



# Europe, Middle East & Africa (EMEA)

Investor Day - June 2, 2016

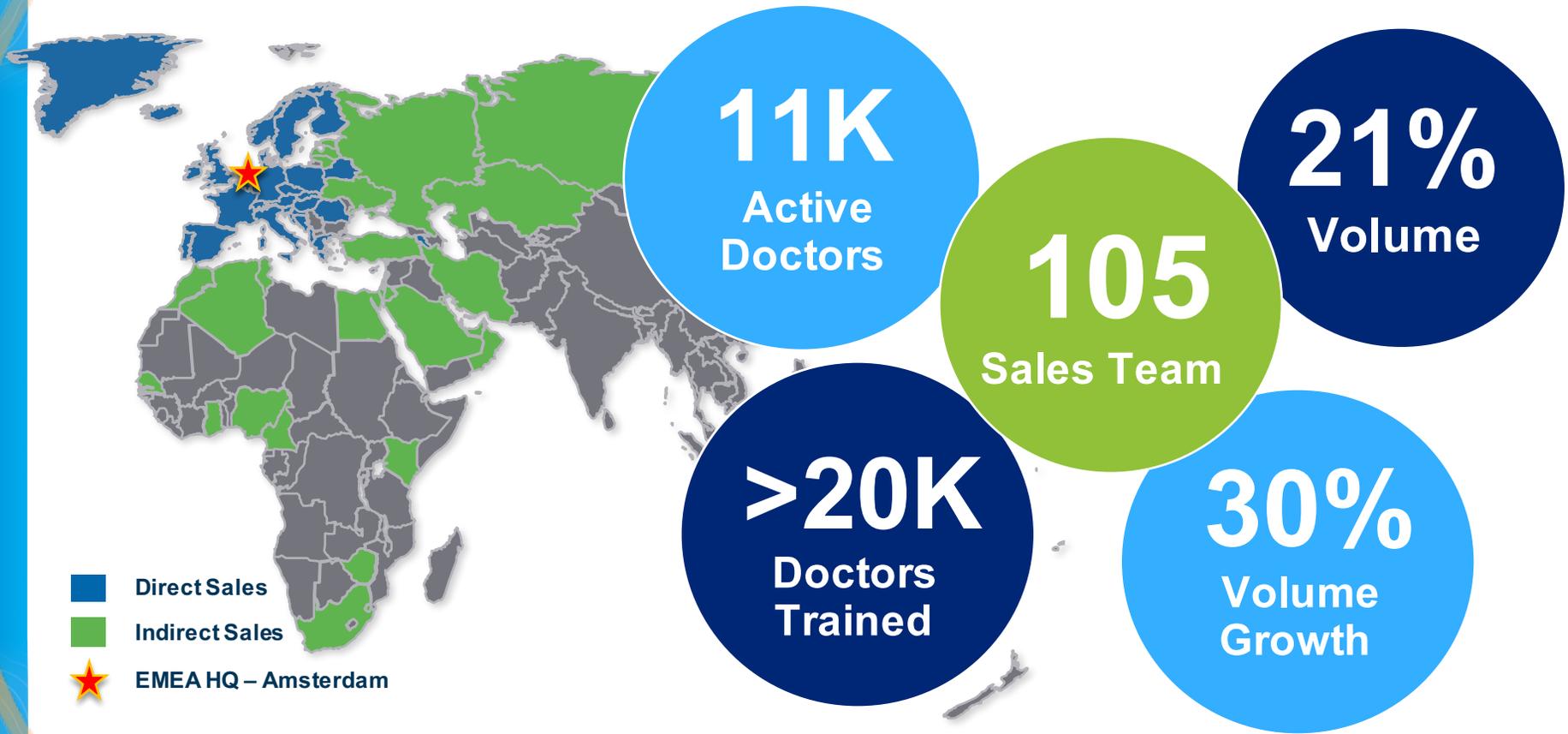
**Simon Beard**

Vice President & Managing Director EMEA

# Forward Looking Statement

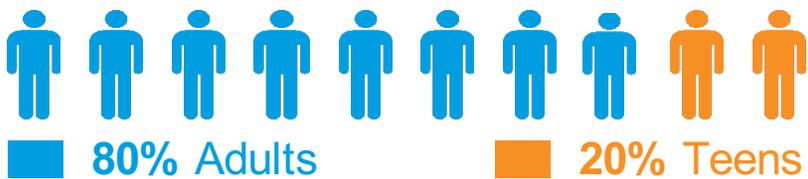
During this presentation and corresponding commentary we may make forward-looking statements, including statements regarding Align's strategy for future growth, plans related to global expansion of operational presence, our expectations regarding our ability to develop and commercialize new products, planned geographic expansion and anticipated impact on our growth, our expectations related to sales force coverage on, among other things, customer adoption, as well as statements related to Align's business outlook for 2016 and beyond. Any such forward-looking statements contained in this presentation and corresponding commentary are based upon information available to Align as of the date hereof. These forward-looking statements are only predictions and are subject to risks, uncertainties and assumptions that are difficult to predict. As a result, actual results may differ materially and adversely from those expressed in any forward-looking statement. Factors that may cause such a difference include, but are not limited to, the factors that are discussed in more detail in Align Technology's Forms 10-K and 10-Q, as well as in other reports and documents filed from time to time with the Securities and Exchange Commission. Align undertakes no obligation to revise or update publicly any forward-looking statements for any reason.

# EMEA 2015 - Significant Growth and Expansion



# EMEA Business and Market Dynamics

## Business Shape



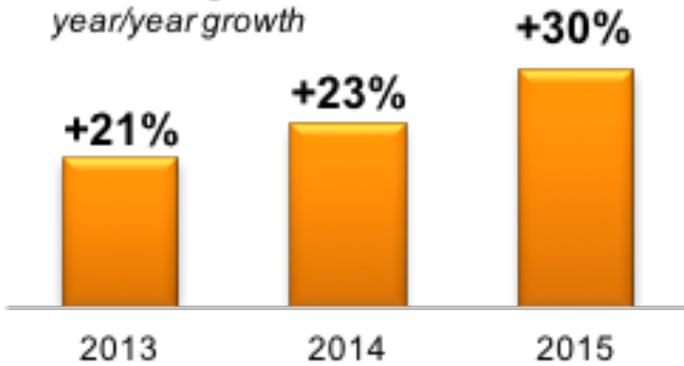
## Market Dynamics

<b>Economic</b>	Fragile consumer confidence Consumer affordability (2-4x more expensive than W&B)
<b>Reimbursement</b>	Mainly affects Teens
<b>Legal</b>	Direct to consumer restrictions Restrictions on Doctors advertising
<b>Culture Language</b>	Diverse, complex.
<b>Technology</b>	More conservative

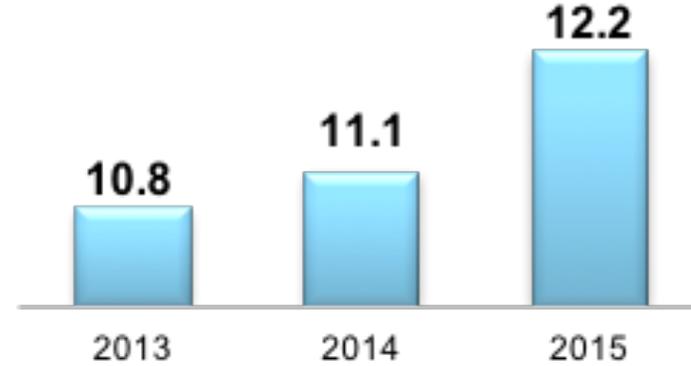
# EMEA Highlights

## Invisalign Volume

year/year growth



## Cases/Doctor



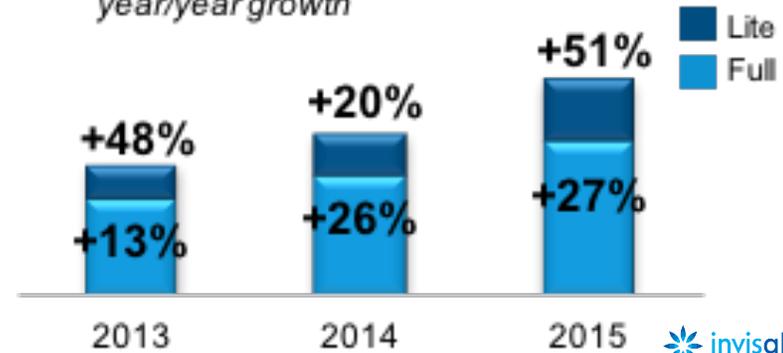
## Teenager vs. Adult

year/year growth

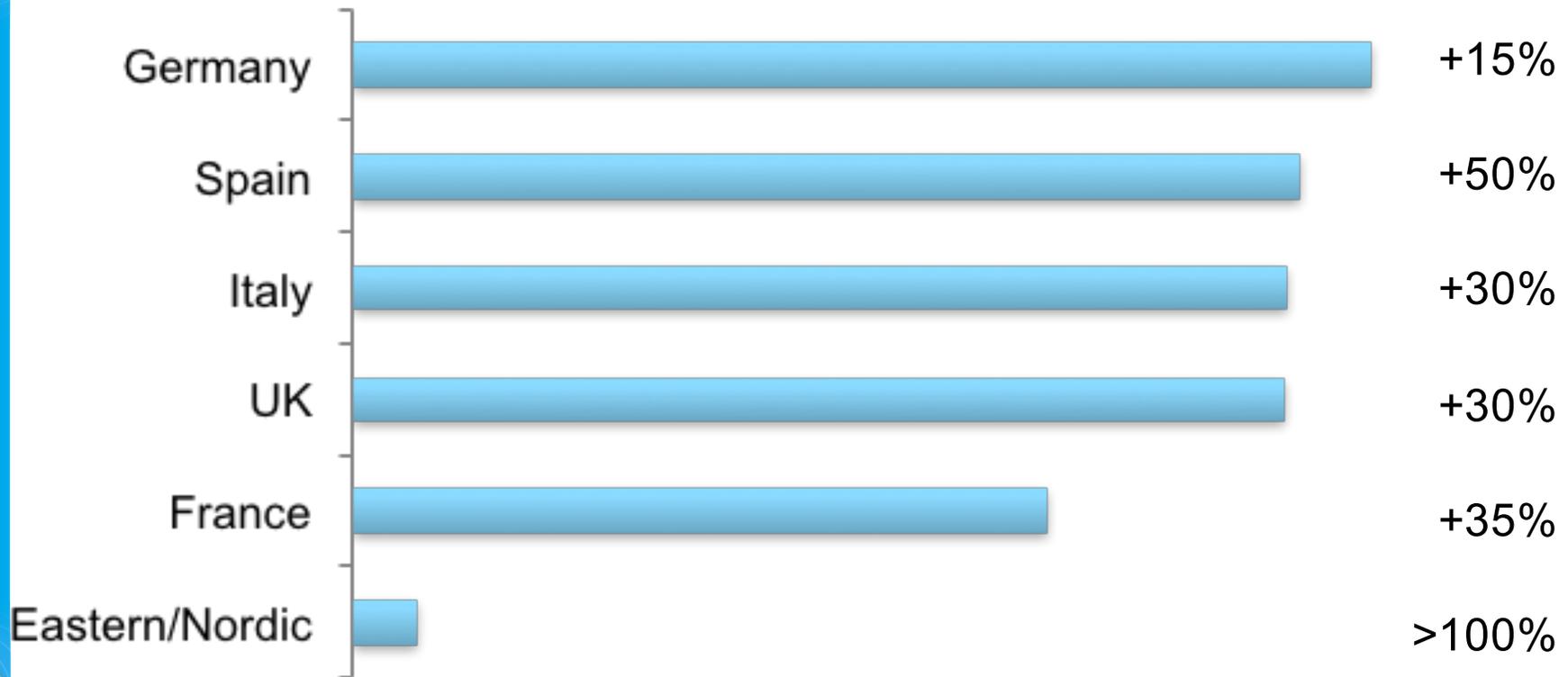


## Full vs. Lite

year/year growth



# 2015 EMEA Performance by Country/Region



# EMEA Growth Drivers



Accelerate Clinical Confidence



Drive Channel Partners



Deeper Channel Focus



Expand Geographies

# Global Strategic Priorities



**International  
Expansion**



**Ortho Utilization**



**GP Dentists  
Treat & Refer**



**Patient Demand  
& Conversion**

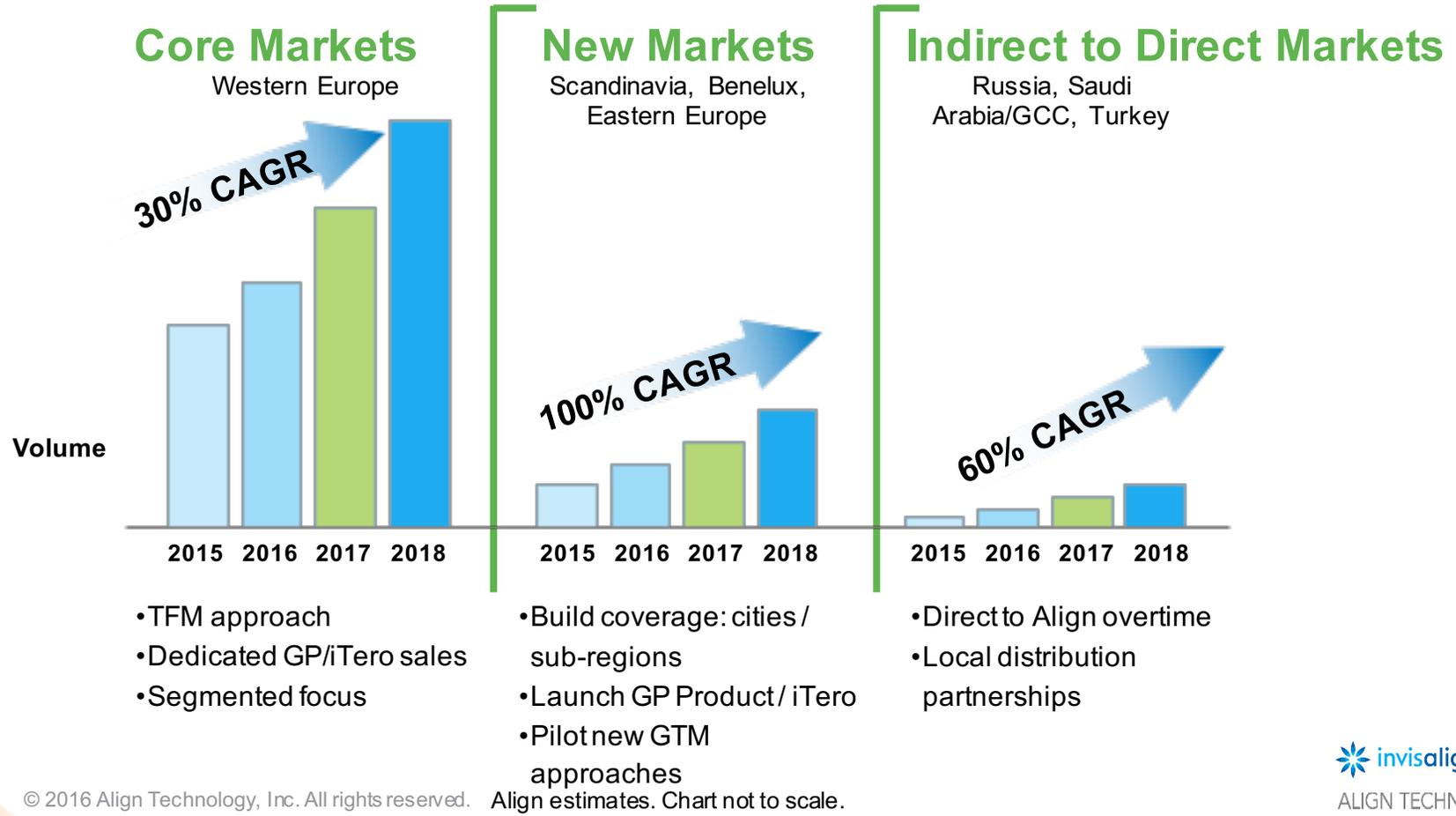
# Global Strategic Priorities – International Expansion



## International Expansion

- Salesforce Investment – (Ortho) TFM Clusters, iTero, GP
- Build Infrastructure – OA Center (May '16), TREAT, Fabrication
- Geographic – Middle East, Russia, Eastern Europe

# International Expansion: EU Markets



# Global Strategic Priorities – Ortho Utilization



International Expansion



Ortho Utilization



GP Dentists Treat & Refer



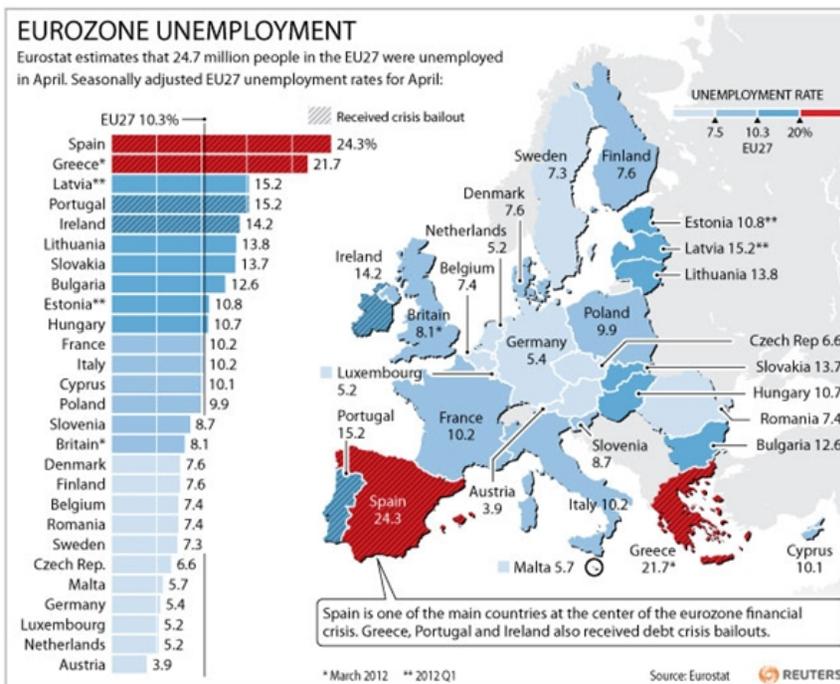
Patient Demand & Conversion

## Ortho Utilization – rapid acceleration

1. TFM - accelerating Clinical Confidence, NPS
2. Deep Bite (G5) Focus: 45% potential
3. Channel Partners – commercial, education

# Accelerate Clinical Confidence - TFM

## *Learnings from Spain*



- Hardest hit from economic crisis
- No additional resources so created a new selling approach
- **Touchpoint Frequency Multilayer (TFM)**
  - Right customers, Right frequency
  - Individual customer plan with commitment
  - Clusters: Customer Care, Clinical and Sales
  - Intensity: drives change and independence

# TFM Clusters - Drive Clinical Confidence



Steep “*learning & confidence curve*”



Multiple, intensive & *coordinated resources*



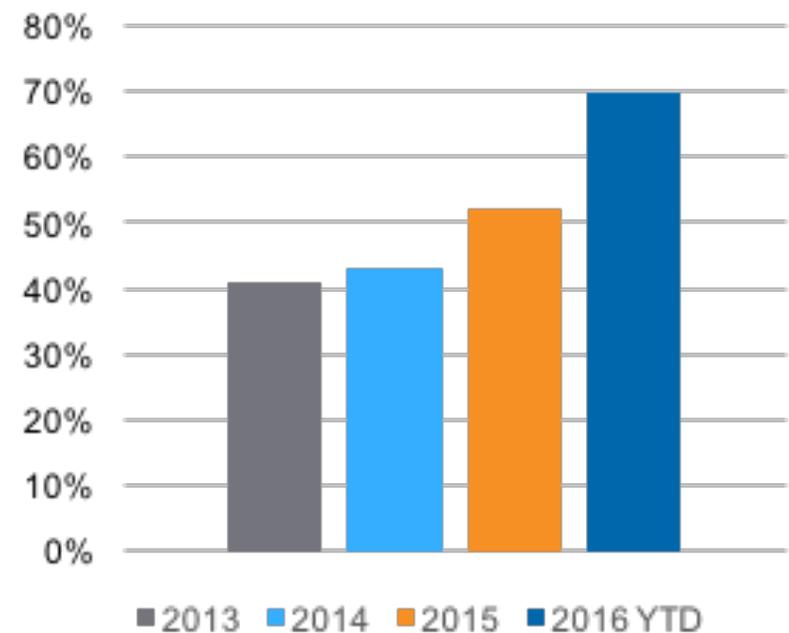
**Focus** greater resource on a smaller group

**30** docs      **70%**      **90** days  
create “independent” doctors and drive momentum

## TFM – Results and Next Steps

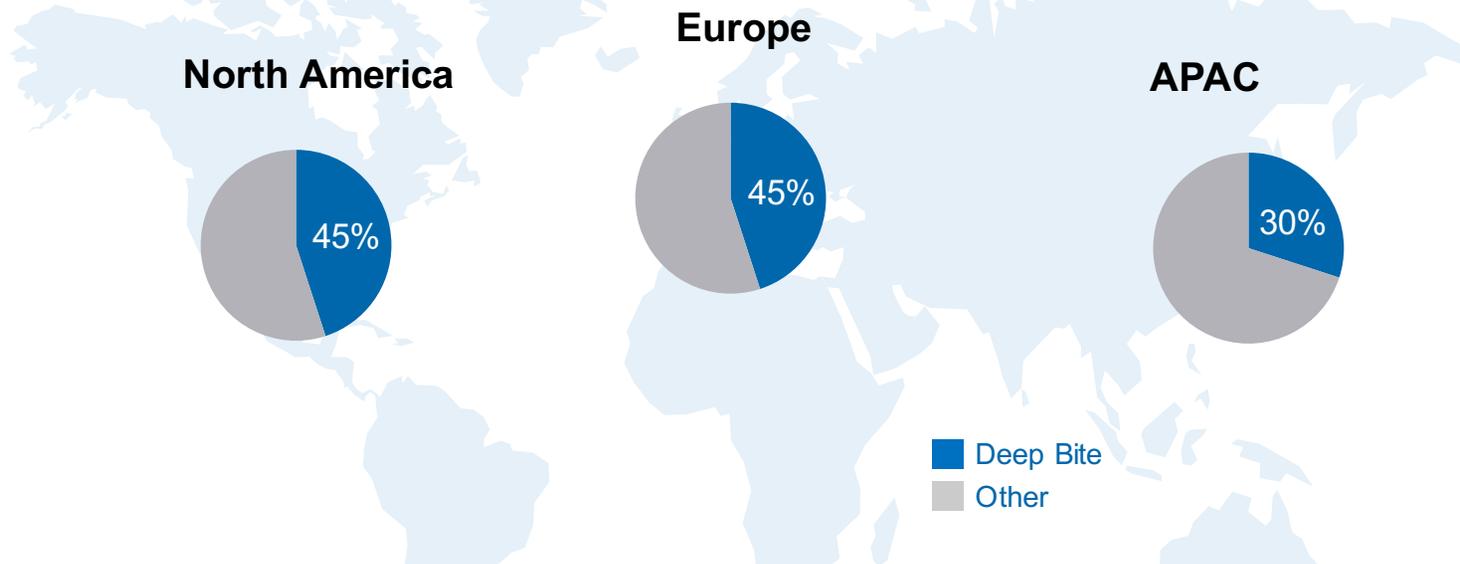
- Growth continues to accelerate – Iberia now 25% of EMEA in 2016
- Significant increase in NPS, i.e. how customers' experience Invisalign
- All Core EMEA Markets now using this go-to-market model
- Next:
  - New segmentation/targeting model
  - CRM capability to increase efficiency
  - TREAT close to customer (TFM plus)

Invisalign Spain Volume Growth



# Drive Growth – Deep Bite Opportunity

**45% (570K) Cases in Europe per year**



***Tapping into Deep Bite with Invisalign G5 – opens up significantly more cases per year***

SOURCE Align Technology research and internal reports.:

© 2016 Align Technology, Inc. All rights reserved.

## Focus on the Largest Opportunity - Deep Bite

- Leveraging product superiority - clear benefits over W&B
- Deep Bite Confidence Program
  - Specific Education
  - Case Selection Tool
  - Treatment Planning focus
- YTD growth - >30% growth



*Precision Bite Ramps*

# Driving Channel Partners

## Commercial Networks – Power of Peer to Peer

1. Invisible Orthodontist (Grow Dental) – >30 UK members (>100% growth)
2. MiSmile GP Network – 40 UK members (+107% growth), extend to other EU
3. Clearbraces – 8 GP practices in Ireland (>1200 cases/year)

## New Doctor Training – External EUMAA

### Internal New Trained

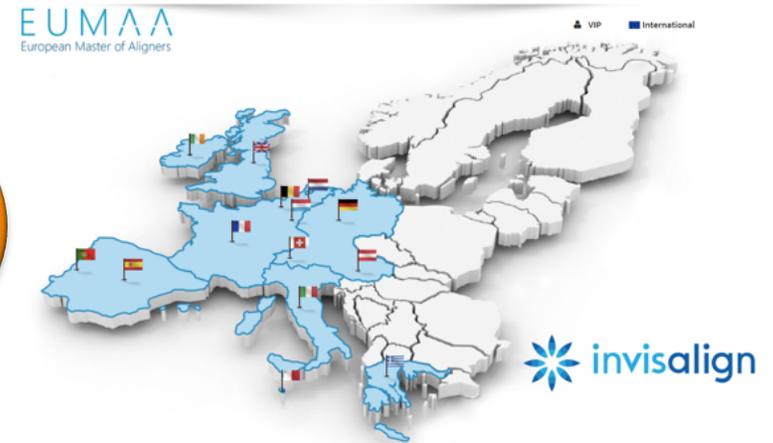
New Doctor Activation – 50%

### External New Trained - Spanish Pilot

New Doctor Activation - 80%

**Core 5 EUMAA – will train 500 customers/year**

**3X**  
More  
Effective



# Global Strategic Priorities – GP Treat & Refer



**International  
Expansion**



**Ortho Utilization**



**GP Dentists  
Treat & Refer**



**Patient Demand  
& Conversion**

## GP Treat & Refer

# New Invisalign Go for General Dentists

- 370,000 GP's
- UK is the only significant GP market (50% EMEA GP business)
- 80% patients learn about teeth straightening from their GP
- Launch Invisalign Go in Q4 2016 in Core EU, currently piloting in Germany
- Target High volume of GP's, performing low volume of cases



# New Invisalign Go for General Dentists

E A S Y

Lean  
Rx & ClinCheck

S A F E

(Photo-based)  
Progress Assessment

S U C C E S S F U L

Photo-based  
Case Assessment,  
incl. referral routing

P R O F I T A B L E

Pricing Strategy  
\$1,100

Dedicated Education  
& Support

S U P P O R T E D



New  
Invisalign  
>Go

Aesthetic teeth  
straightening.  
Designed for  
General Dentists.



# Global Strategic Priorities – Patient Demand and Conversion



International  
Expansion



Ortho Utilization



GP Dentists  
Treat & Refer



Patient Demand  
& Conversion

## Patient Demand & Conversion

- Historical focus on creating awareness
- Focus moved to conversion
  - Active DocLoc practice marketing tools
  - Retail concept

# 2015 Consumer Marketing Highlights in EMEA

2M+  
Site  
visitors



200K  
Social media  
"likes"



600K+  
Find a  
doctor  
searches



35K+  
Smile  
Assessments



# EMEA Consumer Marketing Restrictions

## Advertising to consumers:

- Group 1 UK & Ireland
  - Align and doctors are permitted.
- Group 2 France & Germany
  - Only Align permitted.
  - Doctors are NOT permitted.
- Group 3 Italy & Spain
  - Align and doctors are NOT permitted.



# EMEA Consumer Campaigns

## UK/Ireland

**Invisalign UK**  
February 1 · 🇬🇧

We're proud to announce My Invisalign Smile - an app to help you get the most out of the journey to your ideal smile. Track your progress, find answers to common questions and share your smile with others. Available now: <http://www.invisalign.co.uk/myinvisalignsmile>



**Invisalign UK**  
Published by Spread Social · 18 February · 🇬🇧

Katucica Afano shared this wonderful #MondayMotivation collage with us, saying "Before and after. The snaggle is gone."



2,370 people reached

Boost Unavailable

Like Johnson, Yvete Burgess and 11 others · 3 Comments · 2 Shares

## France/Germany

**Invisalign Deutschland**  
Published by Spread Social · 12 February · 🇩🇪

Mach noch vor dem Valentinstag einen Termin bei deinem Invisalign-Anwender, um herauszufinden, ob er dich auf deinem Weg zu deinem romantischeren Lächeln unterstützen könnte. <http://go.stfapdf>

See translation



25,500 people reached

Boost Unavailable

Like Comment Share

## Italy/Spain

**Invisalign Italia**  
Published by Spread Social · 10 March · 15:00 · 🇮🇹

Se pensi che un sorriso Invisalign possa ispirare anche altri a sorridere, trova oggi il Provider più vicino. <http://go.stfapdf>

See translation



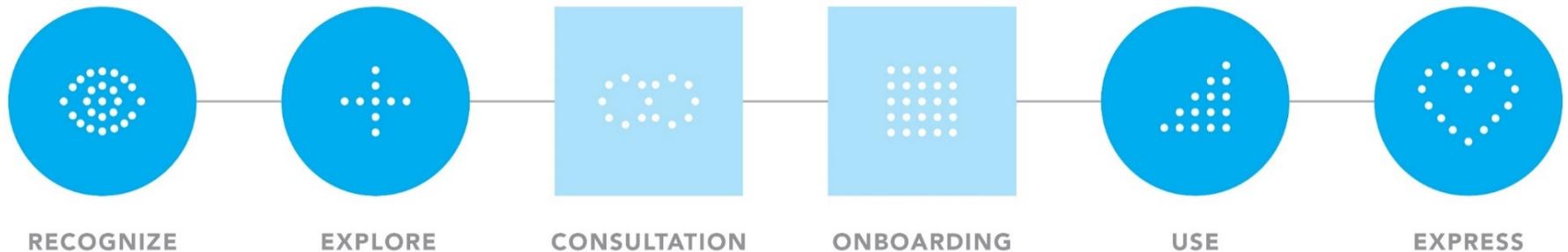
166,163 people reached

Boost Unavailable

Like Comment Share

# 2016 EMEA Consumer Strategy

- Drive Patient Demand and Conversion
- Achieve by ensuring Invisalign is promoted at each phase of the consumer purchase path
- Patient Journey:



# Accelerating Growth

*By 2020 Our EMEA Business Will...*

Drive NPS beyond 50

Become >30% WW revenue

Rapidly develop our commercial focus and execution

Expand our infrastructure and geographical coverage

Build a strong presence in the GP channel



**invisalign**®

