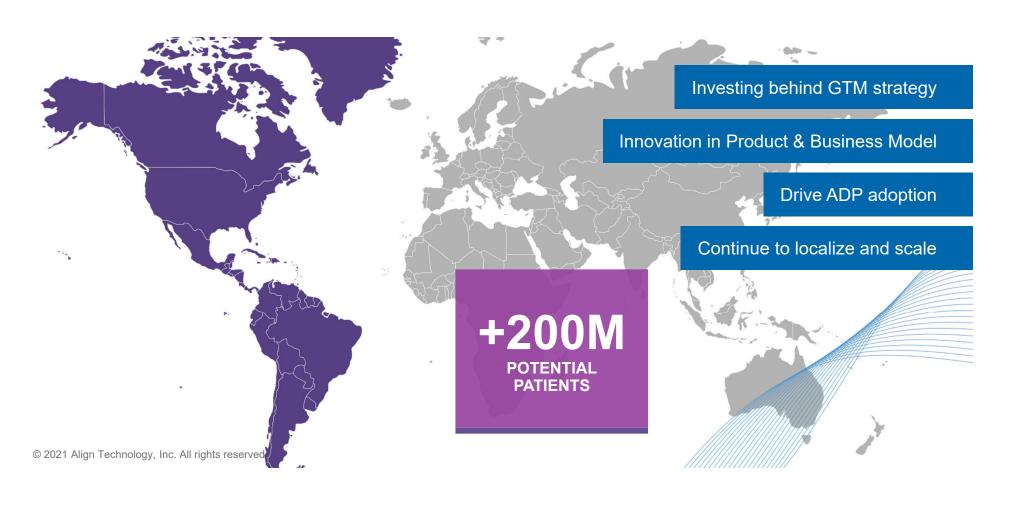
## iTero scanner adoption and integration

- iTero 5D Plus
- Expanding reach with CPO program

### **Growing** opportunity in Brazil



### Americas Potential makes it a Growth Market



align



## EMEA Europe | Middle East | Africa

**Markus Sebastian** 

**Senior Vice President and Managing Director, EMEA** 

### 20 Years of EMEA Presence



2.6M PATIENTS TREATED TO DATE

23 DOCTOR UTILIZATION (GP, ORTHO)

76% INVISALIGN CASES SUBMITTED DIGITALLY

**70%** ORTHO

**30%** GP



## **COVID-19** Accelerated Digitization

#### **Digital tools**

- Invisalign Virtual Care and Virtual Appointment launched
  - Helped practices operate remotely
  - Treated more patients during lockdowns

#### **Recovery program**

 Ongoing support for doctors: growth programs, new tools and education.

#### **Practice workflows**

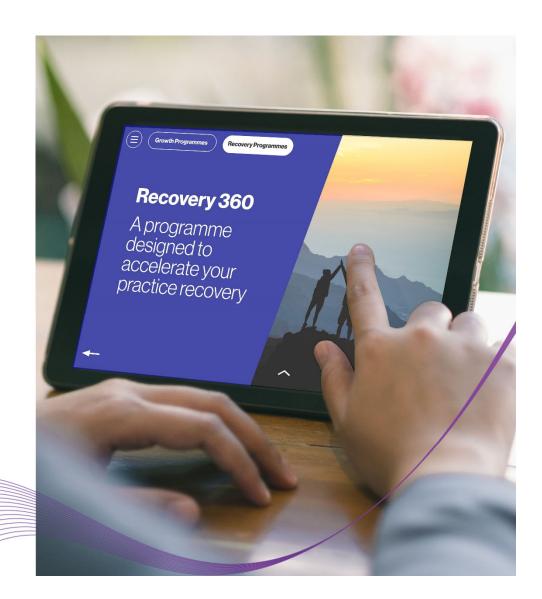
- · Became more digital
- Demand for iTero scanners grew dynamically

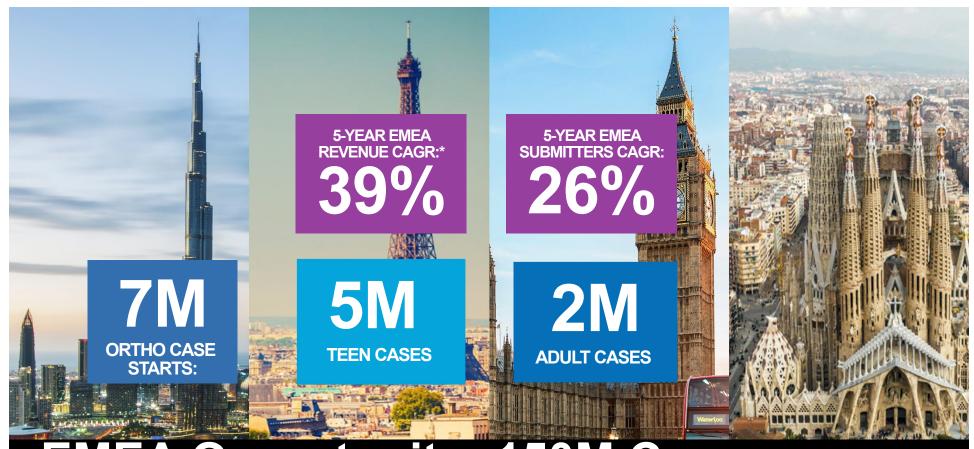
#### E-learning

Virtual and hybrid formats paved way for modern education

#### **Consumer spend and investment**

- Increased post-lockdown
- More demand for teeth straightening and cosmetic procedures





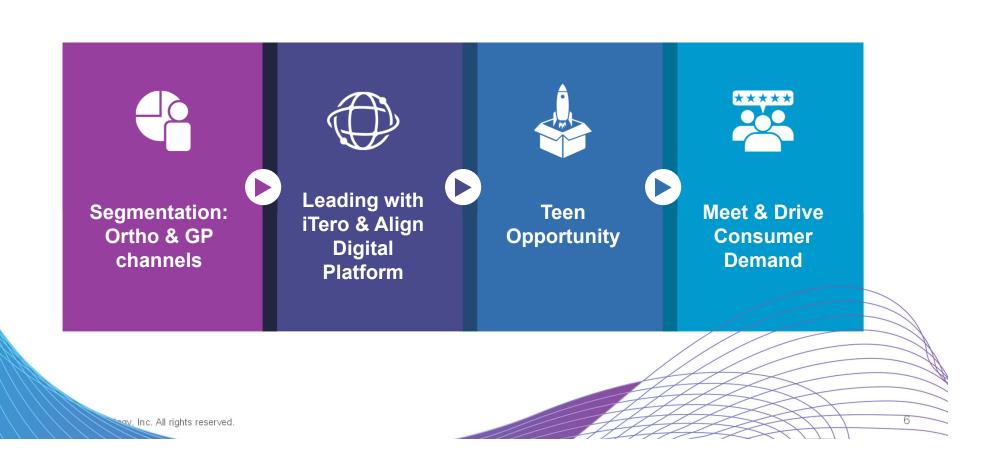
## EMEA Opportunity: 150M Consumers

\*Based on 2016 actuals and mid-point of guidance for the full year 2021, as of Oct 27th, 2021





### Winning Strategies for Sustainable Growth



## Key to Growth: Doctor Channel Segmentation

#### 2017

 Orthodontist and GP channel segmentation in Iberia (1<sup>st</sup> Invisalign market in EMEA) and Core markets

#### **Segmentation approach:**

- Focus on specific needs of each doctor group
- Recognizing market differences
- Successful strategies for utilization growth
- Concentration of light ortho cases to support restorative treatments.

#### 2022

- Driving digitization of practices with iTero scanners
- Ortho/GP split introduced in Expansion markets



## Drive Wider Patient Access Through GP Channel

## **Tap Into 150M Consumer Opportunity** 2021

- Integrate tooth movement as an integral part of comprehensive dentistry
- Drive adoption of Align Digital Platform (with Invisalign, iTero & exocad)
- Enable superior treatment outcomes & practice transformation

#### 2022

- Activate and grow GPs at scale to create more experts of the future
- Make GP portfolio available in each key market.
- Focus on ortho-restorative treatments for dentists (incl. exocad)



## **Key Drivers for**Dynamic **Growth**

#### 2021

#### iTero portfolio expansion across the region

- Launch of iTero Plus Series in Q2 2021 in most markets
- Many new practices added a scanner (GP & ortho)
- Increase the share of iTero 5D/Plus Series scanner adoption among doctors

#### 2022

#### **Drive digitization & Invisalign case submissions**

- Continued adoption of digital tools for remote care
- ADAPT& growth programs to help practices



# Make Invisalign **Desirable for Growing Patients** and Their Parents

**EMEA** growing patient opportunity remains high.

#### 2022 - Acceleration plans:

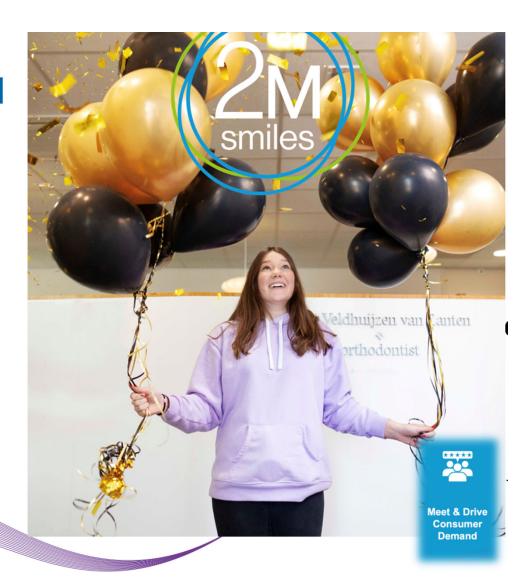
- Growing patient & parent consumer investment where possible
- Accelerate programme journeys through integrating a growing patient clinical pathway
- Leverage MA and new innovations
- Educate on practice efficiency drivers
- Dedicated market access plans in core countries



### **Meet Consumer Demand**

Drive demand, brand preference & optimize the end-to-end journey to maximize conversion and referral.

- Accelerated investment and programs in CORE markets:
  - UK
  - France
  - Germany
  - Netherlands
- INVIS IS Teen campaign push to parents of teenagers – in core markets, where we allowed to advertise
- Digital marketing & Influencer programs continuation to meet demand and help convert patients



### **2022 Focus**



## PATIENT DEMAND & CONVERSION

- Higher consumer spend to meet demand
- Keep ahead of the competition
- Digital & influencer campaigns to replace "traditional" advertising



#### **DIGITIZATION**

- ClinCheck 2.0
- End-to-end workflows
- iTero scanners
- Remote care tools



## GROW UTILIZATION

- Dedicated campaigns in Germany, France & Iberia
   growing patients
- Go live in new Africa markets



## PORTFOLIO & PROGRAMS

- 360 Growth Programs
- ADAPT expansion
- GP portfolio available in Poland and other markets
- Invisalign Go Express launch in EMEA

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## International Expansion: Africa

#### 2021

- Africa expansion beyond current model
  - Focus markets defined: Morocco, Algeria, Tunisia, Egypt, South Arica, Ghana, Nigeria, Kenya
  - 2 direct operations (Morocco, Ghana), 5 indirect market operations

#### 2022

- Presence in new territories
  - 6 market operations added
- Focus areas:
  - Doctor training
  - Digitization of new doctors
  - New: Marketing activities: B2B
  - Define product portfolio for growth in each segment



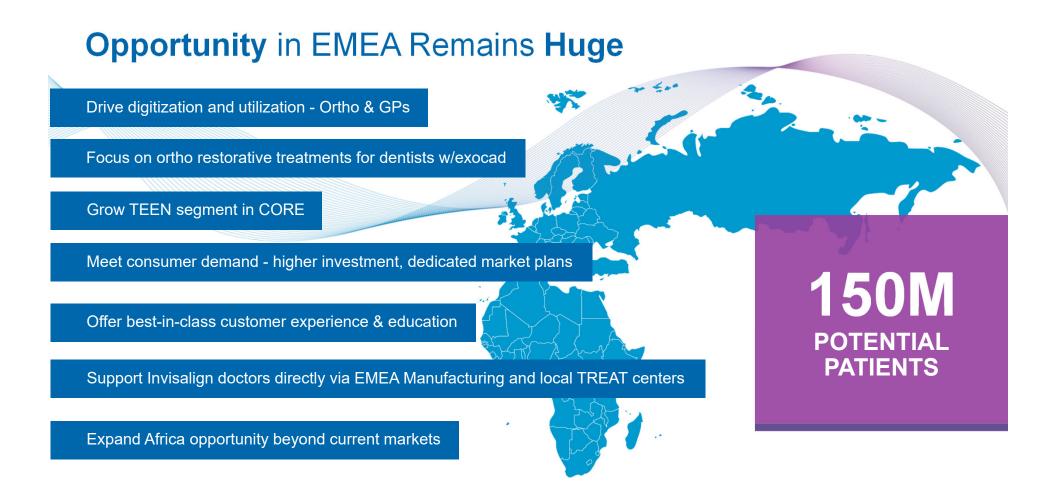
## Operational Expansion EMEA

#### 2021

- TREAT sites: Spain, Germany, Poland, France
- Support Invisalign doctors in same time zone

#### 2022

- Launch of the first EMEA Manufacturing facility
- Invisalign aligners, Vivera retainers
- Launch in early 2022
- Over 2,500 new employees to be hired
- Invisalign Training Centers for doctors (study clubs, masterclasses)



align



## **Asia Pacific**

Raj Pudipeddi

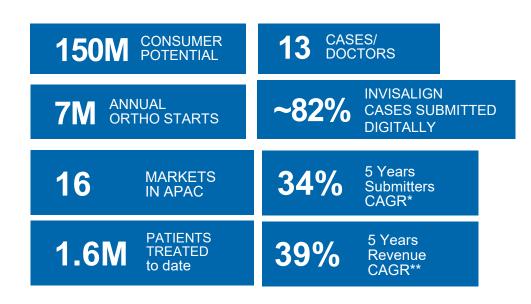
Chief Product and Marketing Officer, SVP and Managing Director, Asia Pacific

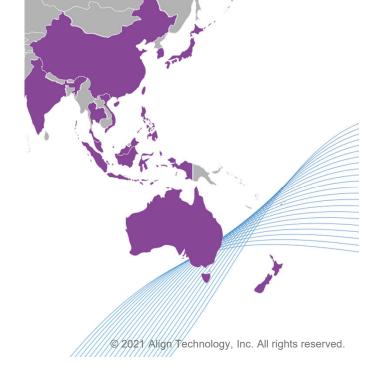


## APAC opportunity: 150M consumers

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### Asia Pacific at a glance

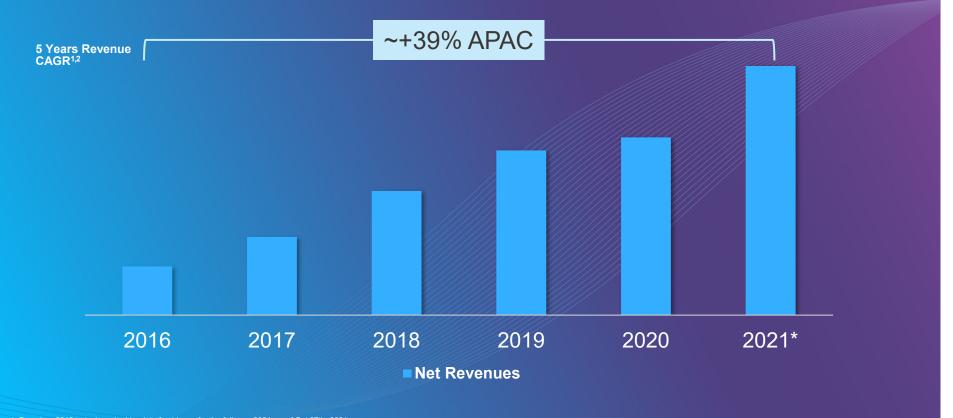




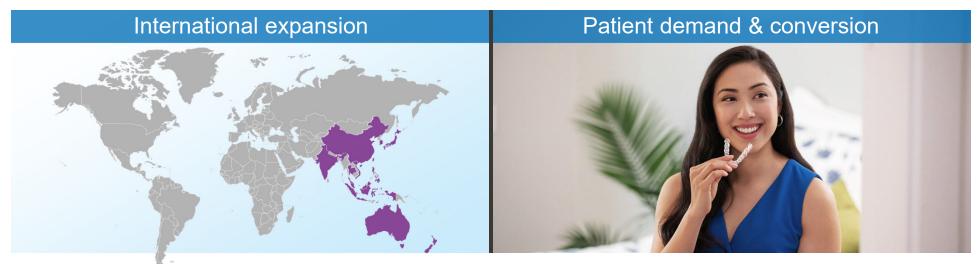
<sup>\*</sup>Q316 vs Q321

<sup>\*\*</sup> est 2021 using mid-point of guidance





Based on 2016 actuals and mid-point of guidance for the full year 2021, as of Oct 27th, 2021
 CAGR based on mid-point of guidance for full year 2021 on Revenue



Relentless focus and execution on strategic priorities



## Driving Continued Growth in Asia Pacific

Maintain momentum: Japan, China, ANZ

Scale Korea, Taiwan, Vietnam, Thailand, India



## Segmented Sales Teams

- Ortho penetration via geographic expansion
- GP penetration through iTero scanner and Invisalign Go



Disciplined Execution of New Doctor and Growth Programs



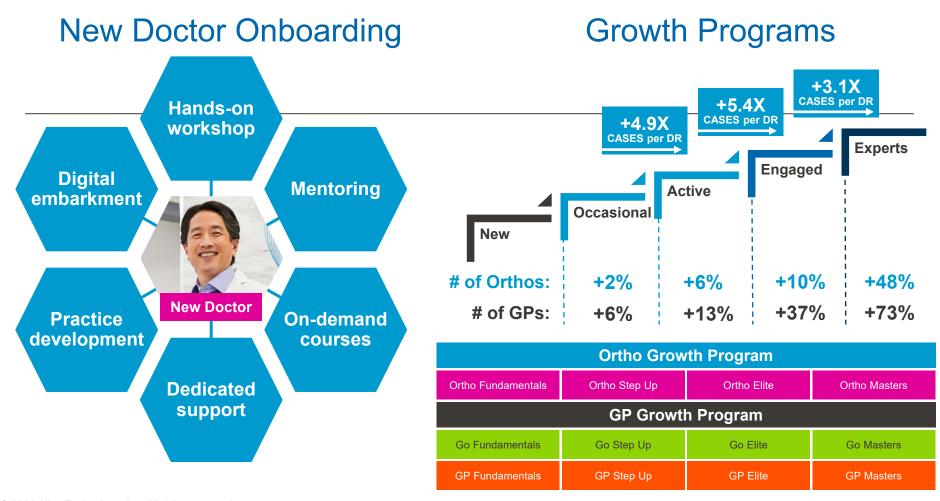
Invest in brand building

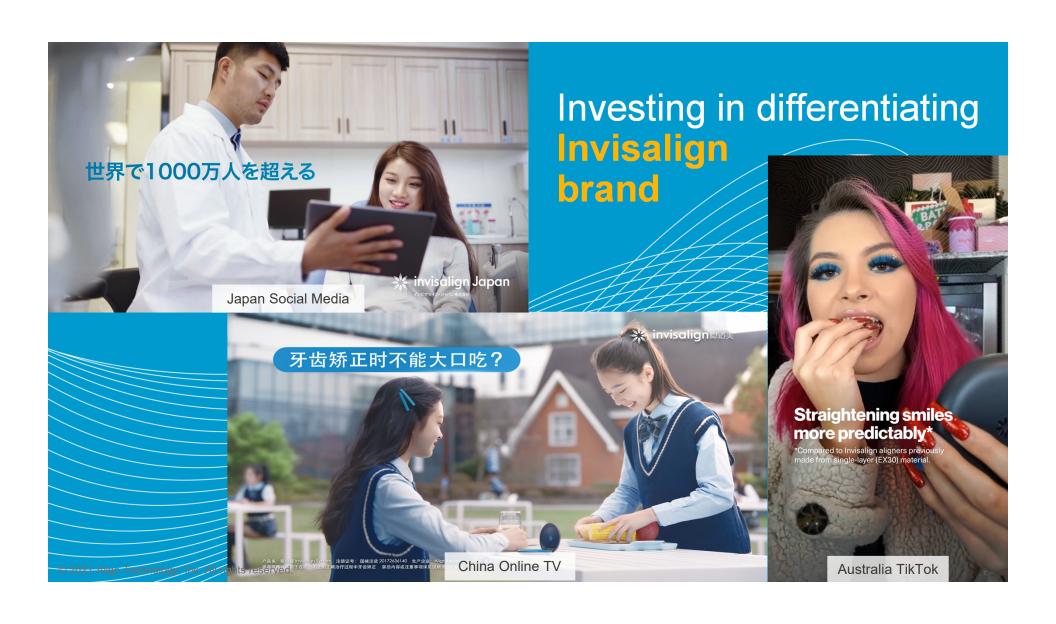


Leverage Align Digital Platform



Foster a Vibrant





# Japan – Great growth driver in APAC

## **International Expansion**

Japan Treatment Planning





### **Orthodontist Utilization**

 Relentless Discipline on Growth Programs

# **Patient Demand** & Conversion

 Focused Consumer Marketing, Despite Market Restrictions



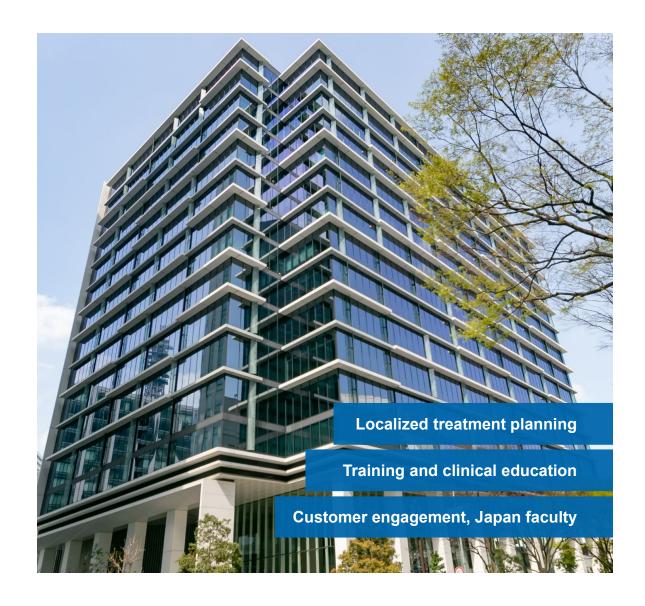


## **GP Dentist Treat**

- Drive Invisalign Go
- iTero Integration

# Delighting our customers





## China continued growth drivers

## **Expansion**

- Tier 2, 3, 4 Cities
- Ziyang Manufacturing, Chengdu Treatment Planning





### **Orthodontist Utilization**

- Private and Public Hospitals
- Customer Segmentation
- Huaxi Partnership

# Patient Demand & Conversion

- Increased Media Spend
- Teen Campaign
- · Leverage China Digital ecosystem



## **GP Dentist Treat**

- GP Growth Programs
- New Doctor Journey

## Align Digital Workflow in China



Connect





Scan



Plan



Manufacture



**Treat** 



**Monitor** 















Smart digital buys (WeChat, Weibo and Baidu) Online TV KOLs as influencers

iTero Element 5D Plus imaging system approval!

Dedicated Treatment Planning for key public hospitals, top doctors, DSOs State-of-art Ziyang Manufacturing Facility to drive agility and customer satisfaction

Innovations

WeChat In-app experience

# Tremendous opportunity in Asia Pacific

- Rising middle class
- Brand conscious and shifting preferences in consumers
- Teens and young adults
- Digital adoption by doctors



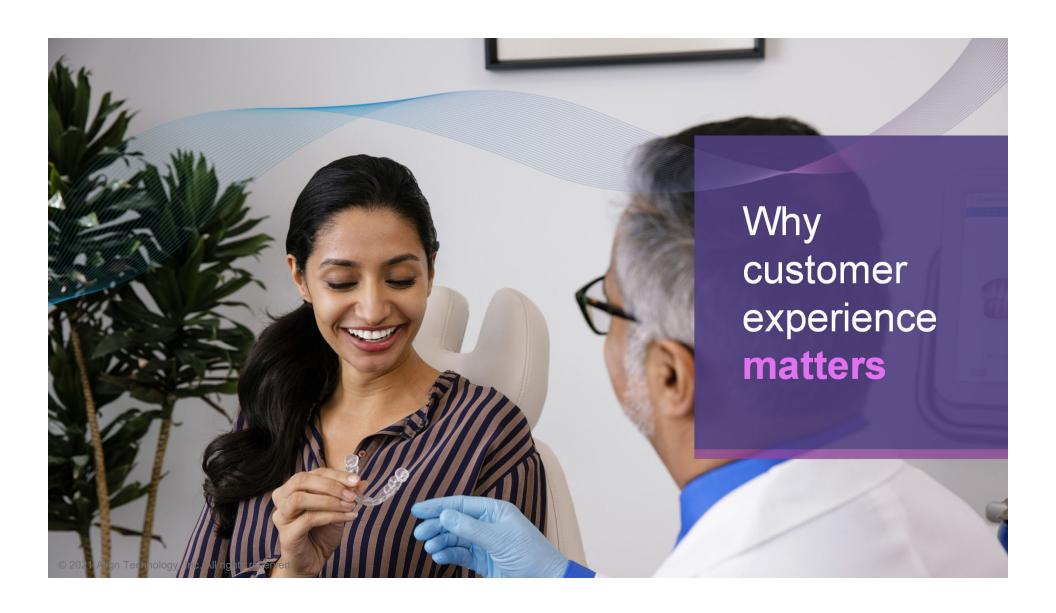
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# **Customer Success Update**

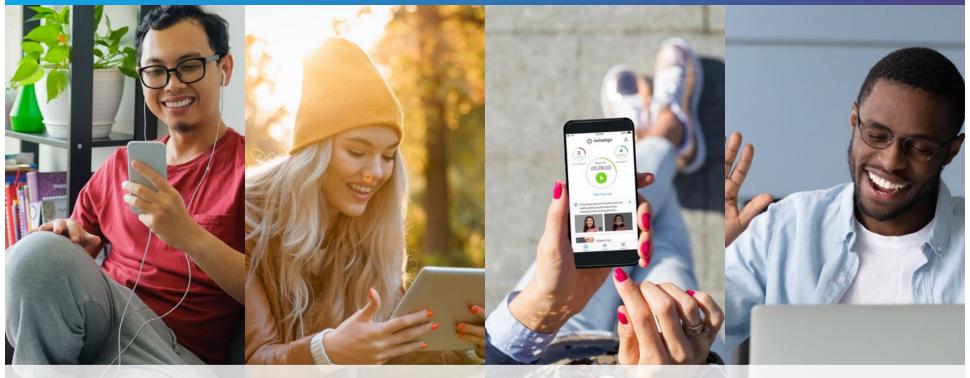
**Jennifer Olson** 

Senior Vice President and Managing Director, Customer Success





# Customer experience: much more than customer support



Service culture transformation © 2021 Align Technology, Inc. All rights reserved. New support models

Omnichannel approach

**Improving Inefficiencies** 

# Progress made over past 12 months

Service culture transformation	The Hives	Omnichannel support	Improving Inefficiencies
Launched in EMEA	Unique approach	Live chat	Customer journey mapping
Expanded to APAC, AMERICAS	Region and markets specific	Chat bot	Customer Experience Panels
Continuous Improvement	Putting customers` needs first	WhatsApp	Product CX Improvements

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# Digital CX Initiatives

Real Time Case Status Visibility

Live chat enhancements

Chat bot support

Knowledgebase 2.0

CX billing improvements

Address change automation

Service console 2.0

Ruler in ClinCheck

Relative extrusion/intrusion

Bolton improvements/ratio

Contradicting attachments

Overbite improvements

Overjet improvements, Class III

Arch Tool Redesign

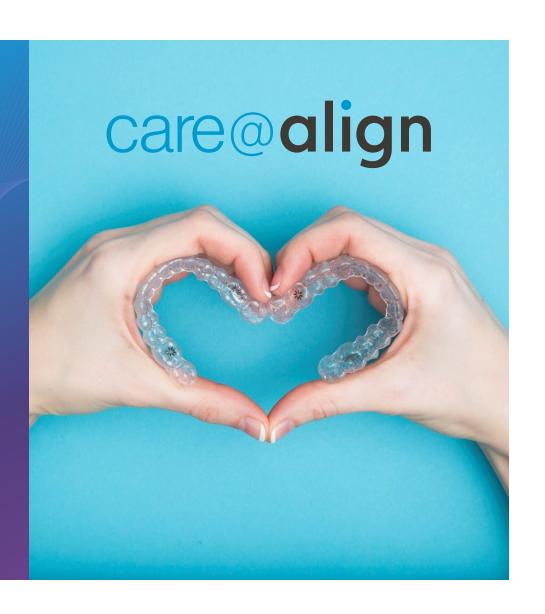
# How do we measure customer satisfaction?

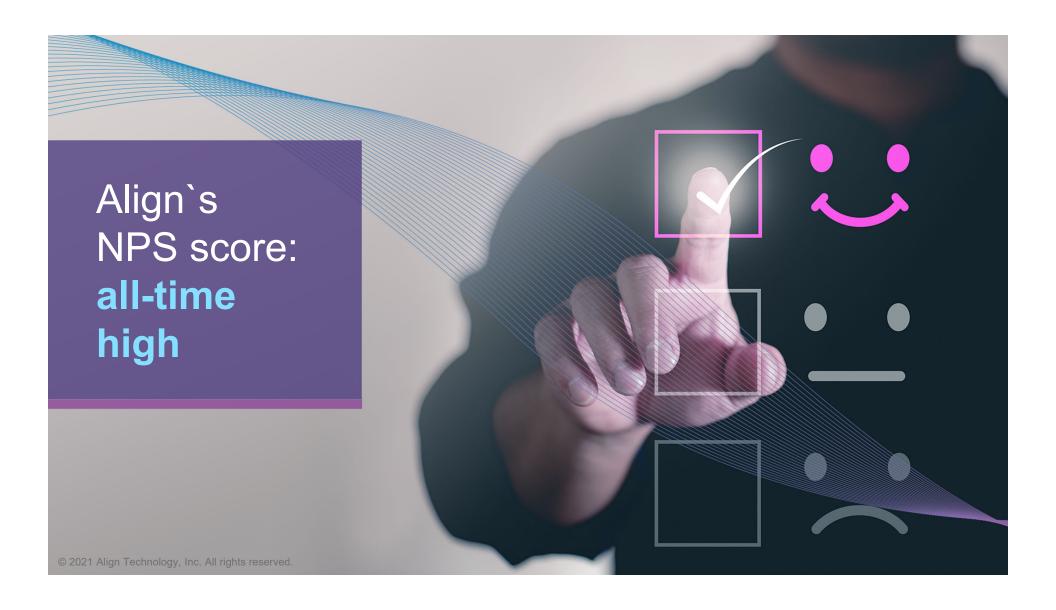
- Net Promoter Score (NPS)
- Customer Satisfaction Scores
- Customer Effort Scores
- CX:EX Connection



# care@align Empathy + Action

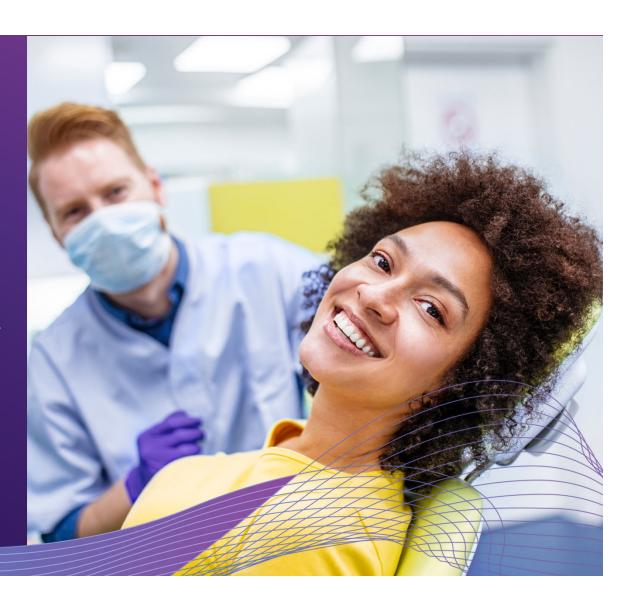
- Our umbrella for customer-centric activities and programs
- Launched internally in 2020
  - Cultural Anchor for the business
- 2021 external campaign launch
  - Phased approach





## Our **results**

- Our NPS Score
- Active programs in all regions
- Redefined service culture and launch of care@align
- Dedicated regionally specific support teams
- Stronger relations with customers



# Our **vision** for 2022 remains clear

- Humanize data
- Reduce complexity
- Provide personalized choices
- Connect with empathy







# Delivering Superior Long-Term Returns

John Morici, CFO

# align

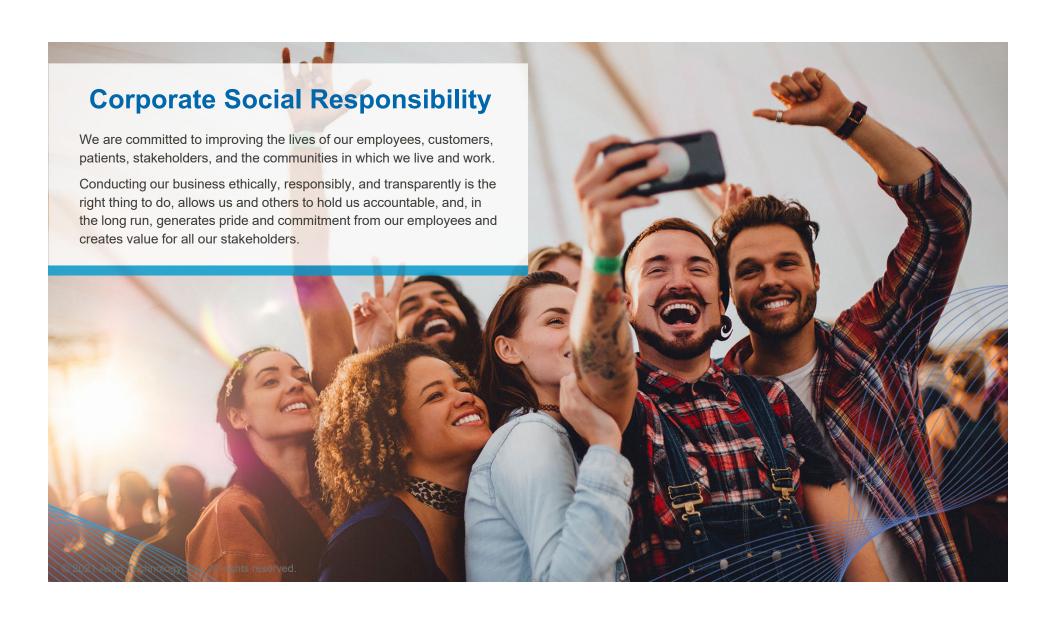


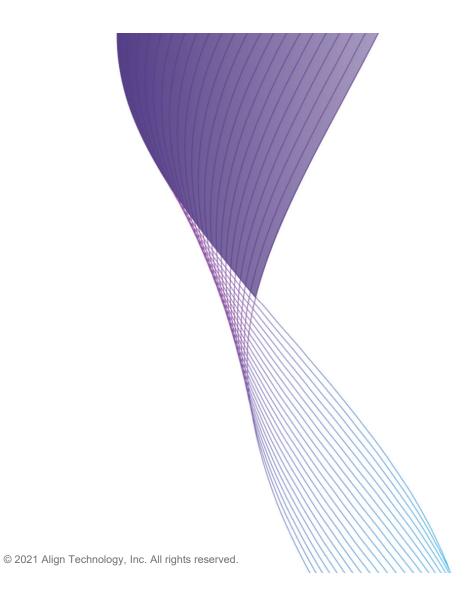
# Transforming I





changing lives





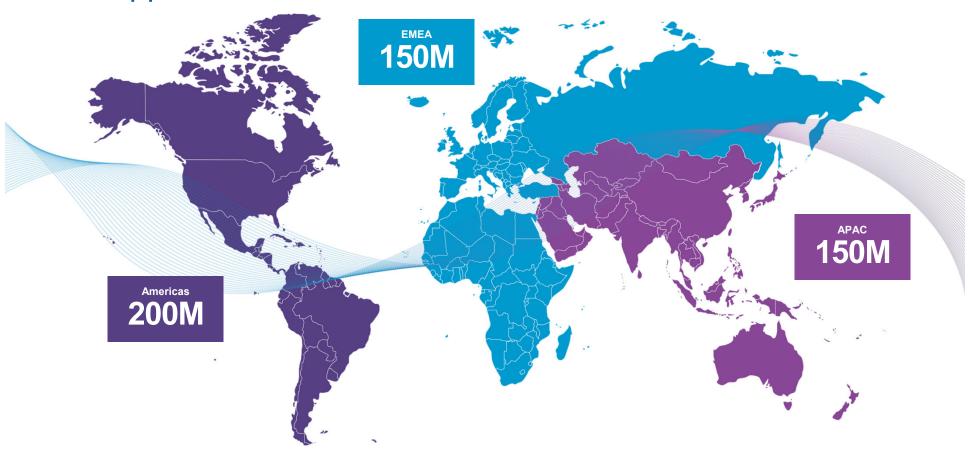
# Bringing it all together

- Massive opportunity
- Unique position
- Reliable execution
- Long-term Growth

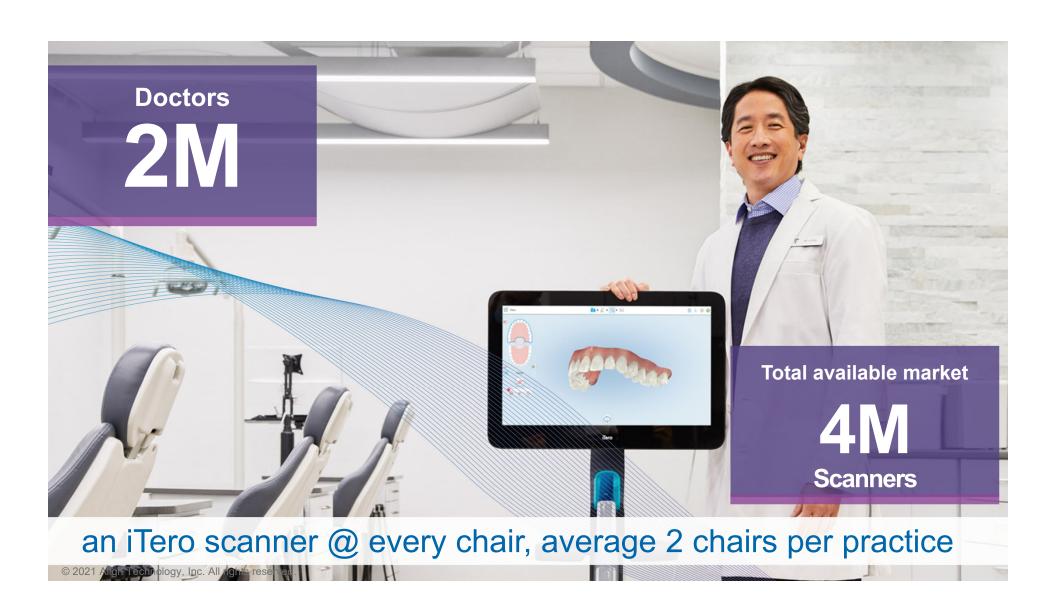




# New opportunities



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## Our unique position and sustainable competitive advantage

### **Manufacturing Excellence**

.8M aligners / day

> 50K treatment plans / day Proven & Scalable Technology

### **Geographical Expansion**

- ✓ > 100 Countries
- √ 8 Fab & Treat locations

#### **Diversified Customer Base**

- ✓ 210.000 Orthos and GPs
- ✓ 45,000+ Labs

## **Strong Workforce**

- ✓ 2,000+ Specialty Reps
- ✓ 1,000+ Engineers
- √ 13,000+ Manufacturing Experts



#### **Reliable Financial Results**

- ✓ Excellent Top-line & profit growth
- √ Strong Balance Sheet
- ✓ Great cash generation

#### **Leading Digital Platform**

- ✓ Strong Digital Technology in ClinCheck® & iTero scanners
- ✓ Flexible design (integrate exocad)

### Product, Technology, and IP

- ✓ Consistent product launches (G7,G8)
- ✓ Partnership with leading universities
- ✓ Healthy Product / Technology pipeline

#### **Top Brand for Aligner & Scanner**

- ✓ \$300M+ annual brand investment
- √ 11M+ satisfied patients
- √ 50K+ Scanner Installed Base

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# Growth, reliable execution, strong return on investment

	2016	2021*	Delta
Revenue Y/Y%	<b>\$1.08B</b> 28%	<b>\$3.925B</b> 59%	+2.845B
Operating Margin %	23%	~25%	+2/pts
R&D % of Revenue	7%	~6%	-1/pt
SG&A % of Revenue	45%	~43%	-2 pts
Total OPEX % of Revenue	52%	~50%	-2 pts
Strong Revenue One	erational	Retur	rn on

Strong Revenue Growth

Operational Execution

Return on Investment

## Growth and reliable execution delivers strong results



<sup>1.</sup> Based on 2016 actuals and mid-point of guidance for the full year 2021, as of Oct 27th, 2021

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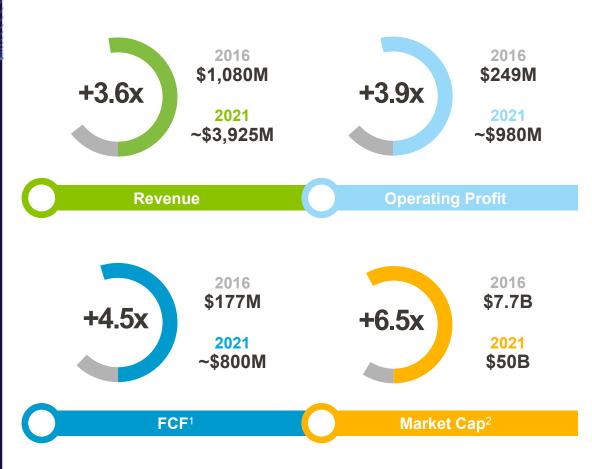
<sup>2.</sup> CAGR based on mid-point of guidance for full year 2021 on Revenue, Operating Income, and Cash flow from operations

# Financial strength and shareholder value

Exceptional growth from:

- Strategic priorities
- Operational execution
- Return on investment

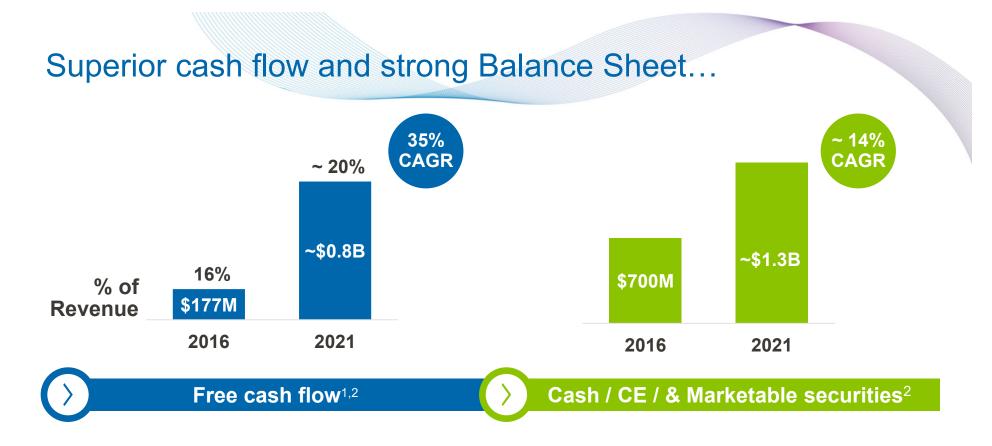
Multiples are based on 2016 actuals and mid-point of guidance for the full year 2021, as of Oct 27th, 2021



1) FCF is a non-GAAP number and is defined as cash flow from operations less purchase of property, plant and equipment. See the Free Cash Flow Reconciliation

2) Market Cap as of close of the NYSE on December 31st, 2016 and October 28th, 2021

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## ... enables investing for growth and return to shareholders

<sup>1)</sup> FCF is a non-GAAP number and is defined as cash flow from operations less purchase of property, plant and equipment. See the Free Cash Flow Reconciliation

<sup>2)</sup> Based on 2016 actuals and mid-point of guidance for the full year 2021, as of Oct 27th, 2021

## Investing in strategic growth drivers



... Transforming Align into a Digital Platform business

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## 25 years – From appliance to platform

2016-2021 ~ +29%

Revenue Y/Y% LTM 20% - 30%

2001-2015

Revenue CAGR

1997 - 2006

Invisalign clear aligners ClinCheck software

3D Printing SLA

+23%



2007 - 2012

Force system biomechanics

**G-Series** 

Attachments

PowerRidge

Vivera retainers

SmartForce

iTero intraoral scanners



2013 - 2016

G-Series

SmartTechnology

SmartTrack

SmartForce

**SmartStage** 

ClinCheck Pro

Biteramps

Mandibular

advancement

iTero Element

Invisalign Outcome

Simulator



2017 - 2022

**G-Series** 

ClinCheckPro 6

iTero 5D imaging system NIRI

Invisalign First

Mylnvisalign App

**SmileArchitect** 

VirtualCare

exocad lab software

Retention

Subscription

E-Commerce

Diagnostics

Invisalign Practice App

Professional Whitening

Revenue CAGR based on 2016 actuals and mid-point of guidance for the full year 2021, as of Oct 27th, 2021

## Digital Technology, expertise, critical mass 50K+ iTero scanners 100M+ iTero scans Superior Тего® Ċash Generation **eCommerce** align **Long-term Strong Top-line** growth model growth Retention & Subscription **Financial** 210K+ Return on **Excellence** Investment Invisalign trained doctors **Operational OPEX** Execution Leverage exocad Data as of October, 2021

# Reiterating 3-5 year financial model targets

	LTM
REVENUE Y/Y %	20% - 30%
GROSS MARGIN %	73% - 78%
OPERATING EXPENSE %	45% - 50%
OPERATING MARGIN %	25% - 30%
FREE CASH FLOW %1	20% - 25%

<sup>1)</sup> FCF is a non-GAAP number and is defined as cash flow from operations less purchase of property, plant and equipment

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			NO COUNT	CHICHOIL

	2016	2021	
(\$)		Guide Low	Guide High
Cash Flow from Operations	\$248M	\$1.20B	\$1.23B
Capital Expenditures	(\$71M)	(\$0.4B)	(\$0.4B)
Free Cash Flow*	\$177M	\$0.78B	\$0.81B

